



Assurance Statement

We have completed our assessment of compliance with the Regulatory Framework and the Regulatory Standards of Governance and Financial Management.

In completing this assessment, we have built on work undertaken in the past few years using the Scotland's Housing Network (SHN) self-assessment tool alongside the Scottish Federation of Housing Association model to provide a structured approach to our review.

Board and senior staff have prepared a comprehensive evidence bank containing relevant documents and information that contribute to our assurance.

The evidence which supports this statement includes:

- Reports about performance in key areas including governance, value for money, sustainability, finance, service delivery, asset management, development, and risk
- Internal and external audit reports
- Advice from external and specialist advisers
- Feedback from Tenant Representatives and the outcomes from specific tenant consultations
- Data analysis about our tenants and customers
- Benchmarking
- Reports, advice, and information from senior staff
- Reports and actions taken to respond to the COVID-19 crisis
- Detailed Equalities & Human Rights Action Plan

The Board of Melville Housing Association confirms that having reviewed and assessed a comprehensive bank of evidence to support this statement that, to the best of our knowledge, Melville Housing Association is compliant with the Regulatory Standards of Governance and Financial Management and the requirements of Chapter Three of the Regulatory Framework.

Also, during the year we have identified some qualitative improvements to our service delivery including but not restricted to actions to develop further work on equalities and human rights.

We recognise that we are required to notify the Scottish Housing Regulator of any material changes in our compliance during the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by the Board at a meeting held on 27 September 2021 to sign and submit this Assurance Statement to the Scottish Housing Regulator. I confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

Caron Quinn
Chair - Melville Housing Association Ltd