

WEST HIGHLAND HOUSING ASSOCIATION LIMITED Report and Financial Statements

For the year ended 31 March 2023

Registered Housing Association Number HEP 163 Financial Conduct Authority Number 1691R(S) Charity Number SC017357

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INFORMATION

Registered Office

Crannog Lane, Oban, Argyll, PA34 4HB

Registration Numbers

Financial Conduct Authority number
The Scottish Housing Regulator reference
Scottish Charity number

1691RS HEP 163 SC017357

Management Board

Gerry Boyle Linda Houston Donald Harrison Chair Vice Chair Secretary

David Bittleston

(resigned 22 June 2023)

Jack Degnan Mark Feinmann Douglas Mackie

Douglas Mackie Kirsteen MacKenzie

(resigned 18 August 2022)

Sine MacVicar David Sloss Torquil Telfer James Tolmie

Councillor Anne Horn Councillor Elaine Robertson Council Nominee (retired 4 May 2022) Council Nominee (retired 4 May 2022)

Councillor Luna Martin
Councillor Dougle McFadzean

Council Nominee (appointed 18 August 2022) Council Nominee (appointed 18 August 2022)

Key Management Personnel

Brett Sadler Lesley McInnes Moira MacVicar Linda Hoar

Michael Driscoll

Chief Executive (appointed 1 July 2022)

Former Chief Executive (resigned 30 June 2022)

Partnership Lead (retired 31 May 2023)
Director of Finance and Business Support

Director of Customer Experience

Auditor

RSM UK Audit LLP Third Floor 2 Semple Street Edinburgh EH3 8BL

INFORMATION

Accountant

David Smith, Chartered Accountant Keppoch Croft Road Oban PA34 5JN

Internal Auditor

Azets
Exchange Place 3
Semple Street
Edinburgh
EH3 8BL

Solicitors

T C Young 7 West George Street Glasgow G2 1BA

Bankers

Santander Corporate and Commercial 250 Stanley Road Bootle Merseyside L20 3PQ

Clydesdale Bank 6 Argyll Square Oban PA34 4AZ

Royal Bank of Scotland Corporate Banking Glasgow & West of Scotland Kirkstane House 139 St Vincent Street Glasgow G2 5JF Nationwide Building Society Commercial Division Caledonia House Carnegie Avenue Dunfermline KY11 8PE

Bank of Scotland Station Road Oban PA34 4LL

CAF Bank 25 Kingshill avenue West Malling Kent ME19 4JQ

REPORT OF THE MANAGEMENT BOARD 31 March 2023

The Management Board presents its report and audited financial statements for the year ended 31 March 2023.

Legal Status

West Highland Housing Association Limited (the Association) is a registered non-profit making body organisation under the Co-operative and Community Benefit Societies Act 2014 No. 1681R(S).

The Association is governed under its Model Rules and registered with the Financial Conduct Authority, the Scottish Housing Regulator as a Registered Social Landlord and with the Office of the Scottish Charities Regulator as a Scottish charity.

Principal Activity

The Association's principal activity is the provision of affordable, well-maintained, high-quality housing in the Oban, Lorn and Island area. In doing this we support fragile communities within the local area.

Mission, Objectives and Values

Our Mission Statement and Values were refreshed in early 2023 to reflect our work in supporting local communities and our tenants.

Our Mission

Providing and maintaining quality homes to support local communities to thrive.

Objectives

The Association plans activities around the following strategic objectives:

- · Providing high quality homes
- Delivering excellent services
- Keeping the Organisation safe and secure
- Value our people
- Promoting positive community partnerships

Our Values

Our Values underpin everything we do:

- Responsibility We all take responsibility for our actions.
- Empathy We work hard to understand how people feel as individuals and treat them with dignity.
- Social Impact We strive to ensure that there is a positive social impact from our activities and work with others who share these aims.
- Participation We are proactive in providing opportunities for people to engage with us and help us to improve our services.
- Equity We are all equal and different, and we aim to provide inclusive environments for work and for living.
- Challenge We challenge ourselves and others towards excellence and innovation in all we do.
- Transparency We wish to be open and honest about what we do and how we do it.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Management Board and Executive Officers

The members of the Management Board and the Executive Officers are listed on page 1.

Each member of the Management Board holds one fully paid share of £1 in the Association. The Executive Officers hold no interest in the Association's share capital and, although not having the legal status of Directors, they act as Executives within the authority delegated by the Management Board. The members of the Management Board are also Trustees of the Charity. Members of the Management Board are appointed by the members at the Association's Annual General Meeting.

Corporate Structure

West Highland Housing Association Limited is a subsidiary of Link Group Limited (the Group), a Registered Social Landlord. Ultimate responsibility for the conduct and the control of the Group and its subsidiaries rests with the Link Group Board, while an Independence and Responsibilities Agreement sets out conditions for the autonomous operation of the Association within the Group.

Corporate Governance

Link Group submits Group assurance statements to the Regulator confirming compliance with:

- All relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- All relevant standards and outcomes in the Scottish Social Housing Charter
- · All relevant legislative duties
- The Standards of Governance and Financial Management

The Association's Board Member, David Bittleston, is also a member of the Link Group Board as part of the Link Group structure. The Association's Chair, Gerry Boyle, has also been part of the Link Engagement Group that has met regularly during the year.

Board and Governance

On an operational day to day basis the Association is managed by the Chief Executive who reports to the Board. Board Meetings are held approximately every 2 months. Following a Governance Structure Review in the latter half of 2022, supported by an external consultant, the governance structure was amended to an overall Board, with two separate Committees that meet on a quarterly basis throughout the year: the Audit & Risk Committee and the Performance & Health & Safety Committee. A new Nominations Committee has also been introduced, to meet on a twice-yearly basis or as required.

The Board sets the strategic direction of the organisation and monitors the operational activities. As at the yearend there were 13 elected Board Members. Of the 13 Members, the Council appointed 2 people to the Board and the appointed Councillors are Dougie McFadzean and Luna Martin.

In August 2022 we held a virtual Annual General Meeting and Gerry Boyle was re-elected as Chair.

The Board held an in-person away day (split over two days) in October 2022 where the main themes were the formulation of a new five-year Corporate Plan, along with discussing, reviewing and updating a new five-year Development Strategy.

The members of the Board during the last year have been detailed on page 1 of these financial statements.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Corporate Plan 2023-2028

Following consultation and workshops with tenants, staff, Board members and partner organisations, a new Corporate Plan was developed for 2023 to 2028. The Corporate Plan provides details on the actions agreed over the five-year period of the Plan, to meet the organisational objectives set. Alongside this, an annual Delivery Plan provides a further level of detail on the actions set for the year, again to ultimately meet the organisational objectives set.

Development Strategy 2023-2028

Following a full review and workshop with the Board, a new Development Strategy was agreed. The Development Strategy clarifies that West Highland Housing Association will continue to be a developing housing association, with a focus on supporting island and mainland communities through new housing developments.

West Highland Futures Limited

West Highland Futures Limited is a wholly owned subsidiary of the Association and operates biomass heating systems providing heat to the Association's tenants and at the Mull Progressive Care Centre to NHS Highland and Argyll and Bute Council. West Highland Futures Limited has a separate board of directors which meets regularly through the year to review performance. The results for West Highland Futures Limited are consolidated within the accounts of Link Group Limited so are not consolidated within these accounts.

Investors in People

During 2022 the Association was reassessed under the Investors in People framework, and we were very pleased to again be awarded Investors in People Gold.

