

Maryhill Housing
Assurance Statement 2019

Compliance

Maryhill Housing has appropriate assurance that we:

- Comply with the regulatory requirements as set out in Chapter 3 of the Regulatory framework;
- Comply with the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services;
- Comply with the Scottish Housing Regulator's Standards of Governance and Financial Management.
- Comply with relevant legislative duties apart from the Control of Asbestos Regulations 2012

The Association's Board assesses compliance against these requirements on a quarterly basis and considers detailed evidence, together with customer feedback, as part of this assessment. This evidence bank is available on the Association's website.

Improvement

The table below sets out how the Association will address the area of non-compliance:

Issue	Action
The Association does not hold a complete register of asbestos in common areas	Completion of a common area asbestos register, externally verified, by March 2020.

In order to sustain compliance the Association will be focusing on the following areas during the coming year:

- Improving standards of customer satisfaction;
- Delivering key investment projects to replace inefficient heating systems and ensure our properties meet the Scottish Housing Quality and Energy Efficiency in Scottish Social Housing Standards;
- Mitigating the impact of welfare reform and ensuring high levels of rent collection;
- Succession planning for our Board;
- Keeping our tenants safe through robust management of health and safety in our properties

This Assurance Statement was approved by the Association's Board on 31st October 2019.

Signed by:

Roger Popplewell, Chair

Bryony Willett, Chief Executive