### WHITEINCH & SCOTSTOUN HOUSING ASSOCIATION LIMITED AUDITED FINANCIAL STATEMENTS

### TODITED INVIOLATED STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2014

Registered Housing Association No. HCB 205

Financial Conduct Authority No. 1931R(S)

Charity No SC 035633

### **Registration Particulars:**

Financial Conduct Authority

Industrial and Provident Societies Act 1965 Registered Number 1931 R(S)

Scottish Housing Regulator

Housing (Scotland) Act 2010 Registered Number HCB 205

Office of Scottish Charity Regulator

Charity and Trustee Investment Act (Scotland) 2005 Scottish Charity Number SC 035633

### **FINANCIAL STATEMENTS**

### FOR THE YEAR ENDED 31 MARCH 2014

### **Members of Committee of Management**

**Christine Madden (Chairperson)** 

Elizabeth MacDonald

Stuart Donald (Resigned 05/06/2013) Helen Brown

Kathy Clark Rachel Brown Jim Higgins Darren Carrigan (Co-opted 07/08/2013) Chris Watson (Vice-Chairperson)

Linda Mimnagh Claudia Ennemoser

Jan Carmichael (Co-opted 07/08/2013) Sandra Fraser (Co-opted 04/09/2013)

**Directors** 

Mr Ian Morrison

Mrs Karen McQueen Mr Andrew Reid

Mr Jim Calderwood Ms Fiona Birse **Chief Executive** 

**Deputy Chief Executive and Secretary** 

Financial Services Manager

Housing Manager Projects Manager

Registered Office:

1 Northinch Court

Glasgow G14 0UG

Auditors:

**Haines Watts** 

231/233 St Vincent St

Glasgow G2 5QY

Principal Bankers:

Bank of Scotland PLC Uberior House, 1st Floor 11 Earl Grey Street

Edinburgh EH3 9BN

**Principal Solicitors:** 

TC Young

7 West George Street

Glasgow G2 1BA

### FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2014

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### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014

The Committee of Management present their report and audited financial statements for the year ended 31 March 2014.

### Principal activity

The principal activity of Whiteinch and Scotstoun Housing Association Limited (WSHA) is the provision of housing for let at rents affordable to the client groups for whom it intends to provide.

### **Our Strategic Aims**

Whiteinch and Scotstoun Housing Association Limited has as its Strategic Aims:

**Growth**: Due to the downturn in development funding and locally high land values, opportunities for future new build projects are limited. The Association will however explore the feasibility of different types of funding approaches, while remaining open to any possible opportunities within the area of operation.

**Diversification**: Whiteinch & Scotstoun Housing Association will continue to be involved in Wider Role (that is, non-housing projects and activities) as it has for some years now. This includes such activities, as regeneration projects including welfare advice; environmental developments and Whiteinch Community Association/ Neighbourhood Centre support.

**Consolidation**: the Association is keenly aware that it is operating in a culture of continuous improvement. Consequently, the Association continues in developing and extending its performance management systems. In addition, WSHA belongs to a Quality and Efficiency Forum, made up of a variety of Registered Social Landlords with the aim of sharing experiences and comparing performance with a view to assisting continuous improvement.

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

Our vision is one of 'Aiming for High Quality Homes in a Desirable Environment'. Some of the main objectives which we think can help achieve this aim include:

- demonstrating innovation in housing design, where possible influencing the practice of others and helping to raise standards generally
- continuing our programmes of proactive repairs and planned replacements, designed to ensure the longevity of our houses and the comfort and security of tenants
- achieving continuous improvement in all the services we deliver, and achieving and maintaining high standards of business efficiency and effectiveness
- creating opportunities for significant levels of user involvement in what we do
- being recognised by regulators and strategic partners as delivering excellent performance

We see these as challenging objectives, which will change the way we deliver our core services of housing, housing support, advice, and consultancy. In particular, we seek to challenge what we currently do and look to improve, rather than simply carry on with existing patterns of work.

### **Business review**

The Association made a surplus of £757,627 (2013 – £834,941) during the year.

The Association continued with its investment in planned and cyclical works throughout 2013-2014. The total expenditure on planned and cyclical works expensed in the year amounted to £317,111 (2013 – £339,337). The Association has not capitalised any of this expenditure.

Despite this expenditure WSHA is in a strong financial position with over £2m deposited as cash funds, and has revolving loan facilities available to it on demand. WSHA continues to have a substantial major repair investment programme over the next five years. We have also provided substantial funds over the next five years to meet our commitments under the Scottish Housing Quality Standards. Cash surpluses will continue to be made, subject to our planned major repair programme over the next few years.

### Surplus for the year and transfers

The results for the year are shown in the Income and Expenditure Account on page 14. The surplus for the year of £757,627 (2013 £834,941) has been dealt with as follows:

Transfers to designated reserves:	£
Major repairs reserve	757,627
Transferred from revenue reserve	(757,627)
	_

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

### **Members of Committee of Management**

The Members of the Committee of Management of the Association during the year to 31 March 2014 were as follows:

Christine Madden (Chairperson)

Elizabeth MacDonald

Darren Carrigan (Co-opted 07/08/2013)

Chris Watson (Vice-Chairperson)

Stuart Donald (Resigned 05/06/2013) Linda Mimnagh Helen Brown Claudia Ennemoser

Kathy Clark Jan Carmichael (Co-opted 07/08/2013) Rachel Brown Sandra Fraser (Co-opted 04/09/2013)

Jim Higgins

Each member of the Committee of Management holds one fully paid share of £1 in WSHA. The executive officers of WSHA hold no interest in WSHA's share capital and although not having the legal status of "director" they act as executives within the authority delegated by the Committee.

