



Annual Assurance Statement 2023

Key achieves all the following standards and outcomes for tenants and others who use our services:

- All relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework;
- All relevant standards and outcomes in the Scottish Social Housing Charter;
- All relevant legislative duties;
- The Regulatory Standards of Governance and Financial Management.

We have a new and effective approach to collecting equalities data which will allow us to take account of equality issues in our decisions, policy-making and day-to-day service delivery. Throughout 2023-24 we will be using a new form to collect information from people we support, tenants, employees and governing body members on a phased, then ongoing, basis. We are also considering how we can use this information to enhance the human rights approach to our work.

Key meets all its duties in relation to tenant and resident safety, and the Board has obtained appropriate assurance about our compliance with all relevant safety requirements, including: gas safety, electrical safety, water safety, fire safety, asbestos, damp and mould and lift safety.

I confirm that Key's Board has seen and considered appropriate evidence to support the level of assurance it has, at the Board meeting of 4 October 2023, from the sharing of information prepared for the creation of our upcoming online evidence bank, and from our ongoing oversight and scrutiny of Key's affairs throughout the year.

This statement of assurance was approved at the Board meeting on 4 October 2023.

Signed (Chairperson) Date