



The Board of Trust Housing Association confirms that we have reviewed and assessed a comprehensive bank of evidence to support this statement that Trust is compliant with the Regulatory Standards of Governance and Financial Management and the requirements of Chapter Three of the Regulatory Framework (2019).

The Board established a governance working group made up of Board Members, which included tenant Members, and senior staff to develop and assess the evidence and our compliance. The wider Board team together with our Customer Panel have also been involved throughout the process.

The evidence bank contains a range of documents that form the core of the Board's ongoing scrutiny and oversight. It incorporates relevant documents, policies, strategies and information that contribute to our overall assurance and forms a robust structure of Trust's business and governance activities.

The evidence which supports this statement includes:

- Key performance reporting in areas including finance, asset management, development, risk, customer service, quality assurance and legal/regulatory compliance
- Internal and external audits reports
- Customer Panel scrutiny reports
- Benchmarking data
- Reports and advice from senior team and external advisors
- Strategy documentation and policies

In reviewing and assessing our compliance, we have adopted an improvement focus and have identified a number of non-material improvement actions which we will progress during the year to further strengthen good governance and financial management practices. These actions form an improvement action plan which will be monitored by the Board to ensure oversight and implementation.

Our approach to reviewing and assessing Trust's compliance has been informed by relevant good practice advice and sector guidance to provide us with assurance that our approach is effective and robust.

We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

As Chair, I was authorised by the Board at a meeting held on 23 October 2019 to sign and submit this Assurance Statement to the Scottish Housing Regulator which confirms that the Board is satisfied that Trust Housing is compliant with the requirements of the Regulatory Framework 2019.

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(Heather Pearson, Chair) 23 October 2019