Risk

As part of the Link Group, the Association shares its risk approach and utilises the Link Group Risk Management Framework. The Group risks are discussed by the Link Group and the Association's risks are discussed at the Audit & Risk Committee, as well as the main Board. In the latter half of 2022 a full review and refresh was undertaken of the Association's Risk Register.

The Association has identified the following highest key risks:

- Being unable to meeting EESSH2/Net Zero Targets The Scottish Government are currently reviewing the EESSH2 and Net Zero standards and whilst the Association continues to upgrade our stock to improve energy efficiency, there will be a need to review the Associations strategic approach once further details of the new standards have been released.
- Continued Increased Cost Pressures on our Future Finances whilst the Association is a financially sound and robust organisation, we recognise that there have been increased and continued cost pressures on our future finances. We will continue to pay close attention to current and anticipated costs across the business.
- Lack of Quality Repairs Contractors in Argyll we recognise that historically there has been a lack of choice
 in repairs contractors in Argyll, which in turn has often resulted in poor feedback from our tenants regarding
 repairs service delivery. We have recently tendered and awarded a new repairs contract to a different
 contractor, with the clear objective of improving service delivery and tenant satisfaction in this area of
 operation.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Financial Performance

The financial statements reflect the requirements of the Statement of Recommended Practice (SORP) for registered social housing providers, the Housing SORP 2018.

The financial statements show total comprehensive income for the year of £492k (2022: £882k). This surplus was after taking account of a loss on the Association's pension liability of £60k compared to a gain of £184k in 2022.

Turnover increased in the year to £6,564k from £6,109k in 2022. Turnover also included income from the sale of shared equity properties which amounting to £272k for 2023 compared to £200k 2022.

The Association's core income from property rents increased by 5.5% to £4,353k from £4,125k, reflecting the rent increase, which took effect in April 2022, together with additional rental income from recently completed properties.

Operating costs increased by 9.4% from £5,101k in 2022 to £5,578k in 2023 reflecting an increase in property costs and overheads.

On the Statement of Financial Position, the Association's housing properties amount to £69,142k (2022: £68,205k). Investment in housing property during the year amounted to £3,098k (2022: £2,568k) which included both the development of new properties and the upgrade of existing properties.

Net current assets fell slightly from £4,802k in 2022 to £4,496k and this is attributed to the funding of developments from cash reserves rather than from additional loan finance.

At 31 March 2023 the Association's capital and reserves stood at £11,953k (2022: £11,461k).

The Management Board consider that these reserves are necessary to fund the cost of future major repairs and improvements to the Association's housing properties.

Financing and Liquidity

The Association manages its borrowings and cash investments in accordance with the Treasury Management Policy approved by the Management Board. In this way the Association manages its borrowing arrangements to ensure that it is always in a position to meet its financial obligations as they fall due, whilst minimising excess cash and liquid resources held.

The Association does not enter into transactions of a speculative nature. At 31 March 2023, the Association had a mix of fixed and variable rate finance, which it considered appropriate at the time. As at the year end 48% of the Association's debt loans were fixed rate and 52% variable rate. This is regularly reviewed and is considered alongside potential interest rate increases.

Properties in Management

The Association had 833 properties, including 14 under shared ownership, as of 31 March 2023. In addition, West Highland Housing Association manage 280 properties, on behalf of Link Housing Association. There are also a further 207 properties which are factored under West Highland's management.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Staffing

The Association implemented a major restructuring in 2021/22 reflecting the increase in properties that it would be managing, on behalf of Link, as well as enhancing service delivery, customer experience and strengthening partnership working. The majority of the restructuring was completed by March 2022 but recruiting continued to a small number of remaining posts during 2022/2023.

The new Chief Executive started in post on 1 July 2022, following the retirement of the previous Chief Executive.

Team West Highland whole staff team meetings have been held on a monthly basis and from January 2023 Team West Highland staff satisfaction pulse surveys have been sent out to all staff on a quarterly basis, to gather staff satisfaction feedback.

Performance

The Performance & Health & Safety Committee monitors performance in terms of operations, business services and asset management on behalf of the main Board. A range of financial ratios and indicators are produced on a quarterly basis for the Audit & Risk Committee. The performance information is used by both Committees to monitor how the organisation is performing and, more importantly, initiate corrective action in underperforming areas.

The Association reports to the Scottish Housing Regulator each year on performance that is required for the Annual Return on Charter. To ensure the Board has some external assurance regarding the data an external validator is used. This provides some additional assurance for the Board but also provides the staff team with challenge around their understanding of ARC definitions and their collection of data.

This year the Association's overall operational performance has remained at a similar level to last year and generally remains in the higher quartile performance. However, tenant satisfaction has reduced in most areas. Further work is being undertaken, supported by an external consultant, to provide more information around why tenants have indicated that they are dissatisfied. This will in turn help the Association to improve satisfaction going forwards.

To draw on some specific areas:

Property allocations

In 2022/23 there were 78 allocations, of which 10 were mutual exchanges.

Voids

Our void performance has returned to an excellent level, following a drop during the Covid pandemic.

Rents

We know that the Association's rents are higher than other Argyll Registered Social Landlords (RSLs). There are several reasons for this to do with build date, type of stock and size of house and we know that our new build rents are set at a similar level to other RSLs. The Association has been utilising a rent tool developed by consultants which provides a deeper level of understanding of the issues around affordability. The Association intends to continue using this to provide tenants with more information around rent affordability and to also utilise the affordability information during Board discussions.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Performance (continued)

Maintenance

The Association has taken a prudent approach in terms of its planned maintenance both in the short/medium term and over the 30 years of the Business Plan.

We began a programme of upgrading windows and doors to three blocks of properties in Oban to improve energy efficiency.

A particular focus this year has been assessing any tenant reports of damp, mould and condensation. A number of improvements have been made around both reporting and monitoring of reports made by tenants, and this is being reported regularly to both Board and the Performance & Health & Safety Committee.

Towards the end of 2022/23 we tendered for the routine, void and emergency repairs contract for most of our areas of operation. We are just entering the implementation phase for the new successful contractor, and we are confident that the new contractor will represent a much-improved repairs service for our tenants.

Development

This year the Association was delighted with the completion and hand over of 10 properties on the Isle of Jura, representing the first social housing properties to be built on the island for many years and 8 properties on the Isle of Islay, 2 of which were shared equity housing.

Presently the Association and its parent, Link Group, are the only RSLs providing shared equity housing in Argyll. There is specific Scottish Government grant for this initiative and the Association has found it is helping a number of people enter the housing market in a way that would not have been possible, without this initiative.

Several other new Association developments were either started on site or are being sufficiently progressed to anticipate a start-on-site within the next twelve months, representing a continued commitment towards developing much needed new social housing properties in the Argyll area.

Information on our Key Performance Indicators is given in the table on the next page.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Performance (continued)

Key Performance Indicator	Performance 2022/23	Target 2022/23	Performance 2021/22
Financial Health			
Percentage of rent due lost through properties being empty	0.13%	0.40%	0.27%
Gross rent arrears (all tenants) as a percentage of rent due	2.27%	4.00%	2.38%
Service Quality			
Average re-let time (calendar days)	7 days	8 days	13 days
Average length of time taken to complete emergency repairs	4.1 hours	12 hours	4.5 hours
Average length of time taken to complete non-emergency	7.4 days	6.5 days	6.9 days
repairs			'
Percentage of reactive repairs carried out in the last year	85.8%	90.0%	93.4%
completed right first time	<u></u>		
Percentage of Anti Social Behaviour cases reported and	100.0%	95.0%	93.6%
resolved			
Percentage of tenants who feel the rent for their property represents value for money	79.4%	80.0%	88.1%
Stock Quality		-	
Percentage of stock meeting the Scottish Housing Quality	91.3%	99.0%	95.6%
Standard (SHQS)			
Percentage of properties meeting the Energy Efficiency	98.7%	97.0%	95.9%
Standard Social Housing (EESSH)]
Access to Housing and Support			
Percentage of new tenancies sustained for more than one	93.3%	90.0%	89.5%
year	<u> </u>		

Information for auditor

As far as the Management Board is aware, there is no relevant audit information of which the auditor is unaware and the Management Board has taken all the steps it ought to have taken to make itself aware of any relevant audit information and to ensure that the auditor is aware of any such information.

