

Paisley Housing Association Limited

Report and Financial Statements

For the year ended 31 March 2021

Registered Social Landlord No. HCB166

FCA Reference No. 2171R(S)

Scottish Charity No. SC035589

REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

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BOARD OF MANAGEMENT, EXECUTIVE AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2021

BOARD OF MANAGEMENT

Ian Johnstone
James Weir
Elleen Graham
Sandra Loney
Karen McMillan
Mairi MacLean
Saroj Bains
Michelle Hart
Lisa-Jane Dock
Magda Pawlik (resigned January 20)
Alison McKeown (resigned February 21)
Scott Tsuro (resigned June 21)
Beth Arthur (joined July 20
Drew Manson (joined April 21)

Chair Vice Chair Secretary

EXECUTIVE OFFICERS

Kathleen McCutcheon
Elaine Thomson
Lorna Colville
Lorna Gilroy (retired May 21)

Chief Executive Officer Head of Technical Head of Finance and IT Head of Housing

REGISTERED OFFICE

64 Espedair Street Paisley PA2 6RW

EXTERNAL AUDITORS

Alexander Sloan Accountants and Business Advisers 180 St Vincent Street Glasgow G2 5SG

BANKERS

Bank of Scotland Commercial Banking Level 6 110 St Vincent Street Glasgow G2 1BA

SOLICITORS

TC Young 7 West George Street Glasgow G2 1BA

INTERNAL AUDITORS

Quinn Internal Audit & Business Support Services 55 Lady Place Livingston, EH54 6TB

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

The Board of Management presents its report and the financial statements for the year ended 31 March 2021.

Legal Status

The Association is registered with the Financial Conduct Authority as a Co-operative and Community Benefit Society (No. 2171R(S)), the Scottish Housing Regulator as a registered social landlord (No. HCB166) under the Housing (Scotland) Act 2010 and as is a registered Scottish Charity with the charity number SC035589.

Principal Activities

The principal activities of the Association are the provision and management of affordable rented accommodation.

Review of Business and Future Developments

Our Vision is:

 to remain focused on providing quality, affordable homes and excellent customer services within our area of operation

Our Strategic Objectives are:

- 1. PLACE Providing quality, safe, affordable, attractive, warm homes.
- CUSTOMER SERVICE Provide excellent customer service which represents best value for money and embraces current technology and communications.
- 3. **GOVERNANCE** Ensure a robust governance structure through the strengths of the governing body.
- 4. ASSET MANAGEMENT Ensure the Association invests wisely making best use of assets.
- VIABILITY & VALUE FOR MONEY Ensure financial viability and value for money in all operations and services.
- 6. HUMAN RESOURCES Recruit, develop and retain professional staff.
- 7. **REGENERATION** Focus any wider role projects on enhancing core services, improving quality of life for our residents and improving life chances.
- 8. **PARTERSHIPS** Explore partnerships which assist the Association to meet our vision and strategic objectives.
- 9. **PARTICIPATION** Give customers opportunities to participate in a variety of ways that meets their priorities.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

Our homes are a mix of traditional tenement buildings, properties purchased via Scottish Homes Stock Transfer Scheme and properties built by the Association, and the table below shows the number of homes that we manage:

Stock Type	No
General Needs Affordable Housing	1203
Properties Currently Held for	36
Refurbishment	
Shared Ownership	2
Total	1241

The Association has a wholly owned subsidiary, Paisley South Property Services ("PSPS"), the objective of which is to provide a factoring service to properties in blocks where the Association has a common interest.

Financial Review

The Association made a surplus in the year of £2,006,264 (2020 - £1,648,675)

The Association is a member of the Scottish Housing Associations' Pension Scheme. We currently provide both a Defined Contribution and Defined Benefit pension option for our staff.

The SHAPS defined benefit liability as at 31 March 2021 is £845,000 (2020 £40,000). This has therefore resulted in an increase in the liability at 31 March 2021 and an actuarial loss totalling £973,000 for the year has been recorded in other comprehensive income.

Further details in relation to pensions are included in the accounting policy note 18 to the financial statements.

The cash surplus that we generate is invested in homes for our tenants through our continuing investment in the quality of our existing homes and our modest development programme.

Paisley Housing remains in a strong financial position despite the 'Covid-19' restrictions during the year. We continued to spend on our major repair investment programme to continue compliance with the Scottish Housing Quality Standards ("SHQS"), the Energy Efficiency Standard for Social Housing ("EESSH2"), and maintaining the quality of the homes our tenants live in. We have carried forward our plans, we could not achieve this year due to the restrictions, into the coming year and have budgeted for expenditure of £2.5 million on improvements to our homes in the coming year. This includes continuing the replacement and upgrading of the fire and smoke alarm systems in all of our homes by February 2022.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

Cash surpluses are expected to continue to be made over the next few years and will be used to fund our significant planned major repair programme and towards any new legislative changes introduced. We will continue to strive to make efficiency savings in our operational costs wherever possible, and cash surpluses will continue to be invested into our homes to ensure our tenants are living in the best conditions possible.

Performance

This report details the main activities undertaken by Paisley Housing Association and how we have performed.

Corporate Governance

Paisley Housing Association has a Board (detailed on page 1) which is elected by members of the Association and is made up of tenants, local residents and representatives with a wider interest in Social Housing. It is the responsibility of the Board to undertake the strategy, setting of policy and overall direction of Paisley Housing Association. It also monitors the operational activities of the Association which the Executive Officers undertake in line with the agreed policies throughout the year. The members of the Board undertake their work in a voluntary, unpaid capacity.

In addition to its strategic oversight role, the Board retain responsibility for the monitoring of particular aspects of the business and receive regular reports from the Executive Officers on activities undertaken and performance against targets.

The Board has 2 Sub-Committees which are responsible for monitoring Human Resources and Risk & Audit.

The Board oversees the Association's compliance with the Scottish Housing Regulator's ("SHR's") regulatory standards of Governance and Financial Management to ensure that the quality of our governance processes continued to improve.

During 2020 the Board presented its 2nd Annual Assurance Statement (November 20). The Board confirmed to the best of their knowledge and belief that they have assurance of compliance in all material and significant ways with:

- All relevant regulatory requirements set out in section 3 of the Regulatory Framework.
- · All relevant standards and outcomes in the Scottish Social Housing Charter.
- All relevant legislative duties.
- The SHR Standards of Governance and Financial Management.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

During 20/21 the Association monitored its performance during the Covid 19 Pandemic and generally performed well delivering services to tenants. Available grants have been claimed to reduce the short term effect on the Association and our tenants. The pandemic has also delayed, in particular, our planned investment programme. In 21/22, in particular, we plan to catch up our delayed planned maintenance and continue to source funding for and to assist our tenants.

Housing Services

The Technical team manages the reactive and cyclical repairs to our tenants' homes while they are occupied and when they become empty. This includes repairs to the inside and outside of tenants' homes as needed, arranging the annual servicing of gas boilers and regular servicing of other components; inspecting our estates and other activities needed to ensure tenants' homes are healthy, safe and secure. The team also manages the periodic painting of stairwells and windows, as well as working with our contractors and our Estates Team to keep backcourts and other common areas tidy and rubbish free.

The Technical team also manages the delivery of the common repairs service on behalf of PSPS for blocks of flats for which PSPS are factor.

