



Annual Assurance Statement

Key achieves all the following standards and outcomes for tenants and others who use our services:

- All relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework;
- All relevant standards and outcomes in the Scottish Social Housing Charter;
- All relevant legislative duties;
- The Standards of Governance and Financial Management.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the COVID-19 pandemic and can confirm the following:

- We have complied fully with the temporary changes to legislation and followed national and local policy and requirements in respect to health and safety and Covid-19 specific requirements.
- We implemented appropriate arrangements to ensure effective communication and engagement with tenants and people we support.
- Our revised Governance arrangements ensured that the Board continued to exercise effective oversight and control and were able to operate in line with our constitutional and legal obligations.
- The measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders.

I confirm that Key's Board has seen and considered appropriate evidence to support the level of assurance it has at the Governance session of 9 July 2020 and at the Board meeting on 7 October 2020.

This statement of assurance was agreed and signed at the Board meeting on 7 October 2020.

Signed (Chairperson)