

Linstone Housing Association Ltd

28 March 2013

This Regulation Plan sets out the engagement we will have with Linstone Housing Association Ltd during the financial year 2013/2014. Our regulatory framework explains more about our assessments and the purpose of this Regulation Plan.

Regulatory profile

Linstone was registered in May 1997 and is a community based, charitable housing association operating in Renfrewshire. It owns 1,569 houses and factors a further 2,335. Linstone employs around 32 full time equivalent staff and its turnover for the year ended 31 March 2012 was almost £5.8 million.

We have recently carried out on site inquiry work at Linstone examining its service quality performance. We will review our engagement once this work is concluded.

Our engagement with Linstone – Medium

1. We will review our engagement with Linstone once we have discussed the outcome of the onsite inquiry work..
2. Linstone should alert us to notifiable events and seek our consent as appropriate. It should provide us with the annual regulatory returns we review for all RSLs:
 - audited annual accounts and external auditor's management letter;
 - loan portfolio return;
 - five year financial projections; and
 - annual performance and statistical return.

This plan will be kept under review and may be changed to reflect particular or new events. The engagement strategy set out in this plan does not restrict us from using any other form of regulatory engagement to seek additional assurance should the need arise. Our regulatory framework and other relevant statistical and performance information can be found on our website at www.scottishhousingregulator.gov.uk.

Our lead officer for Linstone is:

Name: Calum Martin, Assistant Director Governance and Performance Division
Address: Highlander House, 58 Waterloo Street, Glasgow, G2 7DA
Telephone: 0141 271 3772

We have decided what type of engagement we need to have with this organisation based on information it provided to us. We rely on the information given to us to be accurate and complete, but we do not accept liability if it is not. And we do not accept liability for actions arising from a third party's use of the information or views contained in the Regulation Plan.