



Stirling Council Annual Assurance Statement

We can advise that during 2018/19 Stirling Council's Housing Services complied with all but one regulatory requirement as set out in Chapter 3 of the Scottish Housing Regulator's Framework. This confirms that we:

- achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety.

The Council did not materially comply with gas safety regulations, as the housing service did not complete 28 of its annual gas safety checks in 2018/19 by the anniversary date. This was a result of administrative and system error and was immediately rectified once the error was identified. All houses with gas now have updated gas safety checks. The services has implemented an action plan to eliminate future errors and this will be monitored through our internal audit process. In addition, the continued upgrading of the housing Northgate system will develop new technology which allows for better monitoring of gas safety.

We confirm that we have seen and considered sufficient information and evidence necessary to give us this assurance.

The Annual Assurance Statement for 2019 as approved at the meeting of Environment and Housing Committee on 14 November 2019.

Convener's Signature:

Cllr Jim Thomson

Convenor Environment and Housing Committee

Date: 14.11.19

If you need this information in a different language or format phone 01786 404040 or email housingperformance@stirling.co.uk