### **Directors**

The Directors of WSHA during the year to 31 March 2014 were as follows:

Mr Ian Morrison Chief Executive

Mrs Karen McQueen Deputy Chief Executive and Secretary

Mr Andrew Reid Financial Services Manager

Mr Jim Calderwood Housing Manager Ms Fiona Birse Projects Manager

### **Operational Review**

### 1 Corporate Governance

WSHA has a Committee of Management who are elected by the members of the Association. (See below for details). It is the responsibility of the Committee to undertake the strategy, setting of policy and overall direction for the Association. They also monitor the operational activities of the Association. The members of the Committee of Management are unpaid.

The Executive Team of WSHA (as listed above) are responsible for achieving the strategy set and undertaking the operational activities in line with the policies set.

Our governing body is our Committee of Management, which is responsible to the wider membership. Committee of Management members serve in a voluntary capacity, and we recognise that this puts even more onus on us to ensure that we set and achieve high standards of professionalism in our work. We take governance very seriously, and, in light of the Scottish Housing Regulator's revised approach, are currently reviewing all policies related to this.

This report details issues that have arisen during the year relating to the main activities undertaken by WSHA.

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

### **2** Corporate Issues

Tenant involvement and participation is a major part of WSHA's Aims and Objectives, and we continue to review how WSHA involves tenants in its activities.

### **Performance Management**

The Association is conscious that staff performance is the key to quality service delivery. In support of this, training needs are considered for all staff through the staff development system.

### Best use of resources

We regularly conduct risk assessments, and take any action necessary to reduce or limit risk. We are continuing with a programme of major investment in our housing stock, which is by far our most costly asset. This includes carrying out major planned maintenance programmes to ensure that our properties are maintained to a high standard and can meet the current SHQS standards. We are updating our stock condition information, to ensure that our long-term financial planning reflects our future investment requirements. We continue with our programme of best value reviews, to look for efficiencies and economies in the way that we carry out business processes.

### Services

We aim to deliver high quality services, and we set ourselves the goal of achieving continuous improvement in what we do. In our housing stock, we moved ahead with some major repairs that had become necessary, and introduced improved arrangements ensuring gas servicing is carried out on time.

Our rent arrears management improved, with clearer information to tenants. We continued to deliver many completed adaptations to existing properties, to meet the specific needs of our tenants.

### 3 Development Issues

The year just completed has not seen any new development activity. We have capitalised expenditure of £Nil (2013-£103,733) during the year.

### 4 Housing Issues

Whiteinch continues to work on reducing the period of time taken to re-let or let new properties and to ensure that we maximize our effectiveness in housing people in need and reduce our costs. The rent loss due to empty properties was £61,892 (2013 - £71,391).

### 5 Finance and IT Issues

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

The Committee of Management approved a proposal for the Association to replace its data management system and entered into a contract with Capita for the provision of its Open Housing and Financial software the implementation of which was carried out during 2011-2012, with enhancements implemented during 2013-2014. The Association will continue to invest in its ICT network during 2014-2015.

### 6 Component Accounting

WSHA adopted Component Accounting into its financial statements during 2011-2012 in compliance with the SORP 2010. Major Components (Note 1) of our buildings are identified and depreciated over specific economic life spans. Their replacement is then capitalised in the accounts as they occur.

### 7 Other Areas Risk Management Policy

The Committee have a formal risk management process to assess business risks and implement risk management strategies. This involves identifying the types of risks the Association faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of mitigating the risks. As part of this process the Committee review the adequacy of the Association's current internal controls.

In addition, the Committee have considered the guidance for directors of public listed companies contained within the Turnbull Report. They believe that although this is not mandatory for the Association it should, as a public interest body, adopt these guidelines as best practice. Accordingly they have set policies on internal controls which cover the following:

- consideration of the type of risks the Association faces;
- the level of risks which they regard as acceptable;
- the likelihood of the risks concerned materialising;
- the Association's ability to reduce the incidence and impact on the business of risks that do materialise; and the costs of operating particular controls relative to the benefit obtained.
- clarified the responsibility of management to implement the Committee's policies and to identify and evaluate risks for their consideration.
- communicated that employees have responsibility for internal control as part of their accountability for achieving objectives.
- embedded the control system in the Association's operations so that it becomes part of the culture of the Association.
- developed systems to respond quickly to evolving risks arising from factors within the Association and to changes in the external environment.
- included procedures for reporting failings immediately to appropriate levels of management and the Committee together with details of corrective action being undertaken.

### **Treasury Management**

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

The Association has an active treasury management function, which operates in accordance with the Treasury Management Policy approved by the Committee of Management. In this way the Association manages its borrowing arrangements to ensure that it is always in a position to meet its financial obligations as they fall due, whilst minimising excess cash and liquid resources held.

The Association, as a matter of policy, does not enter into transactions of a speculative nature. At 31 March 2014, the Association has a mix of fixed and variable rate finance, which it considers appropriate at this time.

### Maintenance policies

The Association seeks to maintain its properties to the highest standard. To this end, programmes of cyclical repairs are carried out in the medium term to deal with the gradual and predictable deterioration of building components. It is expected that the cost of all these repairs would be charged to the Income and Expenditure account.

In addition, the Association has a long-term programme of planned maintenance to cover for works which have become necessary since the original development was completed, including works required by subsequent legislative changes. This includes replacement or repairs to features of the properties, which have come to the end of their economic lives. In line with the SORP 2010, replacements to building components (as identified in Note 1) are capitalised in the accounts as they occur. All other major repairs are charged to the Income and Expenditure account.

### **Internal Financial Control**

The Committee of Management is responsible for establishing and maintaining the Association's system of internal control. Internal control systems are designed to meet the particular needs of the Association and the risks to which it is exposed, and by their nature can provide reasonable but not absolute assurance against material misstatement or loss. The key procedures which the Committee of Management has established with a view to providing effective internal financial control are outlined on pages 10 and 11.