Some key statistics on our repairs services include:

	(Latest) Tenants Satisfaction Survey 2019	Tenants Satisfaction Survey 2016
Percentage of tenants satisfied with the quality of their home when moving in	93%	95%
Percentage of tenants who were satisfied with our repairs & maintenance service	93%	94%

	2021	2020	2019
Percentage of reactive repairs "right first time"	94.0%	98.5%	97.16%
Average time taken to complete emergency repairs	2.10 hours	2,00 hours	2.07 hours
Average time taken to complete non-emergency repairs	3.86 days	2.88 days	2.88 days

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

Amounts spent on reactive and cyclical maintenance in the year were:

	20/21	19/20	18/19
Day to day repairs to our homes	£500,981	£592,811	£505,511
Cyclical repairs to our homes	£338,652	£479,339	£570,860
Total reactive and cyclical repair costs	£839,633	£1,072,150	£1,076,371

Although non emergency work was not permitted for much of the year, the Technical Team also manage to ensure delivery of part of the replacement programme to our existing homes as well as delivering a number of ad hoc upgrades to central heating systems and other parts of tenants' homes:

2021
£92,760
£53,189
£3,369
£97,427
£223,857
£27,168
£497,770

The majority of the improvement programme is delivered via IFLAIR, a joint procurement initiative, made up 7 community based RSLs in Renfrewshire, Inverclyde and East Renfrewshire, including Paisley HA. The aim of the initiative is to share the administration involved with larger procurement programmes as well as deliver efficiencies through more attractive buying power. Procurement of the third IFLAIR Framework took place during 2020 and is now in place for 2021.

Despite the Scottish Government's requirement to carry out only emergency repairs during lockdowns and hold other repairs for later completion, plus restricted availability of contractors, the increase in our response times for both emergency and non-emergency repairs was largely contained. Our percentage of repairs completed right first time decreased slightly because held repairs were classed as fails against our normal timescales. Tenants' overall satisfaction with our service has fallen very slightly since the last tenant satisfaction survey in 2016.

Delayed reactive repairs were caught up after each lockdown and during 21/22 we plan catch up on our Replacement Programme when restrictions are lifted.

Regular inspections of our estate by the Technical and Housing Management staff has restarted May 21, following the lifting of restrictions.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

The Housing Management team, work with our tenants on a day to day basis as well as working to allocate homes as they become vacant to new tenants. Including our new homes due off site in 21/22. During this unusual year, Housing Management staff continued to sign up new tenants, greater emphasis was placed on working with the Local Authority to assist homeless applicants and provided assistance to tenants who experienced difficulties with their tenancy or their neighbours.

The Rents team, which currently includes 2 Welfare Benefits staff, have been supporting our tenants to maintain their tenancies by monitoring the arrears on accounts and staying in touch with tenants who are struggling to pay their rent. They continue to provide front line support to tenants who are struggling to understand the new Universal Credit system, obtained grant funding to assist tenants during the pandemic with for example food and mobile phone vouchers working with other agencies that are there to support them.

Some key statistics on our housing management and arrears include:

	(Latest) Tenants Satisfaction Survey 2019	Tenants Satisfaction Survey 2016
Percentage of tenants satisfied with the management of the neighbourhood they live in	96.21%	94.88%
Percentage of tenants who feel that the rent for their property represents good value for money	84.48%	90.19%

	2021	2020	2019
% rent loss during the year	1.47%	0.61%	0.35%
Average time to re-let properties during the vear	52.23 days	16.37days	13.95 days
Total rent arrears as a % of gross rental income YTD (current & former tenant arrears)	2.97%	2.58%	2.86%

Void Periods in particular have been a problem this year due to the Pandemic as, for the first few months of the pandemic, moving home was not permitted by the Scottish Government. When restrictions eased it was in stages with homeless applicants and those experiencing domestic abuse being amongst the first to be allowed to move. Additionally during the earlier part of the pandemic contractors were not fully operational which meant that repair work in voids could not be carried out timeously. The inability to access properties, the key focus on tackling homelessness and allowing new tenants time to move in to their new homes all contributed to the rent loss.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.) Finance and IT

The Finance and IT team continued to support the work of Paisley Housing Association and Paisley South Property Services throughout the year.

The IT team focused on ensuring most staff could work from home this year, while still delivering our services to customers. Longer term this will also assist us with more agile working within our estates .

The other main focus for the IT is introducing Housing Management Software. The first phase of this project is due to go live October 21.

No new tenders were under taken during the year. However during 2021 there are plan to review External Audit, Energy Consultant and Insurance as well as carry out the Stock Condition Survey to inform our longer term plans.

Human Resources and Corporate Services

The Corporate Services officer in charge of Human Resources continued to support the work of Paisley Housing Association throughout the year.

The Head of Housing retired in May 21. The Association is now taking this year to REVIEW the staff structure.

Other Matters

Creditor Payment Policy

The Association's policy concerning the payment of its trade creditors complies with the payment terms set out by its suppliers. Where possible, our average payment period is no longer than 30 days.

Rental Income

Our rent setting procedure is based on the size, type and facilities available to each home. The rent charged is reviewed annually to ensure that rents received cover required costs, taking into account comparisons with other local RSLs and affordability for our tenant.

The Association is in the middle of a 10 year rent harmonisation process.. For 21/22 we were able to hold rent levels, without an increase, for the majority of our tenants whose rent was already at the new target rent level.

Risk Management Policy

The Board has a formal risk management process to assess business risks and implement risk management strategies. This involves identifying the key risks to the Association, assessing their potential impact and likelihood of occurrence and then identifying the means by which we mitigate the risks.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

As part of this process, the Board reviewed the adequacy of the Association's current internal controls. Assisted by third party internal audit. The Board has set policies and procedures which include internal controls to cover the following:

- Consideration of the type of risks Paisley Housing Association faces;
- The level of risk which it regards as acceptable;
- The likelihood of the risks concerned materialising;
- · The Association's ability to reduce the incidence and impact on it of risks that materialise; and
- Management of the costs of operating particular controls, relative to the benefit obtained.

In order to ensure that these policies are adhered to, management has:

- The responsibility to implement the Board's policies and to identify and evaluate risks for the Board's consideration;
- Communicated that employees have responsibility for internal control as part of their accountability for achieving objectives;
- Embedded the control system in the Association's operations so that it becomes part of the culture of Paisley Housing Association;
- Developed systems to respond quickly to evolving risks arising from factors within the Association and to changes in the external environment; and
- Included procedures for reporting failings to appropriate levels of management together with details of corrective action being taken.

The Association holds a strategic risk register which is regularly reviewed and monitored

Review and monitoring of Risk and Audit has been delegated from the Board to the Audit & Risk Committee, who reported to the full Board annually.

During 20/21 an internal audit review of Governance and Treasury Management was undertaken. The resulting Actions Plans are due to be completed by March 2022.

During 21/22 an internal audit review of GDPR, FOI & EIRs and of complaints will be undertaken.

Budgetary Process

Each year the Board approves the five-year budgets and every 3 years, a three-year Business Plan, in which key risk areas are identified. Performance is monitored and relevant action taken if needed throughout the year through quarterly reporting to the Board, on variances from budget and updated projections for the year where necessary.

Approval procedures are in place in respect of major areas of risk such as major contract tenders expenditure and treasury management.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Review of Business and Future Developments (Contd.)

Treasury Management

Paisley Housing Association has an active treasury management function which operates in accordance with the Financial Regulations, Policies and Procedures approved by the Board.

In this way the Association manages its borrowing arrangements to ensure that it is always in a position to meet its financial obligations as they fall due, while minimising excess cash and liquid resources held as far as possible.

Paisley Housing Association, as a matter of policy, does not enter into financial transactions of a speculative nature.

At 31 March 2020 the Association has a mix of fixed and variable rate borrowings which it considers appropriate at this time.

In February 21, the Association drew down its borrowing for its new 2 new build. The same lender will provide the borrowing for the new Comprehensive Tenant Improvement Scheme in 2024.

As noted above an internal audit review of Treasury Management took place in 2021. The Assessment suggested a sound system of controls was in place and procedural requirements were being applied. It recommended some minor improvements, which will be undertaken in 21/22.

Quality and Integrity of Staff

The integrity and competence of staff is ensured through our high standards for recruitment and the subsequent training and development of our staff. High quality personnel are seen as an essential part of the control environment and the ethical standards expected are communicated through the Executive Officers. Our staffs also have opportunities to take part in a range of training activities to enhance and refresh their skills and knowledge. Such opportunities took place online this year.

Employee Involvement and Health and Safety

Paisley Housing Association encourages employee involvement in all major operational initiatives and in maintaining Health and Safety standards in all areas.

Disabled Employees

Applications for employment by disabled persons are given full and fair consideration for all vacancies in accordance with their particular aptitudes and abilities. In the event of employees becoming disabled, every effort is made to make modifications to their working environment or retrain them in order that their employment with the Association may continue. It is the policy of Paisley Housing Association that training, career development and promotion opportunities should be available to all employees.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Future Prospects

Paisley Housing Association will continue with its policy of improving the quality of housing and housing services within its community, working with its existing and new partners.

The Association has two new build projects due off site later in 2021 and continues to work with the Scottish Government, Renfrewshire Council and the owner is 5 tenement block in Paisley with the aim of purchasing the flats and then refurbishing them, to provide good quality rental property.

The Association plans to invest further in automation and more flexible working out with the office and assist in the development of trainees through participation in the Scottish Government youth Kick Start placement scheme.

Board of Management and Executive Officers

The members of the Board of Management and the Executive officers are listed on page 1.

Each member of the Board of Management holds one fully paid share of £1 in the Association. The Executive Officers hold no interest in the Association's share capital and, although not having the legal status of directors, they act as executives within the authority delegated by the Board of Management.

The members of the Board of Management are also trustees of the charity. Members of the Board of Management are appointed by the members at the Association's Annual General Meeting.

Statement of Board of Management's Responsibilities

The Co-operative and Community Benefit Societies Act 2014 requires the Board of Management to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the Association and of the surplus or deficit of the Association for that period. In preparing those financial statements the Board of Management is required to:

- · select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Association will continue in business; and
- prepare a statement on internal financial control.

The Board of Management is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Association and to enable them to: ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019. It is also responsible for safeguarding the assets of the Association and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. It is also responsible for ensuring the Association's suppliers are paid promptly.

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Going Concern

Based on its budgetary and forecasting processes the Board of Management has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future; therefore, it continues to adopt the going concern basis of accounting in preparing the annual financial statements.

Statement on Internal Financial Control

The Board of Management acknowledges its ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate for the business environment in which it operates. These controls are designed to give reasonable assurance with respect to:

- the reliability of financial information used within the Association, or for publication;
- the maintenance of proper accounting records:
- the safeguarding of assets against unauthorised use or disposition.

It is the Board of Management's responsibility to establish and maintain systems of internal financial control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements of the Association's systems include ensuring that:

- formal policies and procedures are in place, including the ongoing documentation of key systems and rules relating to the delegation of authority, which allow the monitoring of controls and restrict the unauthorised use of Association's assets;
- experienced and suitably qualified staff take responsibility for important business functions and annual appraisal procedures have been established to maintain standards of performance;
- forecasts and budgets are prepared which allow the management team and the Board of Management to monitor key business risks, financial objectives and the progress being made towards achieving the financial plans set for the year and for the medium term;
- quarterly financial management reports are prepared promptly, providing relevant, reliable and up to date financial and other information, with significant variances from budget being investigated as appropriate;
- regulatory returns are prepared, authorised and submitted promptly to the relevant regulatory bodies;
- all significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through the Board of Management;
- the Board of Management receives reports from management and from the external and internal auditors to provide reasonable assurance that control procedures are in place and are being followed and that a general review of the major risks facing the Association is undertaken;
- formal procedures have been established for instituting appropriate action to correct any weaknesses identified through internal or external audit reports.

The Board of Management has reviewed the effectiveness of the system of internal financial control in existence in the Association for the year end 31 March 2021. No weaknesses were found in the internal financial controls which resulted in material losses, contingencies or uncertainties which require disclosure in the financial statements or in the auditor's report on the financial statements.

Donations

During the year the Association made charitable donations of £50 (2020 - £Nil).

REPORT OF THE BOARD OF MANAGEMENT FOR THE YEAR ENDED 31 MARCH 2021

Disclosure of information to the Auditor

The members of the Board of Management at the date of approval of these financial statements have confirmed, as far as they are aware, that there is no relevant information of which the auditors are unaware. They confirm that they have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that it has been communicated to the auditors.

Auditor

A resolution to reappoint the Auditors, Alexander Sloan, Accountants and Business Advisers, will be proposed at the Annual General Meeting.

EILEEN GRAHAM Secretary 2/9/2021

REPORT BY THE AUDITORS TO THE MEMBERS OF PAISLEY HOUSING ASSOCIATION LIMITED ON CORPORATE GOVERNANCE MATTERS

In addition to our audit of the financial statements, we have reviewed your statement on page 12 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial controls contained in the publication "Our Regulatory Framework" and associated Regulatory Advice Notes which are issued by the Scottish Housing Regulator.

Basis of Opinion

We carried out our review having regard to the requirements to corporate governance matters within Bulletin 2006/5 issued by the Financial Reporting Council. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for non-compliance.

Opinion

In our opinion the Statement of Internal Financial Control on page 12 has provided the disclosures required by the relevant Regulatory Standards within the publication "Our Regulatory Framework" and associated Regulatory Advice Notes issued by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as a result of our audit work on the financial statements.

Through enquiry of certain members of the Board of Management and Officers of the Association and examination of relevant documents, we have satisfied ourselves that the Board of Management's Statement on Internal Financial Control appropriately reflects the Association's compliance with the information required by the relevant Regulatory Standards in respect of internal financial controls contained within the publication "Our Regulatory Framework" and associated Regulatory Advice Notes issued by the Scottish Housing Regulator in respect of internal financial controls.

Alexander Sloan

ALEXANDER SLOAN
Accountants and Business Advisers
Statutory Auditors
GLASGOW

15/9/2021

Alexander Sloan
Accountants and Business Advisers

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF PAISLEY HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2021

Opinion

We have audited the financial statements of Paisley Housing Association Limited (the 'Association') for the year ended 31 March 2021 which comprise the Statement of Comprehensive Income, Statement of Financial Position, Statement of Cash Flows, Statement of Changes in Equity and related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2021 and of the surplus for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019.

Basis of Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board of Management use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board of Management with respect to going concern are described in the relevant sections of this report.

Other Information

The Board of Management is responsible for the other information. The other information comprises the information contained in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF PAISLEY HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2021 (continued)

Other Information (Contd.)

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 require us to report to you if, in our opinion:

- proper books of account have not been kept by the Association in accordance with the requirements of the legislation;
- a satisfactory system of control over transactions has not been maintained by the Association in accordance with the requirements of the legislation;
- the Statement of Comprehensive Income and Statement of Financial Position are not in agreement with the books of account of the Association; or
- · we have not received all the information and explanations we require for our audit.