The members of the Management Board who held office at the date of approval of this report of the Management Board confirm that, so far as they are aware, there is no relevant audit information of which the Association's auditor is unaware; and each Trustee has taken all the steps that they ought to have taken as a Trustee to make themselves aware of any relevant audit information and to establish that the Association's auditor is aware of that information.

REPORT OF THE MANAGEMENT BOARD 31 March 2023

Going Concern

The Management Board has reviewed the results for this year and has also reviewed the projections for the next five years and believes that there is a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future. For this reason, the going concern basis has been adopted in these financial statements.

Auditor

A resolution to re-appoint the Auditor, RSM UK Audit LLP, will be proposed at the Annual General Meeting.

This report was approved by the board on 17 August 2023.

Board Member DocuSigned by:

19/8/2023 | 11:02 BST

STATEMENT OF MANAGEMENT BOARD'S RESPONSIBILITIES under the Co-operative and Community Benefit Societies Act 2014 for a registered social landford 31 March 2023

The Co-operative and Community Benefit Societies Act 2014 and registered social housing legislation require the Management Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Association and of the surplus or deficit for that period. In preparing these financial statements, the Management Board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business.

The Management Board is responsible for instituting adequate systems of internal control and for:

- safeguarding assets;
- taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Management Board is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Association and to enable it to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements – February 2019.

This statement was approved by the board on 17 August 2023 and signed on its behalf.

Board Member Docusigned by:

19/8/2023 | 11:02 BST

MANAGEMENT BOARD STATEMENT ON INTERNAL FINANCIAL CONTROL 31 March 2023

The Management Board acknowledges its ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate for the business environment in which it operates. These controls are designed to give reasonable assurance with respect to:

- the reliability of financial information used within the Association, or for publication;
- · the maintenance of proper accounting records;
- the safeguarding of assets against unauthorised use or disposition.

It is the Management Board's responsibility to establish and maintain systems of Internal Financial Control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements of the Association's systems include ensuring that:

- formal policies and procedures are in place, including the ongoing documentation of key systems and rules
 relating to the delegation of authority, which allow the monitoring of controls and restrict the unauthorised use
 of Association's assets:
- experienced and suitably qualified staff take responsibility for important business functions and annual
 appraisal procedures have been established to maintain standards of performance;
- forecasts and budgets are prepared which allow the management team and the Board of Management to
 monitor key business risks, financial objectives and the progress being made towards achieving the financial
 plans set for the year and for the medium term;
- quarterly financial management reports are prepared promptly, providing relevant, reliable and up to date financial and other information, with significant variances from budget being investigated as appropriate;
- · regulatory returns are prepared, authorised and submitted promptly to the relevant regulatory bodies;
- all significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through the Management Board;
- the Management Board receive reports from management and from the external and internal auditors to
 provide reasonable assurance that control procedures are in place and are being followed and that a general
 review of the major risks facing the Association is undertaken and
- formal procedures have been established for instituting appropriate action to correct any weaknesses identified through internal or external audit reports.

The Management Board has reviewed the effectiveness of the system of internal financial control in existence in the Association for the year ended 31 March 2023. No weaknesses were found in the internal financial controls which resulted in material losses, contingencies or uncertainties which require disclosure in the financial statements or in the independent auditor's report on the financial statements.

This statement was approved by the board on 17 August 2023 and signed on its behalf.

Board Member DocuSigned by:

19/8/2023 | 11:02 BST

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WEST HIGHLAND HOUSING ASSOCIATION LIMITED

Opinion

We have audited the financial statements of West Highland Housing Association Limited (the 'Association') for the year ended 31 March 2023 which comprise the Statement of Comprehensive Income, Statement of Financial Position, Statement of Cashflows, Statement of Changes in Equity, and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements – February 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt about the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect of going concern are described in the relevant sections of this report.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WEST HIGHLAND HOUSING ASSOCIATION LIMITED (continued)

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Board is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- · a satisfactory system of control over transactions has not been maintained; or
- · the Association has not kept proper accounting records; or
- · the financial statements are not in agreement with the books of account of the Association; or
- · we have not received all the information and explanations we require for our audit.

Responsibilities of the Board

As explained more fully in the Board of Management's responsibilities statement set out on page 11 the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WEST HIGHLAND HOUSING ASSOCIATION LIMITED (continued)

The extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities are instances of non-compliance with laws and regulations. The objectives of our audit are to obtain sufficient appropriate audit evidence regarding compliance with laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements, to perform audit procedures to help identify instances of non-compliance with other laws and regulations that may have a material effect on the financial statements, and to respond appropriately to identified or suspected non-compliance with laws and regulations identified during the audit.

In relation to fraud, the objectives of our audit are to identify and assess the risk of material misstatement of the financial statements due to fraud, to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud through designing and implementing appropriate responses and to respond appropriately to fraud or suspected fraud identified during the audit.

However, it is the primary responsibility of management, with the oversight of those charged with governance, to ensure that the entity's operations are conducted in accordance with the provisions of laws and regulations and for the prevention and detection of fraud.

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud, the audit engagement team:

- obtained an understanding of the nature of the sector, including the legal and regulatory frameworks that the Association operates in and how the Association is complying with the legal and regulatory frameworks;
- inquired of management, and those charged with governance, about their own identification and assessment of the risks of irregularities, including any known actual, suspected or alleged instances of fraud;
- discussed matters about non-compliance with laws and regulations and how fraud might occur including assessment of how and where the financial statements may be susceptible to fraud.

As a result of these procedures we consider the most significant laws and regulations that have a direct impact on the financial statements are FRS 102, Housing SORP 2018, the Housing (Scotland) Act 2010 and 2014, and the Scottish Housing Regulator's Determination of Accounting Requirements – February 2019 and the Cooperative and Community Benefit Societies Act 2014. We performed audit procedures to detect non-compliances which may have a material impact on the financial statements which included, reviewing financial statement disclosures.

The most significant laws and regulations that have an indirect impact on the financial statements are the Scottish Housing Regulator's Regulatory Framework (published 2019) and the Housing (Scotland) Acts 2006 and 2014. We performed audit procedures to inquire of management whether the association is in compliance with these law and regulations and inspected correspondence with licensing or regulatory authorities.

The audit engagement team identified the risk of management override of controls and revenue recognition as the areas where the financial statements were most susceptible to material misstatement due to fraud.

For management override of controls, the audit procedures included but were not limited to testing manual journal entries and other adjustments, evaluating the business rationale in relation to significant, unusual transactions and transactions entered into outside the normal course of business and challenging judgments and estimates.

For revenue recognition, the audit procedures included but were not limited to performing substantive analytics over rental income and detailed testing of other income streams, focusing on the existence and valuation of income recognised.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WEST HIGHLAND HOUSING ASSOCIATION LIMITED (continued)

A further description of our responsibilities for the audit of the financial statements is provided on the Financial Reporting Council's website at: . This description forms part of our auditor's report.

Use of our report

This report is made solely to the Association's members as a body, in accordance with Part 7 of the Co-operative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

DocuSigned by:

RSM UK Audit LLP, Statutory Auditor Chartered Accountants Third Floor 2 Semple Street Edinburgh EH3 8BL

Date 25/8/2023 | 10:57 BST

REPORT BY THE AUDITOR TO THE MEMBERS OF WEST HIGHLAND HOUSING ASSOCIATION LIMITED ON CORPORATE GOVERNANCE MATTERS

In addition to our audit of the Financial Statements, we have reviewed your statement on page 12 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial controls contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes which are issued by the Scottish Housing Regulator.

Basis of Opinion

We carried out our review having regard to the requirements to corporate governance matters within Bulletin 2006/5 issued by the Financial Reporting Council. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for non-compliance.

Opinion

In our opinion the Statement on Internal Financial Control on page 12 has provided the disclosures required by the relevant Regulatory Standards within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

- DocuSigned by:

RSM UK Audit LLP, Statutory Auditor Chartered Accountants Third Floor, 3 Semple Street Edinburgh EH3 8BL

Date 25/8/2023 | 10:57 BST

STATEMENT OF COMPREHENSIVE INCOME for the year ended 31 March 2023

	Notes	£'000	2023 £'000	£'000	2022 £'000
Turnover	2		6,564		6,109
Operating costs	2		(5,578)		<u>(5,101</u>)
Operating surplus	2		986		1,008
Interest receivable and other income Interest and financing costs Other finance charges	9	40 (473) (1)	(434)	50 (355) <u>(5</u>)	(310)
Surplus on ordinary activities before tax			552		698
Taxation Surplus for the year			552		698
Actuarial (losses)/gains on defined benefit pension plan	21		(60)		184
Total comprehensive income for the year			492		882

The notes on pages 22 to 44 form part of the financial statements.

STATEMENT OF FINANCIAL POSITION as at 31 March 2023

	Notes	£'000	2023 £'000	£'000	2022 £'000
Non-Current Assets					
Housing property - depreciated cost Other non-current assets	11 12		69,142 1,442 70,584		68,205 1,179 69,384
Investments			70,364		05,304
Investment in subsidiaries	13				
Current Assets			70,584		69,384
Work in progress Receivables Cash investments Cash at bank and in hand	14 15	539 952 3,155 <u>3,187</u> 7,833		403 999 2,038 3,762 7,202	
Payables: amounts falling due within one year	16	(3,337)		(2,400)	
Net Current Assets Total Assets less Current Liabilities			4,496 75,080		4,802 74,186
Payables due after one year	17		(11,089)		(11,623)
Deferred income	18		(51,976)		(51,062)
Pension liability	21		(62)		(40)
Net Assets			11,953		11,461
Equity					
Share capital Revenue reserve	19 20		11,953 11,953		11,461 11,461

These financial statements were approved by the Management Board on 17 August 2023 and signed on its behalf by:

Dollan Dy.		
Board Member	DocuSigned by:	19/8/2023 11:02 BST
Board Member	OocuSigned by:	19/8/2023 09:49 BST
Secretary	DocuSigned by:	18/8/2023 17:03 BST

The notes on pages 22 to 44 form part of the financial statements.

STATEMENT OF CASHFLOWS for the year ended 31 March 2023

Surplus for the year	£'000	2023 £'000 552	£'000	2022 £'000 698
Adjustments for non-cash items				
Depreciation	2,220		2,150	
oss on disposal of components	21		76	
Amortisation of capital grants	(1,375)		(1,300)	
Gain on disposal of properties	-		-	
Share capital written off	(37)		(60)	
ension deficit payments	(37)	829	(00)	866
nterest received		(40)		(50)
nterest received		473		360
Operating cash flows before movements	-	410	-	000
n working capital		1,814		1,874
Decrease in work in progress	(136)	.,•	(62)	1,07 (
Decrease/(increase) in debtors	47		233	
ncrease/(decrease) in creditors	1,018		(102)	
		929		69
let cash inflow from operating activities	-	2,743	_	1,943
nvesting activities				
acquisition and construction of properties	(3,098)		(2,568)	
ocial Housing Grant received	2,288		635	
ther grant received	-		813	
roceeds of disposal of properties	-		-	
Social Housing Grant repaid	- 40		-	
nterest received on cash	40		50	
Movement in short-term investment	(1,117)		997	
Purchase of other fixed assets	(343)	(2,230)	<u>(10</u>)	(03)
et cash (outflow)/inflow from investing		(2,230)		(83)
Financing activities nterest paid on loans	(474)		(360)	
oan principal repayments	(614)		(633)	
Share capital issued	-			
let cash outflow on financing		(1,088)	-	(993)
Decrease)/increase in cash		(575)		867
pening cash and cash equivalents	-	3,762	_	2,895
losing cash and cash equivalents	=	3,187	=	3,762
Cash and cash equivalents at 31 March				
2023	_	3,187	_	3,762

The notes on pages 22 to 44 form part of the financial statements.

STATEMENT OF CHANGES IN EQUITY as at 31 March 2023

	Share capital	Revenue reserve	Total
	£'000	£'000	£'000
Balance as at 1 April 2021	(4)	10,579	10,579
Issue of shares	-	•	
Cancellation of shares		-	-
Surplus for financial year	2πQ	698	698
Remeasurement of the defined benefit pension liability		184	184
Balance as at 31 March 2022		11,461	11,461
	Share capital	Revenue	Total
	£'000	reserve £'000	£'000
Balance as at 1 April 2022	-	11,461	11,461
Issue of shares	-		-
Cancellation of shares	-	-	-
Surplus for financial year	-	552	552
Remeasurement of the defined benefit pension liability		(60)	(60)
Balance as at 31 March 2023		11,953	11,953

The Association issued no shares in 2023 (2022: 0).

The notes on pages 22 to 44 form part of the financial statements.

1. Accounting Policies

1.1 Legal Status

West Highland Housing Association (the Association) is a registered non-profit making body organisation under the Co-operative and Community Benefit Societies Act 2014 No. 1681R(S). The Association is a Public Benefit Entity in terms of its compliance with Financial Reporting Standard 102. The principal activities of the Association are detailed in the Report of the Management Board on page 3. These accounts are presented in Pounds Sterling (£) which is the functional currency of the Association.

The Association's registered office is Crannog Lane, Oban, Argyll, PA34 4HB.

1.2 Statement of Compliance

These financial statements were prepared in accordance with Financial Reporting Standard 102 - 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Statement of Recommended Practice for registered social housing providers 2018. The principal accounting policies of the Association are set out in the paragraphs below.

1.3 Going Concern

On the basis that the Management Board has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future, the Association has adopted the going concern basis of accounting in preparing these financial statements.

1.4 Turnover

Turnover is recognised in the year to which it relates. Turnover represents income from lettings and property management, revenue grants and other income together with the amounts amortised on deferred government grants, which are released to income over the expected useful life of the assets to which they relate.

1.5 Social Housing Grants

Social Housing Grants and Other Capital Grants are accounted for using the accrual method as outlined in section 24 of FRS102. Grants are treated as deferred income and recognised as income on a systematic basis over the expected useful life of the structure of the property to which it relates.

Social Housing Grant received in respect of revenue expenditure is credited as income in the same period as the expenditure to which it relates.

