

Assurance Statement 2021

Introduction

As a Registered Social Landlord (RSL), Shettleston Housing Association is required to submit its annual Assurance Statement to the Scottish Housing Regulator (SHR) before the 31st October 2021.

In considering our compliance with our legal and regulatory requirements in 2021, the Board of Management has taken into consideration the impact of COVID 19 on our services. We have complied with changes to legislation and operated effectively during the pandemic.

We consider that the measures that we have put in place and the contingency planning that we have implemented has ensured that we continue to meet our responsibilities to our tenants, regulators, and funders.

Assurance

The Board of Management has evaluated the Association's compliance with the Regulatory requirements, the Standards of Governance & Financial Management and legislative duties, which are contained within the SHR's Framework, Chapter 3 Regulatory Requirements.

The table below summarises compliance with the Regulatory requirements:

Regulatory Requirements	Compliant?
Assurance & Notification	Yes
Scottish Social Housing Charter (SSHC)	Yes
Tenant & Service User Redress	Yes
Whistleblowing	Yes
Equality & Human Rights	Yes
Statutory Guidance	Yes
Organisational Details & Constitution	Yes
Regulatory Standards of Governance & Financial Management (RSGFM)	Yes
Legislative Duties	Yes

In determining compliance with the Regulatory requirements our review process considered:

- Whether the Board of Management is sufficiently assured through self-assessment, ongoing oversight and scrutiny that the Association complies with the Regulatory requirements.

- Any areas of material non-compliance with the Regulatory requirements.
- Any areas for improvement.
- Impact of COVID 19.

The Association can report that to the best of its knowledge that it has no areas of material non-compliance with the Regulatory requirements.

We evidence our compliance with supporting documentation, including an independent review commissioned to review compliance with the RSGFM. Other self-assurance activities include for example, internal audit, independent surveys, in-house assessments and other internal organisational controls and checks.

Equalities

We also confirm that we have appropriate plans to implement an effective approach to the collection of equalities information from April 2022 and that we have started to consider how we can adopt a human rights approach in our work.

We are conscious that SHR is due to produce guidance on some aspects of the human rights approach to housing. We look forward to implementing this, and any other relevant guidance to bolster and improve our current framework in due course.

Next Steps

We will keep our Assurance Statement under review and will notify the SHR and our customers if we become materially non-compliant with the Regulatory requirements prior to issuing our next annual Assurance Statement in October 2022.

We are in the process of implementing a small number of areas for improvement, which we have identified from both internal and external reviews of our compliance with the SHR Regulatory standards of Governance and Financial Management. No areas of material non-compliance have been identified.

Our Assurance Statement is publicly available on our Website and is displayed in our office.

I can confirm as Chairperson of Shettleston Housing Association, I was authorised by the Board at a meeting held on 26th October 2021 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Lesley Scoffield
(SHA Chairperson) 28th October 2021