

North Lanarkshire Council Annual Assurance Statement 2021

We can advise that;

- ✓ We comply with all of the regulatory requirements set out in section 3 of the Regulatory Framework
- ✓ We achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- ✓ We comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety

In accordance with the guidance in the letter from the Regulator dated 24 June 2021, I can confirm the following:

Gas Safety

There was one gas safety fail as reported in our annual return, this occurred as a direct result of the pandemic due to the tenant shielding and refusing access, despite efforts and reassurances on our part that all appropriate safety measures were in place and in line with government guidance the tenant still refused access. The gas safety check was completed as soon as the restrictions were lifted. We do not anticipate any further fails as we have robust processes in place for carrying out our gas safety checks.

Equalities

We can provide assurance that we have plan in place to allow us to implement an effective approach to collecting equalities data and are considering how we can adopt a human rights approach in our work. We have a robust structure in place to review the guidance once it is issued, through our Strategic Improvement Group and Housing Improvement Teams, whose remit it is to review all aspects of housing management and service delivery to ensure our services comply with all legislative and regulatory frameworks.

We confirm that we have seen and considered sufficient evidence to give us this assurance.

We approved our Annual Assurance Statement at the meeting of our Housing and Regeneration Committee on 8 September 2021.

I sign this statement on behalf of the Committee.

Heather Brannan-McVey
Convener of Housing and Regeneration

Date: