

Stirling Council Annual Assurance Statement



We can advise that during 2019/20 Stirling Council's Housing Service complied with all but two of the regulatory requirements as set out in Chapter 3 of the Scottish Housing Regulator's Framework. This confirms that we:

- achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services;
- comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety.

The Council did not materially comply with gas safety regulations. The Council failed to complete 5 of its annual gas safety checks in 2019/20 by the anniversary date. This was a result of input errors (data capture) on our housing management system when recording new properties. All errors have now been addressed by updated procedures.

The Council also failed to comply with legal obligations relating to housing and homelessness. The service breached the Homeless Persons (Unsuitable Accommodation) (Scotland) Order 2014 on 3 occasions in 2019/20. The breaches occurred in February and March 2020 and were a result of increased demand for family accommodation in this period. The number of properties used for temporary accommodation has now been increased to better meet need and reduce the risk of breaches.

We confirm that we have seen and considered sufficient information and evidence necessary to give us this assurance. In addition, the Annual Assurance Statement for 2019/20 was discussed and agreed by Tenant representatives at a meeting of the Housing Advisory Group on 1 September 2020.

The Annual Assurance Statement for 2019/20 was formally approved at the meeting of Environment and Housing Committee on 24 September 2020.

Signed

Councillor Jim Thomson, Convener, Environment and Housing Committee