### Management Structure

The Committee of Management has overall responsibility for the Association and there is a formal schedule of matters specifically reserved for decision by the Committee.

### **Quality and Integrity of Personnel**

The integrity and competence of personnel are ensured through high recruitment standards and subsequent training courses. High quality personnel are seen as an essential part of the control environment and the ethical standards expected are communicated through the Chief Executive.

### **Budgetary Process**

Each year the Committee of Management approves the annual budget and rolling five-year strategic plan.

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

Key risk areas are identified. Performance is monitored and relevant action taken throughout the year through quarterly reporting to the Committee of variances from the budget, updated forecasts for the year together with information on the key risk areas. Approval procedures are in place in respect of major areas of risk such as major contract tenders, expenditure and treasury management.

### **Investment Appraisal**

Capital expenditure is regulated by budgetary process and authorisation levels. For expenditure beyond specified levels, detailed written proposals have to be submitted to the Committee. Reviews are carried out during the development period, to monitor expenditure and performance.

### Rental Income

The Association's Rent Policy is a points system based on the size, type and facilities of the accommodation. The policy ensures that the rent structure is easy to administer and covers the wide variations within the Association's properties. This policy follows the generally accepted practice/principles of the Housing Movement.

### **Employee Involvement and Health & Safety**

The Association encourages employee involvement in all major initiatives.

### **Disabled Employees**

Applications for employment by disabled persons are given full and fair consideration for all vacancies in accordance with their particular aptitudes and abilities. In the event of employees becoming disabled, every effort is made to retrain them in order that their employment with the Association may continue. It is the policy of the Association that training, career development and promotion opportunities should be available to all employees.

### **Credit Payment Policy**

The Association's policy concerning the payment of its trade creditors complies with the Confederation of British Industry guidelines. The average payment period is thirty days.

### REPORT OF COMMITTEE OF MANAGEMENT

### 31 MARCH 2014 (continued)

### **General Reserves Policy**

The Committee members have reviewed the reserves of WSHA. This review encompassed the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves. The review concluded that to allow WSHA to be managed efficiently and to provide a buffer for uninterrupted services, a general reserve equivalent to three month's operating cost (£500,000) should be maintained.

The Association has one other designated fund. The purpose of this fund is detailed in note 1 in the financial statements.

### Sales of housing properties

Properties are disposed of under the appropriate legislation and guidance. All costs, first tranche sales, and grants relating to the share of property sold are removed from the financial statements at the date of sale. Any grants received that cannot be repaid from the proceeds of sale are abated and the grants removed from the financial statements.

### **Future developments**

The Association intends to continue with its policy of improving the quality of housing within its area of operation.

### Information for the auditors

As far as the Committee members are aware there is no relevant audit information of which the auditors are unaware and the Committee members have taken all the steps they ought to have taken to make themselves aware of any relevant audit information and to ensure that the auditors are aware of any such information.

### Auditors

Haines Watts have indicated their willingness to continue in office.

Date: LATH Som 2014

On behalf of the Committee of Management

Karen McQueen Secretary

The Whiteinch Centre 1 Northinch Court Glasgow G14 0UG

### STATEMENT OF COMMITTEE RESPONSIBILITIES

The Committee of Management is responsible for preparing the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Under the legislation relating to Industrial and Provident Societies the Committee of Management are required to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the Association and of the surplus or deficit of the Association of that period. In preparing those financial statements the Committee of Management are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the RSL SORP;
- make reasonable and prudent judgements and estimates;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business.

The Committee of Management is also responsible for:

- keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the RSL and enable them to ensure that the financial statements comply with the Industrial and Provident Societies Act 1965 to 2002, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2012;
- safeguarding the Association's assets; and
- taking reasonable steps for the prevention and detection of fraud.

By order of the Committee of Management

Christine Madden

Date: Alash Sunt 2014

### COMMITTEE OF MANAGEMENT'S STATEMENT OF INTERNAL FINANCIAL CONTROLS

### 31 MARCH 2014

The Committee of Management acknowledge their ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate to the various business environments in which it operates. These controls are designed to give reasonable assurance with respect to:

- the reliability of financial information used within the Association or for publication
- the maintenance of proper accounting records; and
- the safeguarding of assets (against unauthorised use or disposition).

It is the Committee of Management's responsibility to establish and maintain systems of internal financial control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements include ensuring that;

- formal policies and procedures are in place, including the documentation of key systems and rules relating to the delegation of authorities, which allow the monitoring of controls and restrict the unauthorised use of the Association's assets.
- experienced and suitably qualified staff take responsibility for important business functions. Annual appraisal procedures have been established to maintain standards of performance.
- forecasts and budgets are prepared regularly which allow the Committee of Management and staff to monitor the key business risks and financial objectives, and progress towards financial plans set for the year and the medium term; regular management accounts are prepared promptly, providing relevant, reliable and up-to-date financial and other information and significant variances from budgets are investigated as appropriate.
- all significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through relevant sub-committees comprising Committee of Management members and others.
- the Committee of Management review reports from management, from directors, staff and from the external and internal auditors to provide reasonable assurance that control procedures are in place and are being followed. This includes a general review of the major risks facing the Association.
- formal procedures have been established for instituting appropriate action to correct weaknesses identified from the above reports.

### COMMITTEE OF MANAGEMENT'S STATEMENT OF INTERNAL FINANCIAL CONTROLS

### 31 MARCH 2014 (Continued)

The Committee of Management have reviewed the system of internal financial control in existence in the Association for the year ended 31 March 2014 and until the below date. The system of internal financial control will ensure that there are no known material losses, contingencies or uncertainties which would require disclosure in the financial statements or in the Auditors' Report on the financial statements.

