

Scottish Veterans' Residences Governing Body Annual Assurance Statement To the Scottish Housing Regulator

The Governing Body of Scottish Veterans' Residences (SVR) is satisfied that to the best of our knowledge, SVR is compliant with:

- The relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework;
- The relevant standards and outcomes in the Scottish Social Housing Charter;
- The relevant legislative duties; and
- The Standards of Governance and Financial Management,

with the exception of the 3 standards listed at Appendix 1 of this statement, for which non-compliance is attributable to the impact of Covid-19, and for which, we have identified and recorded the actions to address this non-compliance.

We are confident:

- We will produce a Business Plan covering the remainder of 2021 and 2022 on receipt of required stock condition survey reports.
- We will publish our Tenant Participation Strategy following receipt of comments from Participation Advisory Service (TPAS) Scotland. Full compliance will, consequently be achieved. The Governing Body will monitor progress at each of its meeting until it is concluded. We will confirm our compliance as soon as we are satisfied that all of the necessary actions have been completed successfully.

We have developed process to collect, protect, store and report equalities data in accordance with SHR's requirements.

The Governing Body came to this conclusion through its oversight of service delivery, the appointment of independent Internal Auditors with effect from 30 November 2020, and monitoring an evidence bank that included internal and external reports, organisational policies and procedures, advice and information, throughout the year 2020-21.

Although, at this time, we are not fully compliant, we are assured based on the evidence that we have reviewed, there are no threats to the safety or interests of our residents and tenants, or to the financial viability of SVR.

As Chairman, I am authorised by the Governing Body to sign and submit this Assurance Statement to the Scottish Housing Regulator.

G E Lowder MBE
Chairman
Scottish Veterans' Residences Governing Body
Dated: 28th September 21

SHR GOVERNANCE STANDARDS NOT FULLY COMPLIANT

Std No	Statement	Further evidence required for compliance	Action required to achieve compliance
2.3	The Governing Body is open about what it does, publishes information about its activities and, wherever possible, agrees to requests for information about the work of the governing body and the RSL.	<ul style="list-style-type: none"> ▪ 2021 Business Plan ▪ Tenant Participation Strategy 	<ul style="list-style-type: none"> ▪ 2021 Business Plan to be updated on completion and receipt of stock condition surveys. ▪ Tenant Participation Strategy has completed staff and tenant review and has been sent to TPAS Scotland for review and comment, prior to Governing Body review and authorisation.
3.3	The RSL has a robust business planning and control framework and effective systems to monitor and accurately report delivery of its plans. Risks to the delivery of financial plans are identified and managed effectively. The RSL considers sufficiently the financial implications of risks to the delivery of plans.	<ul style="list-style-type: none"> ▪ 2021 Business Plan. 	<ul style="list-style-type: none"> ▪ 2021 Business Plan to be updated on completion and receipt of stock condition surveys.
7.8	The RSL complies with regulatory guidance on tenant consultation, ballots and authorisation.	<ul style="list-style-type: none"> ▪ Tenant Participation Strategy 	<ul style="list-style-type: none"> ▪ Tenant Participation Strategy has completed staff and tenant review and has been sent to TPAS Scotland for review and comment, prior to Governing Body review and authorisation.