Responsibilities of the Board of Management

As explained more fully in the statement of Board of Management's responsibilities as set out on page 11, the Board of Management is responsible for the preparation of the financial statements and for being satisfied that they give true and fair view, and for such internal control as the Board of Management determines is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Management is responsible for assessing the Association's ability to continue as a going concern , disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Management either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF PAISLEY HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2021 (continued)

The extent to which the audit was considered capable of detecting irregularities including fraud Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we gained an understanding of the legal and regulatory framework applicable to the Association through discussions with the Board of Management and other management, and from our wider knowledge and experience of the RSL sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the Association, including the Cooperative and Community Benefit Societies Act 2014 (and related regulations), the Housing (Scotland) Act 2010 and other laws and regulations applicable to a registered social housing provider in Scotland. We also considered the risks of non-compliance with the other requirements imposed by the Scottish Housing Regulator and we considered the extent to which non-compliance might have a material effect on the financial statements.
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the Association's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- · performed analytical procedures to identify any unusual or unexpected relationships;
- · tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates set out in Note 1 were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reviewing the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims;
- reviewing the Association's Assurance Statement and associated supporting information; and
- requesting correspondence with the Scottish Housing Regulator. HMRC and the Association's legal advisors.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF PAISLEY HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2021 (continued)

The extent to which the audit was considered capable of detecting irregularities including fraud (Contd.)

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the Directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: http://www.frc.org.uk/auditorsresponsibilities. The description forms part of our audit report.

Use of our Report

This report is made solely to the Association's members as a body, in accordance with Part 7 of the Cooperative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

Alexander Sloan

ALEXANDER SLOAN
Accountants and Business Advisers
Statutory Auditors
GLASGOW

15/9/2021

Alexander Sloan
Accountants and Business Advisers

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2021

	Notes	£	2021 £	£	2020 £
Revenue	2		6,860,251		6,672,650
Operating costs	2		4,756,313		4,871,457
OPERATING SURPLUS			2,103,938		1,801,193
Gain on sale of housing stock	**	-		-	
Interest receivable and other income		3,833		8,341	
Interest payable and similar charges	7	(102,507)		(132,859)	
Other Finance income/(charges)	10	1,000		(28,000)	
			(97,674)		(152,518)
Surplus on ordinary activities before taxation	8		2,006,264		1,648,675
Tax on surplus on ordinary activities	9				_
SURPLUS FOR THE YEAR			2,006,264		1,648,675
Other comprehensive income Actuarial gains/(losses) on defined benefit					
pension plan	18		(973,000)		1,163,000
TOTAL COMPREHENSIVE INCOME			1,033,264		2,811,675

The results relate wholly to continuing activities.

The notes on pages 23 to 41 form an integral part of these financial statements.

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2021

	Notes		2021		2020
NON-CURRENT ASSETS		£	£	£	£
Housing properties - depreciated cost Other tangible assets Intangible assets	11 11 11		49,655,039 1,760,766 62,611		47,494,372 1,650,780
Investments	12		2		58,375 2
			51,478,418		49,203,529
CURRENT ASSETS Receivables Cash and cash equivalents	13 14	384,212 8,964,267		316,993 4,466,715	
CREDITORS: Amounts falling due		9,348,479		4,783,708	
within one year	15	(1,674,705)		(1,713,046)	
NET CURRENT ASSETS			7,673,774		3,070,662
TOTAL ASSETS LESS CURRENT LIABILITIES			59,152,192		52,274,191
CREDITORS: Amounts falling due after more than one year	16		(7,368,299)		(5,266,161)
PENSIONS AND OTHER PROVISIONS FOR LIABILITIES AND CHARGES Scottish housing association pension					
scheme	18	(845,000)		(40,000)	
DEFERRED INCOME			(845,000)		(40,000)
Social housing grants	19	(28,835,489)		(25,897,886)	
			(28,835,489)		(25,897,886)
NET ASSETS			22,103,404		21,070,144
EQUITY Share capital	20		30		34
Revenue reserves Pension reserves			22,948,374 (845,000)		21,110,110 (40,000)
			22,103,404		21,070,144

The financial statements were approved by the Board of Management and authorised for issue and signed on their behalf on 15/9/2021





Secretary

The notes on pages 23 to 41 form an integral part of these financial statements.

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2021

	Notes	£	2021 £	£	2020 £
Surplus for the Year			2,006,264		1,648,675
Adjustments for non-cash Items:					
Depreciation of tangible fixed assets	11	1,858,289		1,806,468	
Amortisation of intangible assets	11	28,161		25,480	
Amortisation of capital grants	19	(1,042,863)		(1,058,517)	
Gain on disposal of tangible fixed assets		(168,000)		(7,000)	
Non-cash adjustments to pension provisions Share capital written off	20	(4)		(6)	
Offait dapital whiteh on	20		67E E92		766,425
Internat receivable			675,583 (3,833)		(8,341)
Interest receivable Interest payable	7		102,507		132,859
melest payable	•				
Operating cash flows before movements in					
working capital			2,780,521		2,539,618
Change in debtors		(67,219)		25,960	
Change in creditors		(86,958)		(89,029)	
			(154,177)		(63,069)
Net cash inflow from operating activities			2,626,344		2,476,549
Investing Activities					
Acquisition and construction of properties		(3,917,619)		(1,690,930)	
Purchase of Intangible Fixed Assets		(32,397)		-	
Purchase of other fixed assets		(215,699)		(1,052,209)	
Social housing grant received		3,982,785		19,516	
Social housing grant repaid		(2,319)		3,455	
Proceeds on disposal of housing properties		4,376		5,400	
Net cash outflow from investing activities			(180,873)	·	(2,720,168)
Financing Activities					
Loan Advances Received		2,807,735			
Interest received on cash and cash equivalents		3,833		8,341	
Interest paid on loans		(102,507)		(132,859)	
Loan principal repayments		(656,980)		(206,220) 5	
Share capital issued	20				
Net cash inflow / (outflow) from financing acti	vities		2,052,081		(330,733)
Increase/(decrease) in cash	21		4,497,552		(574,352)
Opening cash & cash equivalents			4,466,715		5,041,067
Closing cash & cash equivalents			8,964,267		4,466,715
-					-
Cash and cash equivalents as at 31 March	0.4		8,964,267		4,466,715
Cash	21				
		٠,	8,964,267		4,466,715
		6 1-1-4-6			

STATEMENT OF CHANGES IN EQUITY AS AT 31 MARCH 2021

	Share Capital £	Scottish Housing Association Pension reserve	Revenue Reserve £	Total £
Balance as at 1 April 2019 Issue of Shares Cancellation of Shares Other comprehensive income Other movements Surplus for the year	35 5 (6) -	(1,210,000) - - 1,163,000 7,000	19,468,435 - - - (7,000) 1,648,675	18,258,470 5 (6) 1,163,000 - 1,648,675
Balance as at 31 March 2020	34	(40,000)	21,110,110	21,070,144
Balance as at 1 April 2020 Issue of Shares Cancellation of Shares Other comprehensive income Other movements Surplus for the year	34 (4)	(40,000) - - (973,000) 168,000	21,110,110	21,070,144 (4) (973,000) 2,006,264
Balance as at 31 March 2021	30	(845,000)	22,948,374	22,103,404

The notes on pages 23 to 41 form an integral part of these financial statements.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS

1. PRINCIPAL ACCOUNTING POLICIES

Statement of Compliance and Basis of Accounting

These financial statements were prepared in accordance with Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Statement of Recommended Practice for social housing providers 2018. The Association is a Public Benefit Entity in terms of its compliance with Financial Reporting Standard 102, applicable for accounting periods on or after 1 January 2019. They comply with the Determination of Accounting Requirements 2019. A summary of the principal accounting policies is set out below

Revenue

Revenue comprises rental and service charge income receivable in the period, income from shared ownership first tranche sales, other services provided, revenue grants receivable and government grants released to income in the period.

