

## Home In Scotland

### **Annual Assurance Statement 2019**

The Board of Home in Scotland confirms compliance with all the relevant requirements set out in Chapter 3 of the Scottish Housing Regulator’s Framework, including:

Our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety, and the Standards of Governance and Financial Management for RSLs.

We confirm that the Board has considered the available evidence to assure Home in Scotland’s regulatory compliance and we will continue to develop the evidence base that underpins our assurance processes.

We will publish this Annual Assurance Statement and share this with our customers and other stakeholders.

We will inform the Scottish Housing Regulator of any material changes to our level of assurance.

This Annual Assurance Statement for 2019 was approved by our Board on 27th August 2019.

We have identified some areas where we want to improve or enhance our governance arrangements and/or processes. We do not consider these to be significant or material.

We will take these next steps in collaboration with our customers where appropriate.

<b>Improvement Action</b>	<b>Deadline</b>
<b>Launch a new website</b>	<i>December 2019</i>
<b>Develop our new Customer Promise Accountability Framework</b>	<i>October 2019</i>
<b>Enhance policy and service delivery around Human Rights in Housing</b>	<i>February 2020</i>
<b>Refresh our Asset Management Strategy (includes Disposals policy)</b>	<i>February 2020</i>
<b>Conclude our work on rent affordability and review our approach to rent setting</b>	<i>February 2020</i>
<b>Implement our Freedom Of Information policy, process and publications scheme</b>	<i>November 2019</i>
<b>Review our Board appraisal and inductions process</b>	<i>November 2019</i>
<b>Recruit a third customer member to our Board</b>	<i>March 2020</i>

Signed: \_\_\_\_\_ Chair