1.6 Non-government grants

Non-government grants are accounted for using the performance method as outlined in section 24 of FRS 102 and the SORP 2018. Non-government grants are recognised as income when the performance conditions have been met.

1.7 Pensions

The Association participates in the SHAPS Defined Contribution pension scheme. Contributions are charged to the Statement of Comprehensive Income so as to spread the cost of pensions over the employees' working lives with the Association.

In respect of the defined benefit scheme, which is closed to new entrants, payments are made in accordance with periodic calculations by consulting actuaries and are based on pension costs applicable across the various participating associations taken as a whole. In accordance with FRS 102, the Association's share of the scheme assets and liabilities has been separately identified and included in the Statement of Financial Position and measured using a projected unit method and discounted at the current rate of return on a high- quality corporate bond of equivalent term and currency to the liability. The Association's share of the deficit is recognised in full and the movement is split between operating costs, finance items and in the Statement of Comprehensive Income as actuarial gain or loss on pension scheme.

1.8 Non-Current assets

(i) Housing properties

Housing Properties are properties for the provision of social housing or to otherwise provide social benefit and are principally properties available for rent. Housing Properties are stated at cost less accumulated depreciation and impairment. Housing under construction is not depreciated. The Association depreciates housing properties by major component on a straight-line basis over the estimated useful economic lives of each identified component. All components are categorised as Housing Properties.

Component	Useful Economic Life
Land	Not depreciated
Structure	50 years
Roof	45 years
Render	20 years
Heating	15 years
Hot water cylinder	30 years
External doors	20 years
Windows	30 years
Bathroom	30 years
Kitchen	15 years

(ii) Works to existing properties

Works to existing properties will generally be capitalised under the following circumstances:

- (i) Where a component of the housing property that has been treated separately for depreciation purposes and depreciated over its useful economic life is replaced or restored; or
- (ii) Where the subsequent expenditure provides an enhancement of the economic benefits of the tangible fixed assets in excess of the previously assessed standard of performance. Such enhancement can occur if the improvements result in an increase in rental income, a material reduction in future maintenance costs or a significant extension of the life of the property.

Works to existing properties which fail to meet the above criteria are charged to the Statement of Comprehensive Income.

(iii) Other Non-current assets

Other non-current assets are stated at cost less accumulated depreciation and impairment. The other non-current assets, other than land, are written off at rates calculated to write off the cost of each asset less any grant received evenly over their expected useful economic lives as follows:

Land Not depreciated
Office Property Over 50 years
Plant and equipment 5% straight line
Furniture & equipment 20% reducing balance
Motor vehicles 25% reducing balance

1.9 Impairment of fixed assets

An assessment is made at each reporting date of whether there are indications that a fixed asset (including housing properties) may be impaired or that an impairment loss previously recognised has fully or partially reversed. If such indications exist the Association estimates the recoverable amount of the asset. Shortfalls between the carrying value of fixed assets and their recoverable amounts, being the higher value less costs to sell and value-in-use of the asset based on its service potential, are recognised as impairment losses in the Statement of Comprehensive Income.

1,10 Stock and work in progress

Completed properties and property under construction for outright sale are valued at the lower of cost and net realisable value. Cost comprises materials, direct labour and direct development overheads. In respect of mixed tenure developments, the allocation of costs and the related grant is based on the amounts included in the original grant application.

Net realisable value is based on estimated sale price after allowing for all further costs of completion and disposal.

Shared equity transactions are grants received from the grant awarding body and passed onto an eligible beneficiary. The grant awarding body has a benefit of a fixed charge on the property. This entitles the grant awarding body to a share of the proceeds on the sale of the property by the beneficiary.

1.11 Financial instruments

The Association has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised when the Association becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the financial asset is measured at the present value of the future receipts discounted at a market rate of interest.

Impairment of financial assets

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in profit or loss.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in profit or loss.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the Association transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors, bank loans, and amounts owed to group undertakings, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Derecognition of financial liabilities

A financial liability (or part thereof) is derecognised when the obligation specified in the contract is discharged, cancelled or expires.

1.12 Apportionment of management expenses

Direct employee administration and operating costs have been apportioned to the income and expenditure account on the basis of costs of the staff to the extent that they are directly engaged in each of the operations dealt with in those accounts. The allocation of management costs between rented and shared ownership properties has been calculated in proportion of the amount of rental income received.

1.13 Sale of housing properties

Properties are disposed of under the appropriate legislation and guidance. All costs and grants relating to the share of property sold are removed from the financial statements at the date of sale, except for first tranche sales. Any grants received that cannot be repaid from the proceeds of sale are abated and the grants removed from the financial statements. First tranche shared ownership disposals are credited to turnover on completion, the cost of construction of these sales is taken to operating costs. Disposals of subsequent tranches are treated as fixed asset disposals with the gain or loss on disposal shown in the income and expenditure account, in accordance with the SORP.

Disposals under shared equity schemes are accounted for in the income and expenditure account.

1.14 Lease obligations

Rentals paid under operating leases are charged to the income and expenditure account on a straightline basis over the lease term.

1.15 Value added tax

The Association is VAT registered and is included within the Link VAT Group. As the major part of the Association's income is exempt, expenditure is shown inclusive of VAT.

1.16 Estimation Uncertainty and key judgements

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Management Board to exercise judgement in applying West Highland Housing Association's accounting policies. The areas requiring a higher degree of judgement or complexity and areas where assumptions or estimates are most significant to the financial statements are disclosed below:

Rent arrears - bad debt provision

The Association assesses the recoverability of rent arrears through a detailed assessment process which considers; tenant payment history, arrangements in place and court action.

Life cycle of components

The Association estimates the useful lives of major components of its housing property with reference to experience within the housing association sector and to expected design life for components

1.16 Estimation Uncertainty and key judgements (continued)

Useful life of properties plant and equipment

The Association assesses the useful life of its properties, plant and equipment and estimates the annual charge for depreciation based on this.

Development cost of housing property

The Association assesses the value of the work in progress in respect of the development cost of shared equity properties for sale against the expected sale proceeds to establish whether any impairment charge is required.

Classification of commercial properties

The Association has reviewed the classification of its surplus office accommodation properties and concluded that these are correctly included within its property plant and equipment assets rather than as investment properties.

Pension scheme liabilities

The SHAPS pension scheme liability is valued in these financial statements by an independent actuary. The assumptions used are reviewed by the Board of Management and considered appropriate. Assumptions include estimates of mortality, salary inflation, inflation and discount rates. There are also judgements in respect of the allocation of assets and liabilities in SHAPS as a multi-employer pension scheme.