The Association recognises rent receivable net of losses from voids. Service Charge Income (net of voids) is recognised with expenditure as it is incurred as this is considered to be the point when the service has been performed and the revenue recognition criteria is met.

Government grants are released to income over the expected useful life of the asset to which they relate. Revenue grants are receivable when the conditions for receipt of the agreed grant funding have been met.

Retirement Benefits

The Association participates in the Scottish Housing Association Pension Scheme (SHAPS) a multiemployer defined benefit scheme. Retirement benefits to employees of the Association are funded by the contributions from all participating employers and employees in the Scheme. Payments are made in accordance with periodic calculations by consulting Actuaries and are based on pension costs applicable across the various participating organisations taken as a whole. The Association accounts for this scheme as a defined benefit pension scheme in accordance with FRS 102.

Going Concern

On the basis that the Board of Management has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future, the Association has adopted the going concern basis of accounting in preparing these financial statements.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

1. PRINCIPAL ACCOUNTING POLICIES (continued.)

Housing Properties

Housing properties are held for the provision of social housing. Housing properties are stated at cost less accumulated depreciation and impairment losses. Cost includes acquisition of land and buildings and development cost. The Association depreciates housing properties over the useful life of each major component. Housing under construction and land are not depreciated.

Component Useful Economic Life Land Not depreciated Structure Over 50 years Roofs Over 50 years Bathrooms Over 25 years Windows Over 25 years Electrics Over 30 years **Entrance Doors** Over 30 years Close Doors Over 20 years Internal Doors Over 35 years Door Entry Over 15 years Kitchen Over 15 years Heating - Bollers Over 14 years Heating - Radiators Over 28 years Lifts Over 30 years Multi (Balconies) Over 30 years Smoke Alarm/Heat Detectors Over 10 years

Depreciation and Impairment of Other Tangible Assets

Non-current assets are stated at cost less accumulated depreciation. Depreciation is charged over the expected economic useful lives of the assets at the following annual rates:

Asset Category
Office Premises
Office Premises
4% Straight Line
Furniture, Fittings and Equipment
20% Straight Line

The carrying values of non-current assets are reviewed for impairment at the end of each reporting period.

Social Housing Grants and Other Capital Grants

Social housing grants and other capital grants are accounted for using the Accrual Method as outlined in Section 24 of Financial Reporting Standard 102. Grants are treated as deferred income and recognised in income on a systematic basis over the expected useful life of the property and assets to which they relate.

Social housing grant attributed to individual components is written off to the statement of comprehensive income when these components are replaced.

Although social housing grant is treated as a grant for accounting purposes, it may nevertheless become repayable in certain circumstances, such as the disposal of certain assets. The amount repayable would be restricted to the net proceeds of sale.

Sales Of Housing Properties

First tranche shared ownership disposals are credited to turnover on completion. The cost of construction of these sales is taken to operating cost. In accordance with the statement of recommended practice, disposals of subsequent tranches are treated as non-current asset disposals with the gain or loss on disposal shown in the statement of comprehensive income.

Disposals under shared equity schemes are accounted for in the statement of comprehensive income. The remaining equity in the property is treated as a non-current asset investment, which is matched with the grant received.

Taxation

The Association is a Registered Scottish Charity and is not liable to taxation on its charitable activities.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (Continued)

1. PRINCIPAL ACCOUNTING POLICIES (continued.)

Leases

Costs in respect of operating leases are charged to the Statement of Comprehensive Income on a straight line basis over the lease term. Assets held under finance leases and hire purchase contracts are capitalised in the Statement of Financial Position and are depreciated over their useful lives or the term of the lease whichever is shorter.

Works to Existing Properties

The Association capitalises major repairs expenditure where these works result in an enhancement of economic benefits by increasing the net rental stream over the life of the property, a material reduction in future maintenance costs, or a significant extention of the life of the property.

Capitalisation Of Development Overheads

Directly attributable development administration costs relating to ongoing development activities are capitalised.

Borrowing Costs

Interest incurred on financing a development is capitalised up to the date of practical completion of the scheme. All other borrowing costs are expensed to the statement of comprehensive income using the effective interest rate method.

Property Development Cost

The proportion of the development cost of shared ownership properties expected to be disposed of as a first tranche sale is held in current assets until it is disposed of. The remaining part of the development cost is treated as a non-current asset. Surpluses made on the disposal of first tranche sales are taken to the Statement of Comprehensive Income.

Property developments that are intended for resale are included in current assets until disposal.

Basis of Consolidation

The Association has obtained exemption from the Financial Conduct Authority from producing Consolidated Financial Statements as provided by Section 14(2A) of the Friendly and Industrial and Provident Societies Act 1968. The financial statements for Paisley Housing Association present information about it as an individual undertaking and not about the group.

Financial Instruments - Basic

The Association classes all of its loans as basic financial instruments including agreements with break clauses. The Association recognises basic financial instruments in accordance with Section 11 of Financial Reporting Standard 102.

Cash and Liquid Resources

Cash comprises cash at bank and in hand, deposits repayable on demand less overdrafts. Liquid resources are current asset investments that can't be disposed of without penalty and are readily convertible into amounts of cash at their carrying value.

Impairment

The Association assesses at the end of each accounting period whether there are indications that a noncurrent asset may be impaired or that an impairment loss previously recognised has fully or partially reversed.

Where the carrying value of non-current assets is less that their recoverable amounts the shortfall is recognised as an impairment loss in the Statement of Comprehensive Income. The recoverable amount is the higher of the fair value less costs to sell and value-in-use of the asset based on its service potential.

Impairment losses previously recognised are reversed if the reasons for the impairment loss have ceased to apply. Reversals of impairment losses are recognised in the Statement of Comprehensive Income.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

1. PRINCIPAL ACCOUNTING POLICIES (continued.)

Key Judgements and estimates made in the application of Accounting Policies

The preparation of financial statements requires the use of certain accounting judgements and accounting estimates. It also requires the the Association to exercise judgement in applying the it's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements are disclosed below.

Key Judgements

a) Categorisation of Housing Properties

In the judgement of the Board of Management the entirety of the Association's housing stock is held for social benefit and is therefore classified as Property, Plant and Equipment in accordance with FRS 102.

b) Identification of cash generating units

The Board of Management considers its cash-generating units to be the schemes in which it manages its housing property for asset management purposes.

c) Financial instrument break clauses

The Board of Management has considered the break clauses attached to the financial instruments that it has in place for its loan funding. In their judgement these break clauses do not cause the financial instrument to be classified as a complex financial instrument and therefore they meet the definition of a basic financial instrument.

d) Pension Liability

The Association participates in a defined benefit pension scheme arrangement with the Scottish Housing Association Pension Scheme. The fund is administered by the Pensions Trust. The Pension Trust have developed a method of calculating each member's share of the assets and liabilities of the scheme. The Association has decided that this method is appropriate and provides a reasonable estimate of the pension assets and liabilities of the Association and has therefore adopted this valuation method.

