

# One Vision - New North Glasgow



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## Our Annual Assurance Statement

I write on behalf of the Board of ng homes to confirm that as at 30 September 2023 we comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes that we;

- Achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services;
- Comply with our statutory and legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety;
- Comply with the Standards of Governance and Financial Management for RSLs.

The Board also confirm that we have examined and considered sufficient evidence to give us this assurance. We have also engaged external consultant support to assist in the review of the evidence. This external assistance has provided us with additional assurance that our approach is effective and robust. In addition, we are assured through a number of independent reports and actions that the Association retain continued compliance with our tenant and resident safety requirements. We have been provided with assurance for all relevant safety requirements throughout the year on:

- Gas safety
- Electrical safety
- Water safety
- Fire safety
- Asbestos
- Lift safety
- Damp and Mould

The Board also recently approved a new policy on how the Association manages dampness,



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mould and condensation in our properties. This policy was developed as part of our ongoing action plan and builds upon our existing good practice and procedures.

In considering our compliance we are also assured that measures are in place to deal with the cost-of-living crisis, business interruption and cyber threats.

In relation to equalities and diversity we are assured that we have made significant progress with the collection of equalities data. This will be an ongoing priority for ng homes in the future and we expect to use this data to ensure that equality and human rights issues are at the core of our decision making and policies, and day-to-day service delivery.

We and our external support also considered carefully the SFHA self-assurance toolkit when preparing this Annual Assurance Statement.

We acknowledge the notifiable event of 7 October 2023 where investigations are ongoing and recognise that we are required to notify the SHR of any changes in our compliance during the course of the year. We are assured that we have effective arrangements in place to enable us to do so.

The ng homes Board approved this Annual Assurance Statement at a meeting held on 24 October 2023 and, as Chairperson, I was authorised by the Board to sign and submit the Annual Assurance Statement to the Scottish Housing Regulator.

**Chair's name:** Catherine Rossine

**Date:** 27 October 2023

For and on behalf of ng homes