NOTES TO THE FINANCIAL STATEMENTS as at 31 March 2023

2. Particulars of turnover, operating costs and operating surplus or deficit

			2023	2022
	Turnover	Operating Costs	Operating Surplus	Operating Surplus
	£'000	£'000	£'000	£'000
Affordable letting activities (note 3)	5,804	(4,806)	998	1,019
Other activities (note 4)	760	(772)	(12)	(11)
Total for 2023	6,564	<u>(5,578</u>)	986	1,008
Total for 2022	6,109	<u>(5,101</u>)	1,008	

NOTES TO THE FINANCIAL STATEMENTS as at 31 March 2023

3 Particulars of turnover, operating costs and operating surplus or deficit from affordable lettings activities

	General Needs Housing	Shared Ownership Housing	2023 Total	2022 Total
Revenue from lettings	£'000	£'000	£'000	£'000
Rent receivable net of service charges	4,321	41	4,362	4,146
Gross income from rent and service charges	4,321	41	4,362	4,146
Less: Rent losses from voids	<u>(9</u>)		(9)	(21)
Net income from rents and service charges	4,312	41	4,353	4,125
Grants released from deferred income Revenue grants from Scottish Ministers Release of deferred income	1,364 38 38	11 - -	1,375 38 38	1,300 69 47
Total turnover from affordable letting activities	5,752	52	5,804	<u>5,541</u>
Expenditure on affordable letting activities				
Management and maintenance administration costs	1,309	6	1,315	1,044
Service costs Planned and cyclical maintenance including	2	-	2	-
major repair costs	545	-	545	722
Reactive maintenance costs Bad debts - rents and service charges	778 17	-	778	610
Depreciation of affordable let properties	2,127	13	17 2,1 4 0	(6) 2,076
Loss on disposal of components	21	-	21	76
(Gain) on disposal of housing properties Operating costs of affordable letting	-	(12)	(12)	
activities	4,799	7	4,806	4,522
Operating surplus for affordable letting activities	953	<u>45</u>	998	1,019
Operating surplus for affordable letting activities for previous year	986	33	1,019	

NOTES TO THE FINANCIAL STATEMENTS as at 31 March 2023

Particulars of turnover, operating costs and operating surplus or deficit from other activities

	Grants from Scottish Ministers £'000	Other income £'000	Total turnover £'000	Other operating costs	2023 Operating surplus / (deficit) £'000	2022 Operating surplus / (deficit) £'000
Wider role activities Development and construction of		1		ı	ı	E)
property activities (see note below)	67 36	272	339	(341)	(2)	(10)
Other rental income	3 ,	33	33	(28)	ιΩ	12
Agency/management services for other housing associations Donations		116	116	(116)	- (15)	. (12)
Other income	193	567	161 760	(161)	(12)	(11)
Total from other activities for the previous year	66	469	568	(629)	(11)	

Note - Development and construction of property activities consisted of the development and sale of shared equity properties.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

5	EMPLOYEE INFORMATION			
5	EMPLOTEE INFORMATION		2023	2022
	Staff costs during year		£'000	£'000
	Wages and salaries		961	764
	Social security costs		100	74
	Other pension costs		<u>58</u> 1,119	<u>48</u> 886
	The average number of persons employed by	the Association during the		
	year were as follows:		No.	No.
	Full time equivalent		27	22
6	KEY MANAGEMENT PERSONNEL			
	Key management personnel, during the year,	are defined as the		
	Chief Executive	Brett Sadler		
	Former Chief Executive	Lesley McInnes		
	Partnership Lead	Moira MacVicar		
	Director of Finance and Business Support	Linda Hoar		
	P: 1 (0) = 1			
	Director of Customer Experience	Michael Driscoll	. 600 000 (2	
	Aggregate emoluments payable to employees contributions) were:		n £60,000 (excl 2023 £'000	uding pensior 2022 £'000
	Aggregate emoluments payable to employees	s with emoluments greater than	2023	2022
	Aggregate emoluments payable to employees contributions) were:	s with emoluments greater than	2023 £'000	2022 £'000
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel was	with emoluments greater than i) whose emoluments exceed	2023 £'000	2022 £'000
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000	with emoluments greater than i) whose emoluments exceed	2023 £'000 126 135	2022 £'000 142 153
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000 £70,001 to £80,000	with emoluments greater than i) whose emoluments exceed	2023 £'000 126 135 No.	2022 £'000 142 153
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000	with emoluments greater than i) whose emoluments exceed	2023 £'000 126 135 No.	2022 £'000 142 153 No.
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000 £70,001 to £80,000	with emoluments greater than whose emoluments exceed Chief Executive and the new	2023 £'000 126 135 No.	2022 £'000 142 153 No.
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000 £70,001 to £80,000 £90,001 to £100,000 (see below) In the above figure the emoluments of retiring	with emoluments greater than whose emoluments exceed Chief Executive and the new	2023 £'000 126 135 No.	2022 £'000 142 153 No.
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000 £70,001 to £80,000 £90,001 to £100,000 (see below) In the above figure the emoluments of retiring Chief Executive have been aggregated to refile Emoluments payable to Chief Executive Emoluments excluding pension contributions	with emoluments greater than whose emoluments exceed Chief Executive and the new	2023 £'000 126 135 No. 2 - 1	2022 £'000
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions) Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000 £70,001 to £80,000 £90,001 to £100,000 (see below) In the above figure the emoluments of retiring Chief Executive have been aggregated to refile Emoluments payable to Chief Executive	with emoluments greater than whose emoluments exceed Chief Executive and the new	2023 £'000 126 135 No. 2 - 1	2022 £'000 142 153 No. - 2 - £'000
	Aggregate emoluments payable to employees contributions) were: Emoluments (excluding pension contributions Total emoluments The number of key management personnel w £60,000 are shown within the following bands £60,001 to £70,000 £70,001 to £80,000 £90,001 to £100,000 (see below) In the above figure the emoluments of retiring Chief Executive have been aggregated to refile Emoluments payable to Chief Executive Emoluments excluding pension contributions	with emoluments greater than whose emoluments exceed :: Chief Executive and the new ect the total for the role.	2023 £'000 126 135 No. 2 - 1	2022 £'000

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

Management Board member emoluments

No member of the Management Board received any emoluments in respect of their services to the Association.

7	SURPLUS FOR FINANCIAL YEAR	2023 £'000	2022 £'000
	Surplus is stated after charging/(crediting):- Depreciation - tangible owned fixed assets Loss on disposal of components Remuneration of auditor for audit services Remuneration to auditor for tax compliance services Operating lease rentals - other (Gain)/Loss on disposal of housing property	2,220 21 16 2 9 (12)	2,150 76 13 2 9
8	GAIN ON SALE OF HOUSING STOCK	2023 £'000	2022 £'000
	Sale proceeds Cost of sales Gain on sale of housing stock	12 - 12	
9	INTEREST PAYABLE	2023 £'000	2022 £'000
	Loan interest payable	473	355

No interest has been capitalised.

10 TAXATION

The Association is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2012 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the Association is potentially exempt from taxation in respect of income and capital gains received within categories covered by Chapter 3 Part 11 Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

11 NON-CURRENT ASSETS HOUSING PROPERTY

Letting properties										
	Held for letting	Under construction	Shared ownership	Total						
	£'000	£'000	£'000	£'000						
Cost As at 1 April 2022	89,613	6,504	633	96,750						
Additions during the year	704	2,394	-	3,098						
Transfers during the year Disposals during the year	3,225 (122)	(3,225)	-	(122)						
As at 31 March 2023	93,420	5,673	633	99,726						
Depreciation As at 1 April 2022 Provided for year Eliminated on disposals As at 31 March 2023	28,220 2,127 (101) 30,246	-	325 13 - 338	28,545 2,140 (101) 30,584						
Net Book Value As at 31 March 2023	63,174	5,673	295	69,142						
As at 1 April 2022	61,393	6,504	308	68,205						

Total works expenditure on existing housing properties amounted to £704k (2022: £1,225k) of which £596k (2022: £1,225k) was capitalised in respect of component replacements. The amount capitalised in respect of improvements was £108k (2022: nil).

There were no amounts capitalised, during the year, in respect of loan interest (2022: nil).

The Association's lenders have standard securities over housing property with a net book value of £12,189k (2022: £12,851k).

The cost of land within housing property was £8,046k (2022: £7,806k).