By order of the Committee of Management

L-Macketon Christine Madden

Date: AHH Son Loth

### **AUDITORS' REPORT ON CORPORATE GOVERNANCE MATTERS**

### **Corporate Governance**

In addition to the audit of the financial statements, we have reviewed the Board of Management's statement on pages 10 and 11 on the Association's compliance with the section on Internal Financial Control within SFHA's publication "Raising Standards in Housing". The objective of our review is to draw attention to non-compliance with those paragraphs of the publication not otherwise disclosed.

### **Basis of Opinion**

We carried out our review having regard to the Bulletin 2006/5 issued by the Auditing Practices Board. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reasons given for non-compliance.

### **Opinion**

In our opinion the statement on internal financial control on pages 10 and 11 has provided the disclosures required by the section on Internal Financial Controls within SFHA's document "Raising Standards in Housing" and is consistent with the information which came to our attention as a result of our audit work on the financial statements.

Haines Watts

231/233 St Vincent Street

Glasgow G2 5QY

Date: 24-6-14

### INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF

### WHITEINCH & SCOTSTOUN HOUSING ASSOCIATION LIMITED

We have audited the financial statements of Whiteinch & Scotstoun Housing Association Limited for the year ended 31 March 2014 on pages 14 to 33. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the Association's members as a body, in accordance with section 9 of the Friendly and Industrial and Provident Societies Act 1968. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

### Respective responsibilities of the Committee and auditor

As explained more fully in the Committee's Responsibilities Statement set out on page 9, the Committee are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors.

### Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the APB's website at www.frc.org.uk/apb/scope/private.cfm.

### Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2014 and of its income and expenditure for the year then ended; and
- have been prepared in accordance with the requirements of the Industrial and Provident Societies Acts 1965 to 2002, Schedule 7 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2012.

### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Industrial and Provident Societies Acts 1965 to 2002 requires us to report to you if, in our opinion:

- a satisfactory system of control over transactions has not been maintained; or
- the Association has not kept proper accounting records; or
- the financial statements are not in agreement with the books of account of the Association; or
- we have not received all the information and explanations we require for our audit.

Haines Watts

231/233 St Vincent St

Clares weil

Glasgow

G2 5QY

Date: 24-6-14

### INCOME & EXPENDITURE ACCOUNT

### FOR THE YEAR ENDED 31 MARCH 2014

		2014	2013
Turnover	Notes 2	£ 5,411,409	£ 5,050,540
Less: Operating costs	2	(4,594,270)	(4,089,205)
Operating surplus	2	817,139	961,335
Profit on sale of fixed assets Interest receivable and other income Interest payable and other charges	4 5	60,561 5,035 (125,108)	1,061 1,311 (128,766)
Surplus on ordinary activities before tax		757,627	834,941
Taxation on surplus on ordinary activities	6	-	-
Surplus on ordinary activities after tax	8	757,627	834,941

All figures relate to continuing activities within the year.

There are no recognised gains and losses for the current and preceding financial year other than the surplus of £757,627 (2013 surplus of £834,941) shown above. Accordingly no statement of recognised gains and losses is presented.

### **BALANCE SHEET**

### **AS AT 31 MARCH 2014**

	Notes		2014	2013
		£	£	£
Tangible Fixed Assets				
Housing properties - gross cost less depreciation	0		55 343 550	54 120 946
Less: Housing Association Grant	9 9		55,243,778 (46,380,856)	54,129,846 (46,490,782)
Less. Housing Association Grant	9	-	8,862,922	7,639,064
			0,000=,7==	7,032,004
Other Assets	9		967,034	1,042,683
		····	9,829,956	8,681,747
Comment Assets				
Current Assets Debtors	10	351,878		489,091
Cash at hand and in bank	10	2,276,141		2,126,913
o son av mana ana m came		2921091 <del>-1</del> 1		2,120,513
	_	2,628,019		2,616,004
Current Liabilities				
Creditors due within one year	11 _	(2,217,850)		(1,742,223)
Net Current Assets/(Liabilities)			410,169	873,781
		-	10 240 125	0.555.520
			10,240,125	9,555,528
Creditors due after one year	12		(1,985,506)	(2,058,531)
Net Assets			8,254,619	7,496,997
Capital and Reserves				
Share capital	15		63	68
Designated reserves	7		7,754,556	6,996,929
Revenue Reserves	8		500,000	500,000
		_	8,254,619	7,496,997
		_	U9#2T9U17	

These financial statements were approved by the Committee of Management and authorised for issue on HIH. HAY 2614... and signed on their behalf by:

Committee Member:

Committee Member:

Secretary:

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### **CASH FLOW STATEMENT**

### **YEAR TO 31 MARCH 2014**

			2014	2013
Net cash inflow from operating activities	Note 16	£	£ 1,920,760	£ 225,436
Returns on investments and servicing of finance				
Interest received		5,035		1,311
Interest paid		(125,108)		(128,766)
	-	(120,073)		(127,455)
Investing activities				
Cash paid for construction and purchases		(1,668,967)		183,602
Housing association grant received		34,292		45,457
Housing association grant repaid		(75,271)		(28,629)
Sales of housing properties		179,900		29,700
Purchase of other fixed assets		(22,133)		(23,039)
Net cash (outflow)/inflow from investing activ	ities		(1,672,252)	207,091
Net cash inflow before financing			248,508	305,072
Financing				
Loan principal repayments		(99,278)		(66,132)
Increase in share capital	_	(1)		(5)
Net cash (outflow)/inflow from finance			(99,279)	(66,137)
Decrease in cash	16	_	149,229	238,935
		==		

Further details are given in note 16.

### NOTES TO THE FINANCIAL STATEMENTS

### **AS AT 31 MARCH 2014**

### 1. Accounting Policies

The Association is incorporated under the Industrial and Provident Societies Act 1965 and is registered by The Financial Conduct Authority. The accounts have been prepared under the historical cost convention, and in compliance with The Determination of Accounting Requirements 2012 and The Statement of Recommended Practice (SORP), "Accounting by Registered Social Housing Providers, Update 2010".

