

Building homes,  
independence  
and aspirations



## Home In Scotland

### **Annual Assurance Statement 2020**

**The Board of Home in Scotland confirms compliance with all the relevant requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.**

**The Board has considered the available evidence to assure Home in Scotland's regulatory compliance. We will publish this Annual Assurance Statement and share it with our customers and stakeholders. We will inform the Scottish Housing Regulator of any matters which materially change our level of assurance.**

**Our focus has been, and continues to be, the impact of the Covid19 pandemic on our customers, colleagues and our business and increasingly now how we recover from this pandemic. Having closely monitored the impact with our senior executive team, we have a clear understanding of the issues and our approach to recovery.**

**Pre-pandemic, we had identified areas for improvement which we had to de-prioritise to address the pressing issues presented by C-19. These improvements, which will be progressed during 2021, will further enhance our governance and service delivery processes and are not material to compliance with the regulatory framework.**

**Our Annual Assurance Statement for 2020 was approved by our Board on 25th August 2020**

Signed: \_\_\_\_\_ Chair