Estimation Uncertainty

a) Rent Arrears - Bad Debt Provision

The Association assesses the recoverability of rent arrears through a detailed assessment process which considers the age of arrears.

b) Life Cycle of Components

The Association estimates the useful lives of major components of its housing property with reference to surveys carried out by external qualified surveyors.

c) Useful life of properties, plant and equipment

The Association assesses the useful life of its properties, plant and equipment and estimates the annual charge to be depreciated based on this assessment.

d) Defined pension liability

In determining the value of the Association's share of defined benefit pension scheme assets and obligations, the valuation prepared by the Scheme actuary includes estimates of life expectancy, salary growth, inflation and the discount rate on corporate bonds.

e) Covid 19

The pandemic has caused uncertainties in relation to the value of assets and future operations of the Association going forward. The Board of Management has to the best of its ability considered what impact the restrictions, imposed as a result of the pandemic, may have on the Association and have taken action to mitigate the impact wherever possible.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

2. PARTICULARS OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS OR DEFICIT

			2021			2020	
	Notes	Turnover £	Operating costs £	Operating surplus / (deficit) £	Turnover £	Operating costs	Operating surplus / (deficit) £
Affordable letting activities Other Activities	3 4	6,832,593 27,658	4,754,150 2,163	2,078,443 25,495	6,657,250 15,400	4,867,876 3.581	1,789,374 11.819
Total	7	6,860,251	4,756,313	2,103,938	6,672,650	4,871,457	1,801,193

3. PARTICULARS OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS OR DEFICIT FROM AFFORDABLE LETTING ACTIVITIES

	General Needs Housing £	Shared Ownership £	2021 Total £	2020 Total £
Revenue from Lettings Rent receivable net of service charges Service charges receiveable	5,474,830 223,514	7,034	5,481,864 223,514	5,362,255 196,883
Gross income from rent and service charges Less: Rent losses from voids	5,698,344 83,568	7,034	5,705,378 83,568	5,559,138 33,734
Income from rents and service charges	5,614,776	7,034	5,621,810	5,525,404
Grants released from deferred income Revenue grants from Scottlsh Ministers	1,041,678 167,921	1,184 -	1,042,862 167,921	1,058,517 73,329
Total turnover from affordable letting activities	6,824,375	8,218	6,832,593	6,657,250
Expenditure on affordable letting activities Management and maintenance administration costs Service costs Planned and cyclical maintenance, including major repairs Reactive maintenance costs Bad Debts - rents and service charges Depreciation of affordable let properties	1,817,147 263,086 388,652 500,981 29,651 1,753,194	- - - - 1,439	1,817,147 263,086 388,652 500,981 29,651 1,754,633	1,786,124 257,953 479,339 592,811 37,757 1,713,892
Operating costs of affordable letting activities	4,752,711	1,439	4,754,150	4,867,876
Operating surplus on affordable letting activities	2,071,664	6,779	2,078,443	1,789,374
2020	1,782,928	6,446		

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

	Other income	Total Turnover	Other operating costs	Operating surplus / (deficit) 2021	Operating surplus / (deficit) 2020
	£	£	£	£	£
Uncapitalised development administration costs	-		2,163	(2,163)	(3,581)
Other activities	10,000	10,000		10,000	
Commercial Leases	15,444	15,444	•	15,444	15,400
Charitable donations	2,214	2,214	-	2,214	-
Total From Other Activities	27,658	27,658	2,163	25,495	11,819
2020	15,400	15,400	3,581	11,819	

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

	2021 £	2020 £
The Officers are defined in the Co-operative and Community Benefit Societies Act 2014 as the members of the Board of Management, managers and employees of the Association. Emoluments excludes social security costs.		
Aggregate emoluments payable to Officers with emoluments greater than £60,000 (excluding pension contributions)	256,857	135,356
Pension contributions made on behalf on Officers with emoluments greater than £60,000 $$	50,392	16,582
Emoluments payable to Chief Executive (excluding pension contributions) Pension contributions paid on behalf of the Chief Executive	74,436 14,640	73,677 9,141
Total emoluments payable to the Chief Executive	89,076	82,818
Total emoluments paid to key management personnel (excluding pension contributions)	256,857	254,075
The number of Officers, including the highest paid Officer, who received emole contributions, over £60,000 was in the following ranges:-	uments, inclu	ding pension
	Number	Number
£60,001 to £70,000 £70,001 to £80,000	-	3
£80,001 to £90,000	3 1	1
EMPLOYEE INFORMATION		-
		-
	2021	2020
EMPLOYEE INFORMATION Average monthly number of full time equivalent persons employed during	2021 No.	2020 No.
EMPLOYEE INFORMATION Average monthly number of full time equivalent persons employed during the year	2021 No.	2020 No.
EMPLOYEE INFORMATION Average monthly number of full time equivalent persons employed during the year Average total number of employees employed during the year Staff costs were: Wages and salaries National insurance costs	2021 No. 31 31 £ 1,133,901 95,912	2020 No. 35 35 1,119,714 91,434
EMPLOYEE INFORMATION Average monthly number of full time equivalent persons employed during the year Average total number of employees employed during the year Staff costs were: Wages and salaries	2021 No. 31 31 £ 1,133,901	2020 No. 35 35 1,119,714

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

7. INTEREST PAYABLE AND SIMILAR CHARGES

	2021 £	2020 £
On bank loans and overdrafts	102,507	132,859
	102,507	132,859

8. SURPLUS FOR THE YEAR

	2021	2020
Surplus For The Year is stated after charging/(crediting):	£	£
Depreciation - non-current assets	1,858,289	1,806,468
Gain on component disposals	(4,376)	(3,455)
Auditors' remuneration - audit services	9,976	8,640
Operating lease rentals - land & buildings	6,216	6,750

9. CORPORATION TAX

The Association is a Registered Scottish Charity and is not liable to United Kingdom Corporation Tax on its charitable activities.

10. OTHER FINANCE INCOME / (CHARGES)

	2021	2020
	£	£
Net interest on pension obligations	1,000	(28,000)

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

11. NON-CURRENT ASSETS

(a) Housing Properties	Housing Properties Held for Letting £	Housing Properties In course of Construction £	Shared Ownership Completed £	Total £
COST				
At 1 April 2020	74,476,535	670,504	78,140	75,225,179
Additions	497,769	3,419,850	-	3,917,619
Disposals	(30,893)	-	_	(30,893)
Transfers	8,142	(8,142)		
At 31 March 2021	74,951,553	4,082,212	78,140	79,111,905
DEPRECIATION				
At 1 April 2020	27,693,326	-	37,481	27,730,807
Charge for Year	1,751,137	-	1,439	1,752,576
Disposals	(26,517)	-	<u></u>	(26,517)
At 31 March 2021	29,417,946		38,920	29,456,866
NET BOOK VALUE				
At 31 March 2021	45,533,607	4,082,212	39,220	49,655,039
At 31 March 2020	46,783,209	670,504	40,659	47,494,372

		2021	:	2020	
Expenditure on Existing Properties	Component replacement £	Improvement €	Component replacement £	Improvement	
Amounts capitalised	497,76		- 1,483,142	, –	
Maintenance expenditure to existing properties		- 889,63	3	- 1,072,150	

All land and housing properties are heritable.