### (a) Accounting Policies

The principal accounting policies of the Association are set out in the paragraphs (b) to (q) below.

### (b) Finance

The financial statements have been prepared on the basis that the capital expenditure referred to in note 9 will be grant aided, funded by loans, met out of reserves, or from proceeds of sales.

### (c) Mortgages

Mortgage loans and development overdrafts are advanced by private lenders under the terms of the individual mortgage deeds in respect of each property or housing scheme. Advances are available only in respect of those developments, which have been given approval for Housing Association Grant.

### (d) Housing Association Grants

Housing Association Grants (HAG) were utilised to reduce the amount of mortgage loan in respect of an approved scheme to the amount, which it is estimated can be serviced by the net annual income of the scheme. The amount of HAG is calculated on the qualifying cost (note 1(f)) of the scheme in accordance with instructions issued from time to time by the grant awarding body.

### (e) Housing Association Grant - Acquisition and Development Allowances Receivable

Acquisition and Development Allowances are intended to finance certain internal administrative costs relating to the acquisition and development of housing land and buildings for approved schemes. Development Allowances become available in instalments according to the progress of work on the scheme. These Allowances are credited to development costs when they are receivable.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (continued)

### (f) Fixed Assets - Housing Land and Buildings (note 9)

Properties included in housing properties are stated at cost. The cost of such properties includes the following:

- (i) cost of acquiring land and buildings
- (ii) development expenditure including applicable overheads
- (iii) interest charged on the loans raised to finance the scheme
- (iv) cost of replacing components

These costs are either termed "qualifying costs" for approved HAG schemes and are considered for mortgage loans by the relevant lending authorities or they are met out of the Association's reserves.

All invoices and architects' certificates relating to capital expenditure incurred in the year at gross value before retentions are included in the financial statements for the year, provided that the dates of issue or valuations are prior to the year end.

Development costs are capitalised to the extent that they are attributable to specific schemes and where such costs are not excessive.

If expenditure does not qualify for HAG, it is nevertheless capitalised.

Expenditure on schemes, which are subsequently aborted, is written off in the year in which it is recognised that the scheme will not be developed to completion.

Interest on the loan financing the development is capitalised up to the relevant date of completion.

### (g) Depreciation

### (i) Housing Properties

Housing Properties are stated at cost, less social housing and other public grants and less accumulated depreciation.

Depreciation is charged on a straight-line basis over the expected economic useful lives of each major component that makes up the housing property as follows;

Land	Not depreciated
Structure	Over 50 years
Roof	Over 50 years
Windows & Doors	Over 30 years
Bathrooms	Over 30 years
Kitchens	Over 15 years
Gas Systems inc Radiators	Over 30 years
Boilers	Over 15 years
Lifts	Over 30 years

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (continued)

### (ii) Other Fixed Assets

The Association's assets are written off evenly over their expected useful lives as follows:

Office premises - over 50 years Furniture, fittings & equipment - over 5 years

A full year's depreciation is charged on these assets in the year of purchase, but no charge is made in the year of disposal.

### (h) Impairment of Fixed Assets

Reviews for impairment of housing properties are carried out on an annual basis and any impairment in an income-generating unit is recognised by a charge to the income and expenditure account. Impairment is recognised where the carrying value of an income-generating unit exceeds the higher of its net realisable value or its value in use. Value in use represents the net present value of expected future cash flows from these units.

Impairment of assets would be recognised in the income and expenditure account.

### (i) Reserves

### **Designated Reserve - Reserves for Major Repairs** (note 7)

Major repair expenditure, being the Association's commitment to undertake major and cyclical repairs to its properties, is set aside in a designated reserve to the extent that it is not met from HAG.

### (j) Apportionment of Management Expenses

Direct employee administration and operating costs have been apportioned to the income and expenditure account on the basis of costs of the staff to the extent that they are directly engaged in each of the operations dealt with in those accounts.

### (k) Lease Obligations

Rentals paid under operating leases are charged to the income and expenditure account on the accruals basis.

### (1) Value Added Tax

The Association is VAT registered. However, a large proportion of the income, namely rents, is exempt for VAT purposes and therefore gives rise to a partial exemption calculation. Expenditure as a result is shown inclusive of VAT.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (continued)

### (m) Pensions

The Association participates in the centralised SHAPS Defined Benefit Pension Scheme and retirement benefits to employees of the Association are funded by contributions from all participating employers and employees in the Scheme. Payments are made in accordance with periodic calculations by consulting actuaries and are based on pension costs applicable across the various participating associations taken as a whole.

The expected cost to the Association of pensions is charged to the Income and Expenditure Account so as to spread the cost of pensions over the service lives of the employees.

### (n) Sale of Housing Properties

Properties are disposed of under the appropriate legislation and guidance. All costs and grants relating to the share of property sold are removed from the financial statements at the date of sale, except for first tranche sales. Any grants received that cannot be repaid from the proceeds of sale are abated and the grants removed from the financial statements.

### (o) Improvements

In previous years, improvements were only capitalised where these result in an enhancement of the economic benefits of the property. Such enhancement can occur if the improvements result in:-

- an increase in rental income or
- a material reduction in future maintenance costs or
- a significant extension of the life of the property.

Works to existing properties, which fail to meet the above criteria, are charged to the Income and Expenditure account.

The adoption of Component Accounting in the prior year represented a change in accounting policy. Previously the major components of the Association's housing properties were deemed to be land and buildings. The major components are now deemed to be Land, Structure, Roofs, Windows, Kitchens, Bathrooms and Central Heating. Each component has a substantially different economic life and is depreciated over this individual life. Depreciation rates are shown in Note 1(g)(i). The accounting policy is compliant with the SORP 2010.

