

Lochfield Park Housing Association Ltd

Annual Assurance Statement 2019

Lochfield Park Housing Association's Management Committee confirms compliance with all relevant requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

The assurance relates to the standards detailed below:

- Assurance and Notification
- Scottish Social Housing Charter Performance
- Tenant and Service User Redress
- Whistleblowing
- Equality and Human Rights
- Statutory Guidance
- Organisational Details and Constitution
- Regulatory Standards of Governance and Financial Management

This assurance is given by the Management Committee following review and assessment of a wide range of documentation including the following:

- The associations business plan
- Reports on performance in key areas including finance, service delivery, asset management, development and risk
- Key governance documents Management Committee reports and minutes
- Internal and external audit reports
- Reports from the associations agents and consultants
- Advice from external and specialist advisors
- Tenant consultation processes
- Benchmarking and peer group data
- Reports and advice from senior staff

The Management Committee has been actively involved in the development and assessment of the evidence bank that brings together information which is routinely assessed and scrutinised by Committee throughout the year.

The Management Committee used both the Scottish Federation of Housing Associations and the Scottish Housing Network toolkits as a way of evaluating the available evidence base.

The Management Committee are now sufficiently assured that we comply with the regulatory framework and can confidently assure our stakeholders that there are no areas of material non-compliance.

This process has also allowed the Association to identify some areas where we aim to improve or enhance our governance and processes. We do not consider these to be significant or material, however we will take steps in collaboration with our service users and stakeholders to undertake the following improvement options:

- Complete a housing stock valuation survey March 2020
- Review committee and staff appraisal processes March 2020
- Enhance equalities and human rights policy August 2020
- Review committee and staff training processes April 2020
- Implement freedom of information policy and procedures November 2019

We will publish this Annual Assurance Statement and share this with our service users and other stakeholders. We will inform the Scottish Housing Regulator of any material changes in our level of assurance.

This annual assurance statement was approved by the Management Committee of Lochfield Park Housing Association at their Meeting on 22nd October 2019.

I sign this statement on behalf of the Management Committee.

Signature:

Date: 22nd October 2019

**This statement will be available from the Association's website, and is available in other formats
i.e. tape, braille or another language.**