

South Ayrshire Council

We don't at this point require any further assurance from South Ayrshire Council (South Ayrshire) other than the annual regulatory returns required from all local authority landlords.

What we will do

We will review South Ayrshire's services to people who are homeless with a particular focus on the following areas when we receive the Scottish Government's 2018/19 national homelessness statistics and the Annual Returns on the Charter:

- South Ayrshire's assessment of homelessness applications:
 - the percentage withdrawn before assessment; and
 - the percentage assessed within 28 days.
- outcomes for people who use the service:
 - the percentage of unintentionally homeless people with whom South Ayrshire loses contact; and
 - the percentage of repeat homelessness assessments South Ayrshire undertakes.

Regulatory returns

South Ayrshire must provide us with the following annual regulatory returns:

- Annual Assurance Statement;
- Annual Return on the Charter; and
- the return on the Energy Efficiency Standard for Social Housing.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns



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Our lead officer for South Ayrshire Council is:

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