### (p) Turnover

Turnover represents rental income receivable from tenants, development administration and other income.

### (q) Service Charges Recoverable

Service charges represent income recoverable from tenants for factoring of the properties managed by the Association.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (continued)

### (r) Cash Flow Statement

The cash flow statement represents the cash transactions of the Association for the period from 1 of April 2013 to 31 March 2014. Cash and cash equivalents comprise cash on hand and in deposit and are subject to an insignificant risk of change in value.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

### 2. Particulars of turnover, operating costs, operating deficit

	Turnover	Operating Costs	Operating Surplus/ (Deficit)	Operating Surplus/(Deficit) 2013
	£	£	£	£
Social lettings	5,120,794	(4,288,972)	831,822	1,014,662
Other activities	290,615	(305,298)	(14,683)	(53,327)
Total	5,411,409	(4,594,270)	817,139	961,335
2013	5,050,540	(4,089,205)	961,335	

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

### 3a. Particulars of turnover, operating costs, operating deficit from social lettings

	General Needs Housing £	Shared Ownership Housing £	Supported Housing Accommodation £	2014 Total £	2013 Total
Income from lettings Rent receivable net of	œ	Ow.	<b>*</b>		
identifiable service charges	4,374,687	-	364,587	4,739,274	4,449,882
Service charges receivable Gross income from rents and	420,677	_	22,735	443,412	443,139
service charges	4,795,364	-	387,322	5,182,686	4,893,021
Less voids	(57,083)	-	(4,809)	(61,892)	(71,391)
Net income from rents and				u.	
service charges	4,738,281	-	382,513	5,120,794	4,821,630
Grant from Scottish Ministers	_	_	<u>-</u>	-	_
Other Revenue Grant		_	<u>-</u>	_	-
Total turnover from social	4 730 301		202 512	5 100 FO	4.001.600
letting activities Expenditure on Letting	4,738,281		382,513	5,120,794	4,821,630
Activities					
Management and maintenance					
administration costs Service costs	1,821,712	-	153,455	1,975,167	1,849,604
Planned and cyclical maintenance including major	502,809	-	42,355	545,164	439,604
repairs	292,474	-	24,637	317,111	339,337
Reactive maintenance Bad debts – rents and service	929,696	-	78,315	1,008,011	818,517
charges	49,771	-	-	49,771	43,586
Depreciation of social housing Impairment of social housing	363,157		30,591	393,748	316,320
Operating costs for social					
letting activities	3,959,618	_	329,353	4,288,972	3,806,968
Operating surplus for social lettings	778,662	_	53,160	831,822	1,014,662
2013	912,752	-	101,910	1,014,662	

The amount of service charges receivable on housing accommodation not eligible for Housing Benefit was £nil (2013 - £nil).

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

# 3b - Particulars of turnover, operating costs, operating deficit from other activities

2013	£ (55,059)	(953)	(14,716)	1 1	573		16,828	(53,327)
Operating surplus or (deficit)	$^{\pounds}_{(30,399)}$	1 1	<b>∞</b>	. 84	3,660		12,000	(14,683)
Other operating costs	£ 118,810	162,624	6,530	2,334	15,000		8 8	305,298
Operating costs – bad debts	ተያ	1 1	1 1	1		ı	**************************************	-
Total Turnover	£ 88,411	162,624	6,538	2,382	18,660	1	12,000	290,615
Other	भ्य ।	162,624	1 1	1 1	18,660	1	12,000	193,284
Supporting people income	ا ا پہ	•	1 1	2,382	1 1	1 1	S. CONTROLLED	2,382
Other revenue grants	£ 18,100	ı	6,538	1 1	1 1	1 1	•	24,638
Grants from Scottish Ministers	£ 70,311	1	1 1	1 1	i i	1 1		70,311
	Wider action/wider role Care and repair of property	Factoring Development and construction of property	activities Support activities	Care activities Agency/management services for registered social landlords	Other agency/management services Developments for sale to registered social landlords	Developments and improvements for sale to non registered social landlords Other activities – second stage transfer	Gift aid donations from subsidiary company	Total from other activities

(53,327)

282,237

228,910

171,275

2,890

11,906

42,839

2013

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

		2014	2013
		£	£
4.	Sale of fixed assets		
	Sale proceeds	179,900	29,700
	Cost of sales	(119,339)	(28,639)
	Gain on disposal	60,561	1,061

The sales of housing properties have occurred under the right to buy legislation, and shared ownership sales.

### 5. Interest Payable

Interest payable in the year has been charged as follows:

Loans	125,108	128,766
Less: Capitalised in housing properties	-	-
	125,108	128,766

### 6. Taxation

The Association became a charity on 11 June 2004 and from that date is not taxable on its exempt activities.

7.	Designated Reserves	From			
		1 April	Revenue	31 March	
		2013	Reserve	2014	
		£	£	£	
	Major repairs reserve	6,996,929	757,627	7,754,556	

No restrictions are placed upon these reserves, but the Committee of Management has designated their use for specific purposes.

