

hebridean housing



Report & Financial Statements For the Year Ended 31 March 2021

A Registered Society under the Co-operative & Community Benefit Societies Act 2014 No: 2644R (S) Registered Charity No: SCO 35767 Scottish Housing Regulator registration: No 359 Property Factor Act: No PF000183

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REPORT AND FINANCIAL STATEMENTS

BOARD OF MANAGEMENT, DIRECTORS AND ADVISERS

Name	Category	Changes durin	g the year
		Appointed	Resigned
Alasdair Mackenzie	Tenant	27 August 2020	Resigned
		(re-appointed)	9 February 2021
Alex Gardner	Tenant	27 August 2020	
		(re-appointed)	
Peter Graham	Tenant	17 March 2021	
Calum Mackay	Community	27 August 2020	
		(re-appointed)	
Norman M Macleod	Community	29 August 2019	Resigned
		(re-appointed)	27 August 2020
lain Macmillan	Community	27 August 2020	
		(re-appointed)	
David Blaney	Community	29 August 2019	Resigned
			27 August 2020
Fiona Macleod	Community	27 August 2020	
		(re-appointed)	
Roddy Nicolson	Community	27 August 2020	
		(re-appointed)	
Roddy Mackay	Councillor	17 May 2017	
Paul Finnegan	Councillor	7 March 2019	Resigned
			14 December 2020
Norman A Macdonald	Councillor	7 March 2019	
John N Macleod	Councillor	3 February 2021	
Gordon Macleod	Co-Optee	27 August 2020	
		(re-appointed)	

Secretary and Registered Office

Dena Macleod BA CA Creed Court Gleann Seileach Business Park Willowglen Road Stornoway Isle of Lewis HS1 2QP

External Auditors

63 Kenneth Street

CIB Audit

Stornoway HS1 2DS

Funders

Royal Bank Of Scotland plc RBS Global Banking & Markets Kirkstane House 139 St Vincent Street Glasgow G2 5JF

Solicitors

Harper Macleod The Ca'd'oro 45 Gordon Street Glasgow G1 3PE

Bankers

Royal Bank of Scotland plc 17 North Beach Street Stornoway Isle of Lewis HS1 2XH

Directors

Chief Executive : Dena Macleod BA CA

Director of Operations: John Maciver BSc MPHIL, FCIH

Director of Finance & Corporate Services: Donald Macleod BAcc, FCCA

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(Peter Graham missing from photo)

REPORT OF BOARD OF MANAGEMENT

OVERVIEW OF BUSINESS

Our principal activity is to provide and manage good quality, affordable accommodation for people in housing need in the Outer Hebrides. We are a charitable RSL and we own and manage a range of houses for rent, primarily general needs accommodation but also some sheltered and supported accommodation. We provide accommodation for homeless people who are referred as statutory homeless and requiring permanent secure accommodation by Comhairle Nan Eilean Siar. Our stock at 31 March 2021 was 2,224 with 170 new build units under development.

2020/21 was a challenging year for all areas of society. The impact of local and national lockdowns and associated social distancing protocols impacted on our delivery plans during the year. Despite these challenges we were able to deliver a record level of spend on new houses and we are grateful to our contractors, Scottish Government and Comhairle Nan Eilean Siar for their support in achieving this. The lockdown restrictions limited our ability to enter homes and we are committed to ensuring the works which could not be performed in 2020/21 are delivered in the first half of 2021/22.

We saw a steep rise in the number of Universal Credit (UC) applications in the second quarter of 2020/21 but despite this, our arrears performance remains strong. There remains a risk that further increases in UC applications will arise when the Furlough scheme comes to an end in September 2021.

Our priority is to deliver our vision of, 'making our house, your home' for all tenants. We are currently in a strong financial position to manage identified risks and recognise how quickly those risks can change. Our local supply chain is vital to the economic wellbeing of many families in the Outer Hebrides and we are committed to our investment and development programmes.

Throughout the 'Lockdown' we delivered an emergency service, updated our Risk Register and moved our workforce from our offices to homeworking.

