

Our Annual Assurance Statement

West Lothian Council's Council Executive confirms that we comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework. Regular scrutiny of our performance and improvement plan are undertaken via our committees and tenants. This assurance includes that we:-

- Achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- Comply with all but the following legal obligations related to housing and homelessness, equality and human rights, and tenant and resident safety.
- The council recognises the risks and pressures associated in delivering on the standards and outcomes in relation to homelessness, and improvements in this area of the service is one of the key areas of focus for the service as we deliver our Rapid Rehousing Transition Plan in 2020/21.
- Have an ARC improvement plan in place to ensure continuous improvement is a key focus for all service areas.

We confirm that we have seen and considered sufficient evidence to give us this assurance.

We approved our Annual Assurance Statement at the meeting of our Council Executive on 6th August 2020.

Cllr Lawrence Fitzpatrick

Chair of West Lothian Council Executive

Ann Marie Carr

Head of Housing, Customer & Building
Services