### 8. Revenue reserve

	2014	2013	
	£	£	
At 1 April 2013	500,000	500,000	
Surplus for year Transfer to designated reserves	757,627	834,941	
At 31 March 2014	<u>(757,627)</u> 500,000	(834,941) 500,000	

# WHITEINCH & SCOTSTOUN HOUSING ASSOCIATION LIMITED NOTES TO THE FINANCIAL STATEMENTS AS AT 31 MARCH 2014

### AS AT 31 MARCH 2014 (Continued)

### 9 Tangible Fixed Assets

Total	59,171,308 1,691,121	(201,928) 60,660,501	46,490,782 34,292 (144,218)	46,380,856	3,998,779 491,531 (40,620) 4,449,690	9,829,955
Furniture Fittings & Equipment	506,778 22,133	528,911	1 1 1	t t	357,482 75,943 - 433,425	<b>95,486</b> 149,296
Office Premises	1,092,768	1,092,768	1 1 1	ı	199,381 21,840 - 221,221	871,547
Major Renewals Housing Properties Held for Letting	1 1 1	1 1	1 1 1	1 1	1	
Completed Shared Ownership Properties	1 1 1	1	1 1 1	1 1	1 1 1	1
Housing Properties In course of Construction	1 1 1	1 1	1 1 1			1
Housing Properties Held for Letting	57,571,762 1,668,988	(201,928)	46,490,782 34,292 (144,218)	46,380,856	3,441,916 393,748 (40,620) 3,795,044	<b>8,862,922</b> 7,639,064
	Cost At 1 April 2013 Additions during year Transfers	Disposals in year At 31 March 2014	Housing Association Grant At 1 April 2013 Additions during year Repaid and abated during year	Transfers At 31 March 2014	Depreciation At 1 April 2013 Provided during year Disposals At 31 March 2014	Net book value At 31 March 2014 At 31 March 2013

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

### 9. Fixed assets (continued)

Development administration costs capitalised amounted to nil (2013: £11,514). No interest has been capitalised. None of the Association's properties are held under a lease.

Housing Association Grants are repayable under certain circumstances, namely the sale of properties.

10.	Debtors	2014 €	2013 £
	Amounts falling due within one year:	~	Ow.
	Rents in arrears Less bad debt provision	73,284 (62,958)	82,582 (69,309)
		10,326	13,273
	Trade debtors Prepayments and accrued income Amounts owed by group undertakings	27,560 121,194 192,798	28,071 143,978 303,769
		351,878	489,091
11.	Creditors due within one year		
	Loans Trade creditors Other creditors Accruals and deferred income Rents in advance	568,960 263,550 13,524 1,305,572 66,244 2,217,850	568,213 232,654 8,624 849,431 83,301 1,742,223
12.	Creditors due after one year		
	Loans	1,985,506	2,058,531
	Loans are secured by specific charges on the Association's properties. Lo of 1.395% to 5.25% (2013 – 1.395% to 5.25%) in instalments due as follows:		at rates of interest
	In one year or less Between two and five years In five years or more	568,960 335,304 1,650,202	568,213 317,648 1,740,883
		2,554,466	2,626,744

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

13.	Employees	2014	2013
	Staff costs during year	£	£
	Wages and salaries Social security costs Other pension costs	1,146,561 93,449 164,458	1,020,521 88,513 165,325
		1,404,468	1,274,359
	The average full time equivalent number of persons employed by the Association during the year were as follows	No	No
	Administration and maintenance	32	32

The Directors are defined as the members of the Committee of Management, the Director and any other person reporting directly to the Directors or the Management Committee whose total emoluments including pension contributions exceed £60,000 per year.

							£	£
Emoluments payable	to	Highest	Paid	Director	(excluding	pension		
contributions)							69,855	67,974

The Association's pension contributions for the Director in the year amounted to £6,455 (2013-£10,644).

During the current year, there was one director with emoluments, excluding pension contributions, over £60,000 (2013: one).

No member of the Committee of Management received any emoluments in respect of their services to the Association.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

### 13. Employees (contd) Pension Scheme - General

Whiteinch & Scotstoun Housing Association Limited participates in the Scottish Housing Associations' Pension Scheme.

The Scheme is a multi-employer defined benefit scheme. The Scheme is funded and is contracted-out of the State Pension scheme.

The Scheme offers six benefit structures to employers, namely:

- Final salary with a 1/60th accrual rate.
- Career average revalued earnings with a 1/60th accrual rate.
- Career average revalued earnings with a 1/70th accrual rate.
- Career average revalued earnings with a 1/80th accrual rate.
- Career average revalued earnings with a 1/120th accrual rate, contracted-in.
- Defined Contribution (DC) option.

An employer can elect to operate different defined benefit structures for their active members (as at the first day of April in any given year) and their new entrants. The DC option can be introduced by the employer on the first day of any month after giving a minimum of three months' prior notice.

Whiteinch & Scotstoun Housing Association Limited has elected to operate the final salary with a 1/60th accrual rate benefit option for active members as at 1<sup>st</sup> April 2014 and the final salary with a 1/60th accrual rate benefit option for new entrants from 1<sup>st</sup> April 2014.

During the accounting period Whiteinch & Scotstoun Housing Association Limited paid contributions at the rate of 9.6% to 15.2% of pensionable salaries. Member contributions were 9.6%.

As at the balance sheet date there were 24 active members of the Scheme employed by Whiteinch & Scotstoun Housing Association Limited. The annual pensionable payroll in respect of these members was £159,407.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

### 13. Employees (contd) Pension Scheme - General

The key valuation assumptions used to determine the assets and liabilities of the Scottish Housing Associations' Pension Scheme are:

2012 Valuation Assumptions	% p.a.
Investment return pre retirement	5.3
Investment return post retirement – Non pensioners	3.4
Investment return post retirement - Pensioners	3.4
Rate of salary increases	4.1
Rate of pension increases	
- Pension accrued pre 6 April 2005 in excess of GMP	2.0
- Pension accrued post 6 April 2005	
(for leavers before 1 October 1993 pension increases are 5.0%)	1.7
Rate of price inflation	2.6

Mortality Tables	
Non-pensioners	44% of S1PMA (males) and S1PFA (females) projected using CMI 2011 with a
	long term improvement of 1.50% p.a. for males and 1.25% p.a. for
	females
Pensioners	90% of S1PMA (males) and S1PFA (females) projected using CMI_2011 with a
	long term rate of improvement of 1.50% p.a. for males and 1.25% p.a. for females

Contribution Rates for Future Service (payable from 1 April 2011)	% p.a.
Final salary 1/60ths	24.6
Career average revalued earnings 1/60ths	22.4
Career average revalued earnings 1/70ths	19.2
Career average revalued earnings 1/80ths	16.9
Career average revalued earnings 1/120ths	11.4

Additional deficit contributions are payable from 1 April 2014 and will increasing by 3% per annum each 1 April thereafter. Technical Provisions liabilities as at 30 September 2012 will be used as the reference point for calculating the additional contributions.

