

Ref: CT

29 October 2019



Hillhead Housing Association 2000 Annual Assurance Statement

The Management Committee of Hillhead Housing Association confirms that it has assurance that the Association is compliant with the Regulatory Standards of Governance and Financial Management.

As part of this process we have been self assessing our compliance against a broad range of evidence from both internal and external independent sources. These have included:-

- Quarterly Performance Reports on our Housing and Repairs Service
- Quarterly Financial Management Reports provided by our Finance Agents
- Internal and External Audit Reports
- Advice from external and specialists in relation to the Organisational Review that reported in December 2018
- Feedback from our Customer Care Group and Service Improvement Panel
- Tenant Survey Report that took place in February 2019
- Benchmarking Reports from our local group as well as from Scotland's Housing Network
- Reports, advice and information from members of the Management Team

Our commitment to continuous improvement has highlighted that there are some areas where we could do better and we have developed an Improvement Action Plan which will be completed by December 2019.

The Committee is assured that none of these actions represent material instances of non compliance.

We will notify the Regulator to confirm these have been completed. In the event of any change to our compliance status during the year we will notify the Regulator.

Date of Meeting of Management Committee, 23 October 2019

Signed by

Claire Taylor
Chairperson
On behalf of the Management Committee of Hillhead Housing Association