Additions to housing properties include capitalised development administration costs of £12,209 (2020-£17,511)

The Association's lenders have standard securities over housing property with a carry value of £23,644,619

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

(b) Other tangible assets	Office Premises £	Furniture & Equipment £	Machinery & Equipment £	Total
COST				
At 1 April 2020	2,036,808	154,766	13,197	2,204,771
Additions	208,527	7,172	-	215,699
At 31 March 2021	2,245,335	161,938	13,197	2,420,470
DEPRECIATION	h			
At 1 April 2020	423,348	125,364	5,279	553,991
Charge for year	89,813	13,260	2,640	105,713
At 31 March 2021	513,161	138,624	Ź,919	659,704
NET BOOK VALUE				
At 31 March 2021	1,732,174	23,314	5,278	1,760,766
At 31 March 2020	1,613,460	29,402	7,918	1,650,780

11. (c) Intangible assets	Website & Software £	Total £
COST		
At 1 April 2020	127,399	127,399
Additions	32,397	32,397
Eliminated on disposals		
At 31 March 2021	159,796	159,796
AMORTISATION		
At 1 April 2020	69,024	69,024
Charge for year	28,161	28,161
Eliminated on disposal		20,701
At 31 March 2021	07.405	
7 K O T MATON 2021	97,185	97,185
NET BOOK VALUE		
At 31 March 2021	62,611	62,611
At 31 March 2020	58,375	58,375

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

12. FIXED ASSET INVESTMENTS		
	2021	2020
	£	£
Subsidiary undertakings	2	2
, ,	2	2

Subsidiary Undertakings

Paisley Housing Association has the following wholly owned subsidiary undertakings. The registered office of the subsidiary is ,2 Lawn Street, Paisley.

	2021		2021 2020	
	Reserves	Profit / (Loss)	Reserves	Profit / (Loss)
	£	£	£	£
Paisley South Property Services Limited	8,147	5,140	7,437	2,212

During the year, Paisley Housing Association Limited provided management, maintenance, factoring services to Paisley South Property Services Limited for which a charge of £38,508 (2020- £40,123) was made. A donation of part of the profit for the year of 2,214 (2020- £nil) was also received from Paisley South Property Services Limited after the year end. At the year end £92,334 (2020- £51,233) was due to the Association from Paisley South Property Services.

13. RECEIVABLES		
	2021	2020
	£	£
Gross arrears of rent and service charges	169,537	143,086
Less: Provision for doubtful debts	(67,556)	(43,627)
Net arrears of rent and service charges	101,981	99,459
Other receivables	189,897	166,301
Amounts due from group undertakings	92,334	51,233
	384.212	316,993

14. CASH AND CASH EQUIVALENTS		
	2021	2020
	£	£
Cash at bank and in hand	8,964,267	4,466,715

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

PAYABLES: AMOUNTS FALLING DUE WITHIN ONE YEAR		
	2021	2020
	£	£
Bank loans	534,407	485,790
Trade payables	386,848	667,401
Rent received in advance	333,218	303,615
Other taxation and social security	28,735	31,863
Other payables	250,564	149,345
Accruals and deferred income	140,933	75,032
	1,674,705	1,713,046
Bank loans	2021 £ 7,368,299	2020 £ 5,266,161
DEBT ANALYSIS - BORROWINGS		
	2021	2020
Bank Loans	£	£
Amounts due within one year	534,407	485,790
The artist date triainty of the your		
Amounts due in one year or more but less than two years	525,149	471,508
Amounts due in one year or more but less than two years Amounts due in two years or more but less than five years	525,149 1,541,886	471,508 1,349,263
Amounts due in one year or more but less than two years Amounts due in two years or more but less than five years Amounts due in more than five years		•

The Association has a number of bank loans the principal terms of which are as follows:

	Number of	Effective	
	Properties	Interest	Maturity Variable or
Lender	Secured	Rate	(Year) Fixed
Bank of Scotland	4	3.0%	2022 Fixed
Bank of Scotland	3	1.5% + BR	2025 Variable
Bank of Scotland	6	3.0%	2022 Fixed
Bank of Scotland	21	0.62% + BR	2026 Variable
Bank of Scotland	9	3.0%	2022 Fixed
Bank of Scotland	25	0.75% + BR	2031 Variable
Bank of Scotland	-	4.8%	2031 Fixed
Bank of Scotland	25	0.75% +BR	2031 Variable
Bank of Scotland	-	4.8%	2031 Fixed
Nationwide Building Society	11	MR	2026 Variable
Clydesdale Bank	20	0.67% + BR	2033 Variable
Clydesdale Bank	27	0.67% + BR	2033 Variable
Clydesdale Bank	24	0.67% + BR	2033 Variable
Clydesdale Bank	33	0.67% + BR	2033 Variable
Clydesdale Bank	17	0.67% + BR	2033 Variable
Coop Bank	47	4.5%	2031 Fixed
Royal Bank of Scortland	11	0.4%+BR	2034 Variable
Royal Bank of Scortland	27	0.425%+BR	2034 Variable
Royal Bank of Scortland	-	0.425%+BR	2038 Variable
Royal Bank of Scortland	23	0.4%+BR	2038 Variable
Royal Bank of Scortland	32	0.4%+BR	2039 Variable
CAF	104	1.6% + BR	2045 Variable

All the Association's bank borrowings are repayable on a monthly - annual basis with the principal being amortised over the term of the loans.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

18. RETIREMENT BENEFIT OBLIGATIONS

Scottish Housing Association Pension Scheme

Paisley Housing Association participates in the Scottish Housing Association Pension Scheme (the Scheme), a multi-employer scheme which provides benefits to some 150 non-associated employers. The Scheme is a defined benefit scheme in the UK.

The scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pensions schemes in the UK.

The last valuation of the Scheme was performed as at 30 September 2018 by a professionally qualified actuary using the Projected Unit Credit method. The market value of the Scheme's assets at the valuation date was £877m. The valuation revealed a shortfall of assets compared with the value of liabilities of £121m (equivalent to a past service funding level of 89%). A recovery plan is in place to eliminate the past service deficit which runs to 28 February 2022.

The Scheme operates on a 'last man standing' basis, meaning that in the event of an employer withdrawing from the Scheme and being unable to pay its share of the debt on withdrawal, then the liability of the withdrawing employer is reapportioned amongst the remaining employer. Therefore in certain circumstances the Association may become liable for the obligations of a third party.

Present values of defined benefit obligation, fair value of assets and defined benefit asset / (liability)

	2021	2020
	£	£
Fair value of plan assets	7,533,000	6,484,000
Present value of defined benefit obligation	8,378,000	6,524,000
Surplus / (deficit) in plan	(845,000)	(40,000)
Unrecognised surplus	<u>.</u>	
Defined benefit asset / (liability) to be recognised	(845,000)	(40,000)

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

Scottish Housing Association Pension Scheme (continued.)