All land and buildings included above are wholly owned by the Association.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

12 NON-CURRENT ASSETS OTHER TANGIBLE FIXED ASSETS

		Office property £'000	Plant & equipment £'000	Office equipment £'000	Motor vehicles £'000	Total £'000
	Cost					
	As at 1 April 2022	695	1,036	284	27	2,042
	Additions		336	7		<u>343</u>
	As at 31 March 2023	695	1,372	<u>291</u>	27	2,385
	Depreciation					
	As at 1 April 2022	226	366	248	23	863
	Charge for year	12	60	7	1	80
	As at 31 March 2023	238	426	255	24	943
	Net book value					
	As at 31 March 2023	457	<u>946</u>	36	3	1,442
	As at 1 April 2022	469	670	36	4	1,179
13	INVESTMENTS				2023	2022
					£	£
	Share in West Highland Futures Limited				1	1
	3					-

West Highland Futures Limited is a wholly owned subsidiary of the Association. During the year West Highland Futures Limited made a profit of £22k (2022: £27k), which was carried forward to reserves, bringing total reserves to £81k (2022: £59k).

In the opinion of the Management Board the aggregate value of the assets of the subsidiary is not less than the aggregate of the amount at which those assets are stated in the Association's Statement of Financial Position.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

14 WORK IN PROGRESS

	2023 £'000	2022 £'000
As at 1 April 2022	403	340
Expenditure on development properties	475	403
Cost of sales transferred to expenditure	(339)	(340)
	539	403

These amounts relate to the development cost of shared equity properties which are held for sale.

15 RECEIVABLES AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £'000	2022 £'000
Arrears of rent and service charges	125	129
Bad debt provision	(64)	(77)
	61	52
Social Housing Grant	605	659
Other receivables	140	102
Amounts due from group undertakings	146	186
•	952	999

16 PAYABLES AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£'000	£'000
Housing loans (see note 17)	555	635
Trade payables	853	30
Rent in advance	76	56
Shared equity grant	448	262
Social Housing Grant repayable	362	400
Other taxation and social security	26	32
Amounts due to group undertakings	346	-
Accruals and deferred income	<u>671</u>	985
	3,337	2,400

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

17	PAYABLES AMOUNTS FALLING DUE AFTER ONE YEAR		
.,	TATABLES AMOUNTO TALLING BUL ALTER ONE TEAR	2023 £'000	2022 £'000
	Housing loans	11,089	11,623
	In respect of loans above:		
	within one year	555	635
	within one to two years	555	595
	within two to five years	1,816	1,842
	in five years or more	<u>8,718</u>	<u>9,186</u>
		11,644	12,258
	Less amounts shown in current payables	(555)	(635)
		11,089	11,623
	Analysis of housing loans		
		2023 £'000	2022 £'000
	Fixed rate		
	Advanced by banks	4,722	5,828
	Advanced by building societies	-	-
	Advanced by other institutions	822	919
	Variable rate		
	Advanced by banks	4,927	4,252
	Advanced by building societies	1,173	1,259
	Advanced by other institutions	44.044	
		<u>11,644</u>	12,258

Interest on the loans was charged at rates between 2.9% and 6% (2022: between 0.47% and 5.41%)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

40			
18	DEFERRED INCOME	2023 £'000	2022 £'000
	Social Housing Grants		
	Balance as at 1 April Additions in year Released as a result of land and property disposal Amortisation during year Balance as at 31 March	48,410 2,288 - (1,272) 49,426	49,021 636 - (1,247) 48,410
	Other Grants		
	Balance as at 1 April Additions in year Amortisation during year Balance as at 31 March	2,652 - (102) 2,550	1,894 811 (53) 2,652
	Total Deferred Income	51,976	51,062
	This is expected to be released to the Statement of Comprehensive Incom	e as follows:	
	Amount due to be released within one year Amount due to be released after one year Total	1,385 50,591 51,976	1,332 49,730 51,062
19	SHARE CAPITAL	2023	2022
	Shares of £1 fully paid and issued	No,	No
	As at 1 April Issued in year Cancelled in year As at 31 March	100 - - 100	104 - (4) 100

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividend or distributions on winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at members' meetings.

20 RESERVES

The Revenue reserve represents the accumulated annual surpluses of the Association.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

21 PENSIONS

Defined Contribution Scheme

The Association offers all staff membership of the SHAPS Defined Contribution Scheme, with employer contribution rates of up to 8% of pensionable salaries.

As at the year-end, there were 26 active members (2022: 23) of the Defined Contribution Scheme employed by the Association. Employer contributions during the year amounted £58k (2022: £48k). As at the year-end there were outstanding contributions of £10k (2022: £16k) were payable to the fund and are included in creditors.

Defined Benefit Scheme

West Highland Housing Association Limited participates in the Scottish Housing Associations' Pension Scheme (the Scheme), a multi-employer scheme which provides benefits to some 150 non-associated employers. The Scheme is a defined benefit scheme in the UK.

The Scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The last triennial valuation of the scheme for funding purposes was carried out as at 30 September 2021. This valuation revealed a deficit of £27m. A Recovery Plan has been put in place to eliminate the deficit which ran until 30 September 2022.

The Scheme is classified as a 'last-man standing arrangement'. Therefore, the Association is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the Scheme. Participating employers are legally required to meet their share of the Scheme deficit on an annuity purchase basis on withdrawal from the Scheme.

For financial years ending on or before 28 February 2019, it was not possible for the company to obtain sufficient information to enable it to account for the Scheme as a defined benefit scheme, therefore the company has accounted for the Scheme as a defined contribution scheme.

For financial years ending on or after 31 March 2019, it is possible to obtain sufficient information to enable the Association to account for the Scheme as a defined benefit scheme.

For accounting purposes, a valuation of the scheme is carried out with an effective date of 30 September each year. The liability figures from this valuation are rolled forward for accounting year-ends from the following 31 March to 28 February inclusive.

The latest accounting valuation was carried out with an effective date of 30 September 2022. The liability figures from this valuation were rolled forward for accounting year-ends from the following 31 March 2023 to 28 February 2024 inclusive.

The liabilities are compared, at the relevant accounting date, with the company's fair share of the Scheme's total assets to calculate the company's net deficit or surplus.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

21 PENSIONS - (continued)

Fair Value of Plan Assets, Present Value of Defined Benefit Obligation and Defined Benefit Asset/(Liability)

	2023 £'000	2022 £'000
Fair value of plan assets Present value of benefit obligation Deficit in the plan Other amounts recognised Defined benefit liability to be recognised	1,376 (1,438) (62)	2,252 (2,292) (40) - (40)

Reconciliation of Opening and Closing Balances of the Defined Benefit Obligation

	2023 £'000	2022 £'000
Opening Defined Benefit Obligation	2,292	2,502
Expenses	2	2
Interest Expense	62	51
Actuarial Losses (Gains) due to scheme experience	(77)	(25)
Actuarial Losses (Gains) due to changes in demographic assumptions	(32)	` 7
Actuarial Losses (Gains) due to changes in financial assumptions	(709)	(216)
Benefits Paid	(100)	(29)
Closing Defined Benefit Obligation	1,438	2,292

Reconciliation of Opening and Closing Balances of the Fair Value of Plan Assets

	2023 £'000	2022 £'000
Opening Fair Value of Scheme Assets	2,252	2,218
Experience on plan assets (excluding amounts included in interest		
income) - gain	61	46
Interest income	(878)	(50)
Employer Contributions	` 41	`67 [′]
Benefits Paid	(100)	(29)
Administration costs	- ′	- '
Closing Fair Value of Scheme Assets	1,376	2,252

The actual return on plan assets (including any changes in share of assets) over the period from 31 March 2022 to 31 March 2023 was £(817,000)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

