



## Hjaltland Housing Association Assurance Statement 2020

The Management Committee of Hjaltland Housing Association confirms that it has reviewed and assessed a comprehensive bank of evidence to support this statement, and that Hjaltland Housing Association is compliant with all the Regulatory Standards and outcomes in the Scottish Social Housing Charter and all relevant legislative duties.

The Management Committee monitors regulatory and legal compliance on a regular and on-going basis and is compliant and meets the requirement of Governance and Financial Management which in turn meets the requirement of chapter 3 of the Regulatory Framework. The evidence which supports these statements includes:

- Reports about performance in key areas including (finance, service delivery, asset management, development and risk);
- Internal and External Audit Reports;
- Advice from external and specialist advisers (including externally facilitated self-assessment);
- Tenant engagement and consultation responses;
- Data analysis about our tenants and customers;
- Benchmarking;
- Reports, advice and information from senior staff

In reviewing the evidence and assessing compliance, we have taken account of good practice advice and recognise that we are required to notify the Scottish Housing Regulator of any material changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

### COVID-19

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable Impact of the COVID-19 pandemic and consequent business, economic and social disruption. We have complied fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirement and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meeting our responsibilities to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated the changes clearly to our tenants and maintain the necessary records to ensure a smooth resumption of normal service levels when possible.

As Chair, I have been authorised by the board at a meeting held on 19 November 2020 to sign and submit this Assurance Statement to the Scottish Housing Regulator, and we confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

Chair – Agnes Tallack  
Date – 20 November 2020