Reconciliation of opening and closing balances of the defined benefit obligation

	2021	2020
	£	£
Defined benefit obligation at the start of period	6,524,000	6,890,000
Current service cost	246,000	311,000
Expenses	6,000	5,000
Interest expense	156,000	163,000
Contributions by plan participants	12,000	11,779
Actuarial losses (gains) due to scheme experience	(7,000)	163,000
Actuarial losses (gains) due to changes in demographic assumptions	_	(40,000)
Actuarial losses (gains) due to changes in financial assumptions	1,557,000	(818,000)
Benefits paid and expenses	(116,000)	(162,000)
Defined benefit obligation at the end of period	8,378,000	6,523,779
Reconciliation of opening and closing balances of the fair value of plan assets		
	2021	2020
	£	£
Fair value of plan assets at start of period	6,484,000	5,680,000
Interest income	157,000	135,000
Experience on plan assets (excluding amounts included in interest income) -		
gain (loss)	577,000	468,000
Contributions by the employer	419,000	351,000
Contributions by plan participants	12,000	11,779
Benefits paid and expenses	(116,000)	(162,000)
Fair value of plan assets at the end of period	7,533,000	6,483,779

The actual return on the plan assets (including any changes in share of assets) over the period ended 31 March 2021 was £734,000

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

Scottish Housing Association Pension Scheme (continued.)				
Defined benefit costs recognised in the statement of comprehensive income				
meome	2021	2020		
Current service cost	£ 246,000	£ 311,000		
Expenses	6,000	5,000		
Net interest expense	(1,000)	28,000		
Defined benefit costs recognised in statement of comprehensive income	251,000 ———	344,000		
Defined benefit costs recognised in the other comprehensive income	2021	2020		
	2021 £	2020 £		
Experience on plan assets (excluding amounts included in interest income) -		£		
Experience on plan assets (excluding amounts included in interest income) - gain /(loss) Experience gains and losses arising on plan liabilities - gain /(loss)	£			
Experience on plan assets (excluding amounts included in interest income) - gain /(loss) Experience gains and losses arising on plan liabilities - gain /(loss) Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligations - gain /(loss)	£ 577,000	£ 468,000		
Experience on plan assets (excluding amounts included in interest income) - gain /(loss) Experience gains and losses arising on plan liabilities - gain /(loss) Effects of changes in the demographic assumptions underlying the present	£ 577,000	£ 468,000 (163,000)		
Experience on plan assets (excluding amounts included in interest income) - gain /(loss) Experience gains and losses arising on plan liabilities - gain /(loss) Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligations - gain /(loss) Effects of changes in the financial assumptions underlying the present value	£ 577,000 7,000	468,000 (163,000) 40,000		

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

18. RETIREMENT BENEFIT OBLIGATIONS (continued)

Scottish Housing Association Pension Scheme (continued.)

Assets

	2021	2020	2019
	£	£	£
Absolute Return	371,000	398,000	481,000
Alternative Risk Premia	302,000	520,000	317,000
Corporate Bond Fund	568,000	474,000	398,000
Credit Relative Value	217,000	156,000	99,000
Distressed Opportunities	257,000	118,000	97,000
Emerging Markets Debt	304,000	231,000	182,000
Fund of Hedge Funds	-	-	16,000
Global Equity	1,165,000	892,000	914,000
Index Linked All Stock Gilts	-	, =	, <u>-</u>
Infrastructure	421,000	382,000	238,000
Insurance-Linked Securities	157,000	174,000	147,000
Liability Driven Investment	1,811,000	1,708,000	2,021,000
Long Lease Property	175,000	158,000	69,000
Net Current Assets	56,000	49,000	6,000
Over 15 Year Gilts	4,000	82,000	146,000
Private Debt	178,000	128,000	73,000
Property	135,000	121,000	113,000
Risk Sharing	269,000	205,000	165,000
Secured Income	414,000	360,000	198,000
Opportunistic Illiquid Credit	193,000	158,000	
Liquid Credit	130,000	170,000	-
Opportunistic Credit	206,000	-	-
Cash	3,000	-	-
Total assets	7,533,000	6,484,000	5,680,000

None of the fair values of the assets shown above include any direct investment in the Association's own financial instruments or any property occupied by, or other assets used by the Association.

Key Assumptions

	2021	2020	2019
Discount Rate	2.2%	2.4%	2.3%
Inflation (RPI)	3.3%	2.6%	3.3%
Inflation (CPI)	2.9%	1.6%	2.3%
Salary Growth	3.9%	2.6%	3.3%
Allowance for commutation of pension for cash at			
retirement	75% of m	naximum allowance	!

The mortality assumptions adopted at 31 March 2021 imply the following life expectancies:

Life expectancy at age 65 years

	(years)
Male retiring in 2019	21.5
Female retiring in 2019	23,2
Male retiring in 2039	22.8
Female retiring in 2039	24.5

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

19. DEFERRED INCOME		
	Social Housing Grants £	Total £
Capital grants received	•	
At 1 April 2020	48,025,643	48,025,643
Additions in the year Eliminated on disposal	3,982,785 (20,116)	3,982,785 (20,116)
At 31 March 2021	51,988,312	51,988,312
Amortisation At 1 April 2020	22,127,757	22,127,757
Amortisation in year	1,042,863	1,042,863 (17,797)
Eliminated on disposal	(17,797)	
At 31 March 2021	23,152,823	23,152,823
Net book value At 31 March 2021	28,835,489	28,835,489
, KO : Maion 202		
At 31 March 2020	25,897,886	25,897,886
This is expected to be released to the Statement of Compreher	2021	2020
Amounts due within one year	£ 1,027,613	£ 1,036,164
Amounts due in more than one year	27,807,876	24,861,722
	28,835,489	25,897,886
20. SHARE CAPITAL		
20. STARE GALTIAL		
Shares of £1 each, issued and fully paid	2021 £	2020 £
At 1 April	34	35
Issued in year Cancelled in year	(4)	5 (6)
·	H	
At 31 March	30	34

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividend or distributions on a winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at members' meetings.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

£ (574,352) 	2021 £	£	movement in net funds
(574,352) 			
		4,497,552 (2,150,755)	ncrease / (decrease) in cash Cashflow from change in net debt
	2,346,797 (1,285,236)		Movement in net funds in the year Net funds at 1 April
	1,061,561		Net funds at 31 March
Other		At	Anathur Ed a company
_			Analysis of changes in net funds
- -	4,497,552	4,466,715	Cash and cash equivalents
	4,497,552	4,466,715	
2,102,138 (2,102,138)	(2,150,755)	(485,790) (5,266,161)	Debt: Due within one year Due after more than one year
-	2,346,797	(1,285,236)	let funds
			APITAL COMMITMENTS
2021			
2,102,138 (2,102,138)	Cashflows £ 4,497,552 4,497,552 (2,150,755)	01 April 2020 £ 4,466,715 4,466,715 (485,790) (5,266,161)	

The above commitments will be financed by a mixture of public grant, private finance and the Association's own resources.

23. COMMITM	ENTS UNDER OPERATING LEASES		
		2021 £	2020 £
At the year leases were	end, the total minimum lease payments und as follows:	ler non-cancellable operating	
Land and E	uildings		
Expiring in t	ne next year	-	6,750
		<u>* </u>	

24. DETAILS OF ASSOCIATION

The Association is a Registered Society registered with the Financial Conduct Authority and is domiciled in Scotland.

The Association's principal place of business is 2 Lawn Street, Paisley, PA1 1HA, .

The Association is a Registered Social Landlord and Scottish Charity that owns and manages social housing property in Paisley.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS (continued)

25. BOARD OF MANAGEMENT MEMBER EMOLUMENTS

Board of Management members received £0 (2020 - £1,124) in the year by way of reimbursement of expenses. No remuneration is paid to Board of Management members in respect of their duties to the Association.

26. HOUSING STOCK		
The number of units of accommodation in management at the year end was:-	2021 No.	2020 No.
General needs	1,239	1,204
Shared ownership	2	2
	1,241	1,206

27. RELATED PARTY TRANSACTIONS

Members of the Board of Management are related parties of the Association as defined by Financial Reporting Standard 102.

Any transactions between the Association and any entity with which a Board of Management member has a connection with is made at arm's length and is under normal commercial terms.

Transactions with Board of Management members (and their close family) were as follows:

	2021	2020
	£	£
Rent received from tenants on the Board of Management and their close		
family members	24,323	24,439
·		

At the year end total rent arrears owed by the tenant members on the Board of Management (and their close family) were £0 (2020 - £0).

Members of the Board of Management who are tenants 4 5