21	PENSIONS (continued)		
	Defined Benefit Costs recognised in Statement of Comprehensive In	come	
		2023 £'000	2022 £'000
	Administration costs Net interest on net defined benefit obligation Costs recognised in Statement of Comprehensive Income	2 1 3	2 5 7
	Defined Benefit Costs recognised in Other Comprehensive Income		
		2023 £'000	2022 £'000
	Experience on plan assets (excluding amounts included in net interest cost) - gain (loss) Experience gains and losses arising on the plan liabilities - gain (loss)	(878) 77	(50) 25
	Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligation - gain	32	(7)
	Effects of changes in the financial assumptions underlying the present value of the defined benefit obligation - gain (loss)	709	216
	Total actuarial gains and losses (before restriction due to some of the surplus not being recognisable) - gain (loss) Effects of changes in the amount of surplus that is not recoverable	(60)	184
	(excluding amounts included in net interest cost) Total amount recognised in Other Comprehensive Income - gain (loss)	(60)	- 184

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

The major categories of Scheme assets as a total of plan assets are as follows:

	2023 £'000	2022 £'000
Global Equity	36	446
Absolute Return	19	103
Distressed Opportunities	42	81
Credit Relative Value	53	72
Alternative Risk Premia	8	93
Emerging Market Debt	11	84
Risk Sharing	100	73
Insurance linked securities	38	47
Property	57	58
Infrastructure	148	141
Private Debt	61	57
Opportunistic Illiquid Credit	61	75
High Yield	7	22
Opportunistic Credit	-	8
Cash	6	6
Corporate Bond Fund	2	142
Liquid Credit	-	14
Long Lease Property	46	65
Secured Income	92	120
Over 15 Year Gilts	-	1
Liability Driven Investments	583	545
Currency Hedging	3	(8)
Net Current Assets	3	7
Total	1,376	2,252

None of the fair values of the assets shown above include any direct investments in the employer's own financial instruments or any property occupied by, or other assets used by, the employer.

Principal Actuarial Assumptions	2023	2022
Discount rate	4.95%	2.75%
Inflation (RPI)	3.40%	3.85%
Inflation (CPI)	2.90%	3.25%
Salary Growth	2.00%	2.39%
Allowance for commutation of pension		
for cash at retirement	75% of maximum allowance	75% of maximum allowance

Mortality Assumptions adopted at 31 March 2023 imply the following expectancies:

	Life expectancy at the age of
	65
Male retiring in 2023	20.5 years
Female retiring in 2023	23.0 years
Male retiring in 2043	21.7 years
Female retiring in 2043	24.4 years

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

22 CASHFLOWS

Reconciliation of net cashflow to movement in net debt

	202	23	20	022
	£'000	£'000	£'000	£'000
Increase in cash Change in liquid resources Cashflow from change in net debt Movement in net debt during the year Net debt at 1 April Net debt at 31 March	(575) 1,117 614	1,156 (6,458) (5,302)	867 (997) 633	503 (6,961) (6,458)
Analysis of changes in net debt	1 April 2022	Cashflows	Other changes	31 March 2023
Cash and cash equivalents	3,762	(575)	_	3,187
Liquid resources	2,038	1,117	-	3,155
Debt: due within 1 year	(635)	-	80	(555)
due after one year	(11,623)	614	(80)	(11,089)
Net debt	(6,458)	<u>1,156</u>		<u>(5,302</u>)

23 OBLIGATIONS UNDER LEASES

The future minimum payments under non-cancellable operating leases are as follows:

	2023 £'000	2022 £'000
Within one year In two to five years	7 12	7 5
In over five years		12

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

24 OPERATING LEASE ARRANGEMENTS AS LESSOR

The Association leases surplus office space. Future minimum rentals receivable under these leases are as follows:

	2023 £'000	2022 £'000
ithin one year two to five years	5	5
	5	5

25 CAPITAL COMMITMENTS

As at the year end the Association had capital commitments in respect of amounts contracted for but not provided for in these financial statements as follows:

	2023 £'000	2022 £'000
Contracted but not provided for	6,514	4,028

This expenditure will be funded by Social Housing Grant and by loans secured on the Association's developments.

26 CONTINGENT LIABILITY

In connection with the initial development of 50 properties at Dunbeg, which was carried out in partnership with Link Housing Association, the Association has entered into a bond in favour of Argyll and Bute Council for the amount of £40,000. The bond relates to an obligation imposed under the development's planning conditions for the construction of a playpark for community recreation within five years of the commencement of the development. An extended period was agreed on the understanding that although the planning condition was attached to the initial development of 50 properties, this has been rolled over pending construction of play areas which will form part of the ongoing development.

The Association has been notified by the Trustee of the Scottish Housing Association Pension Scheme (SHAPS) that it has performed a review of the changes made to the Scheme's benefits over recent years. The Trustee has been advised to seek clarification from the Court on potential changes to the pension liability. This process is ongoing and the Association understands that the matter is unlikely to be resolved before the end of 2024, at the earliest. It is recognised that this could potentially impact the value of Scheme liabilities, but until the outcome of the Court process is known, it is not possible to calculate the impact on the liabilities of this issue, particularly on an individual employer basis, with any accuracy for the purposes of the 31 March 2023 financial statements. Accordingly, no adjustment has been made in these financial statements in respect of this potential issue.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

27 HOUSING STOCK

The number of units in management 31 March was as follows:-

	2023 No.	2022 No.
Property for rent Shared ownership	819 14	803 14
Property for rent managed for Link Housing Association Rent to buy *	234 46	148 46
	1,113	1,011

^{*} the rent to buy properties are managed by the Association on behalf of Link Housing Association

28 RELATED PARTIES

Members of the Management Board are related parties of the Association as defined by Financial Reporting Standard 102.

The related party relationships of the members of the Management Board are summarised as set out below.

Management Board members cannot use their position to their advantage and any transactions between the Association and any entity with which a Management Board member has a connection is made at arm's length and under normal commercial terms.

There was one member of the Management Board, who was a tenant of the Association. During the financial year the rent charged to the Management Board member was £4,594 (2022: £4,451). As at 31 March 2023, there were no amounts due to the Association (2022: nil).

Management Board members Luna Martin and Dougle McFadzean together with Anne Horn and Elaine Robertson are or were councillors with Argyll and Bute Council. Any transactions with Argyll and Bute Council are carried out at arm's length, on normal commercial terms and none of the above councillors can use their position to their advantage. Councillors who are members of the Management Board declare their interests relating to relevant decisions taken by the Association

As a wholly owned subsidiary of Link Group Limited the Association is exempt from the requirements of FRS 102 to disclose details of transactions with other members of the group headed by Link Group Limited, Link House, 2C New Mart Road, Edinburgh, EH14 1RL.

29. ULTIMATE CONTROLLING PARTY

The Association's parent undertaking as at 31 March 2023 was Link Group Limited, a registered society under the Co-operative and Community Benefit Societies Act 2014, registered with the Financial Conduct Authority, registration number 1481RS. Link Group Limited exercises dominant control through its ability to control the majority of the membership of the Management Board.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

29. ULTIMATE CONTROLLING PARTY (continued)

The accounts of West Highland Housing Association are consolidated within the consolidated accounts of Link Group Limited. The registered office of Link Group Limited and the address from which the consolidated accounts can be obtained from is:

Registered Office 2C New Mart Road Edinburgh EH14 1RL

Website www.linkhousing.org.uk

Email

linkhousing@linkhousing.org.uk