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

		2014	2013
		£	£
14.	Auditors' Remuneration		
	The remuneration of the auditors (including		
	expenses and excluding VAT for the year)	8,776	9,717
	Remuneration of related parties to the auditors in respect of services other	,	,
	than those of external auditors	6,825	
		15,601	9,717
15.	Share Capital		
	Shares of £1 fully paid and issued at beginning of year	68	70
	Shares issued during year	1	5
	Shares cancelled during year	(6)	(7)
	Shares issued at end of year	63	68

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividend or distributions on a winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at members' meetings.

		2014 £	2013 £
16.	Notes to the Cash Flow Statement		
(a)	Reconciliation of surplus to		
	net cash inflow from operating activities		
	Surplus for year	757,627	834,941
	Net interest paid	120,073	127,455
	Gain on sale of fixed assets	(60,561)	(1,061)
	Operating surplus for the year excluding interest and tax payable	817,139	961,335
	Depreciation	491,531	450,179
	Cancellation of share capital	(6)	(7)
	Decrease/(Increase) in debtors	137,216	(270,516)
	Increase/(Decrease) in creditors	474,880	(915,555)
		1,920,760	225,436
(b)	Reconciliation of net cash flow to movement in net debt		
	Increase in cash for the year	149,228	238,935
	Loans received	, 	, -
	Loan repayments	99,278	66,132
	Change in net cash	248,506	305,067
	Net debt as at 1 April 2013	(499,831)	(804,898)
	Net debt as at 31 March 2014	(251,325)	(499,831)

### NOTES TO THE FINANCIAL STATEMENTS

### **AS AT 31 MARCH 2014** (Continued)

### 16. Notes to the Cash Flow Statement (contd)

### (c) Analysis of Changes in net debt

	<b>As at 1 April 2013</b>	Cash Flow	As at 31 March 2014
	£	£	£
Cash at bank and in hand	2,126,913	149,228	2,276,141
Bank overdrafts	-	-	_
Debt due within one year	(568,213)	(747)	(568,960)
Debt due after one year	(2,058,531)	100,025	(1,958,506)
	(499,831)	248,506	(251,325)
		2014	2013
Capital Commitments		£	£

### **Capital Commitments** 17.

Expenditure		by	the	Committee	of	Managemen	t		
contracted les	ss certified						Nil	=	1,949,000

All developments in progress have been approved by Scottish Government for payment of HAG. Whiteinch expects that the Scottish Government will finance most of the expenditure by HAG with the remaining expenditure being financed by loans from lenders.

### 18. **Contingent Liabilities**

Whiteinch & Scotstoun Housing Association has been notified by the Pensions Trust of the estimated employer debt on withdrawal from the Scheme based on the financial position of the Scheme as at 30 September 2013. As of this date the estimated employer debt for Whiteinch & Scotstoun Housing Association was £6,053,853 (2013-£6,635,008). The Association has no current plans to withdraw from the scheme.

Whiteinch & Scotstoun Housing association have been notified by the Pension Trust of the Scottish Housing Association Pension Scheme (SHAPS) that past service deficit contribution payable for the year to 31 March 2014 is £86,895 (2013-£86,895).

19.	Housing Stock	2014 No	2013 No
	The number of units in Management at 31 March was as follows		
	General Needs Housing	1,199	1,283
	Supported Housing Accommodation	101	21
	Shared Ownership Accommodation	-	-
		1,300	1,304

### 20. Related parties

Various members of the Management Committee are tenants of the Association. The transactions with the Association are all done on standard terms, as applicable to all tenants.

### 21. **Associated companies**

### NOTES TO THE FINANCIAL STATEMENTS

### AS AT 31 MARCH 2014 (Continued)

The Association, in conjunction with Whiteinch Community Association, formed Whiteinch Centre Limited a company limited by guarantee and registered in Scotland. Each organisation can appoint two directors and one further director can be appointed with the agreement of both organisations. The principal activities of the company is the provision of recreational, educational and training facilities or the organisation of recreational, educational and training facilities with the object of improving the conditions of life for the persons for whom the facilities or activities are primarily intended. Whiteinch Centre Limited will manage the community centre on behalf of both organisations.

The liability of the Association is limited to £1.

### 22. Subsidiary company

On 8 April 2004 the Association incorporated a subsidiary company Scotinch Services Limited, renamed WS Property Management Limited. This company is intended to handle the activities that the Association will not be able to undertake as the Association has converted to a charitable status. The company is a company limited by shares and is registered in Scotland. Its issued share capital is £1.

The company commenced trading in the prior period and its results in the previous financial year and financial position at 31 March 2014 were:

	2014	2013
WS Property Management Limited	£	£
Capital and reserves	9,614	1
Net profit/(loss)	9,613	-

The Financial Statements of the Association present information about it as an individual undertaking and no Group accounts have been prepared, on the basis that the activities of its subsidiary undertaking is immaterial. Advantage has been taken of the exemptions under FRS 8 from disclosing transactions with the Association's wholly owned subsidiary.

### 23. Reconciliation of Funds

At 1 April 2013	7,496,997	6,662,058
Surplus for year	757,627	834,941
New Shares Issued	1	5
Shares Cancelled	(6)	(7)
Net Change in Funds	757,622	834,939
At 31 March 2014	8,254,619	7,496,997