CORE VALUES

Our core value is "Integrity – We honour commitments made to our Tenants and build trust".

The core value is supported by the following five values:

Customer Focus	 We focus on postive outcomes for our customers. Customer views will inform the provision and development of our services.
Equal Opportunities	 We will strive to ensure that there is no discrimination evident in the way we deliver services. All customers will be treated with respect. We shall treat people the way we like to be treated.
Quality of Service- Excellence	 We shall seek to 'do it right' at the first time of asking
Sustainability	• We aim to promote sustainable communities
	where people want to live now and in the future.
Supporting Staff	• We Provide a challenging, supportive and rewarding work environment.

REGULATION

The Scottish Housing Regulator publishes a Regulation Plan for all social landlords on an annual basis.

The Regulation Plan sets out the level of engagement. HHP, because of its 'systemic importance' in the Outer Hebrides is categorised as 'medium engagement' by the Scottish Housing Regulator in our most recent Regulation Plan. Given the level of public money invested by HHP on an annual basis it is important that the Regulator has assurance that the organisation is well managed and achieves value for money.

Regular meetings take place with the Regulator to review the risks and challenges facing the business and progress against the Business Plan. 30 year and 5 year financial projections are submitted to the Regulator each year. Our Annual Assurance Statement was filed with positive feedback received from the Regulator.

The Regulator has expressed satisfaction with HHP's progress for 2020/21.

STRATEGY & OBJECTIVES

Our strategy and objectives are detailed in our 30 Year Business Plan. The Business Plan highlights 4 strategic goals which will enable us to deliver our vision over the next four years:



Investment Programme

The Investment Programme for 2020/21 was significantly impacted by the pandemic and not being able to work in tenant's homes. We were unable to start the programme until June and it was then suspended at the turn of the year as we re-entered lockdown. Despite this we invested £2.545 million on improvements with our focus on trying to alleviate fuel poverty for our tenants, which remains a huge issue in our islands. 72 new air source heating systems were installed and we also upgraded 28 gas systems. Disappointingly our planned external insulation works were unable to start. Our investment in new kitchens and bathrooms continued and we completed upgrades of heat and smoke detection to meet the new regulations a year ahead of the current target. Our stock condition survey, which was carried out in 2018, provides the framework for our investment plan. We have set out a detailed 5 year programme from 2019 which has been communicated to all tenants and we remain on track to deliver that programme despite the pandemic.

We have a 4 year framework contract in place to deliver our programme with several local contractors carrying out the works.

Scottish Housing Quality Standard (SHQS)

We have continued to ensure that our homes meet the standard where achievable and to address exemptions and abeyances as opportunities arise. Our Investment Programme is designed to ensure that houses meet the standard in the long term.

Energy Efficiency Standard for Social Housing (EESSH)

COVID-19 restrictions meant that some of the planned works required to meet the EESSH standard were not completed during the year. These will be carried out in 2021/22. This meant that some houses did not meet the standard by the target date of 2020.

Repairs & Maintenance

Our new Repair and Maintenance contract with FES FM commenced in April 2020 at the beginning of the first lockdown. This was a very challenging period and we were extremely pleased with the commitment from FES to maintain service delivery to tenants throughout the year. The strong working partnership and trust which has been developed between HHP and FES over the years was fundamental to our ability to rise successfully to the challenges experienced.

New Build Programme

The Comhairle received a major increase in funding for new build housing over the 3 year period to March 2021. We have worked closely with the Comhairle to deliver this very ambitious programme which seeks to deliver housing across all our islands. Despite the lockdowns seen nationally and locally, we delivered a record spend on new houses in 2020/21. Over £11M was drawn down from the Scottish Government Affordable Housing Supply Porgramme and works on site continue to progress well. Development of the new care provision in Stornoway on the Goathill site owned by HHP continues at pace. This project will see us deliver a 50 bed housing with extra care development and 74 houses on the site.

Our development contractors all worked well to restart projects once restrictions were eased.

At 31 March 2021 there were 170 houses under construction across 10 sites with a further 34 houses either due to start or at tendering stage.

26 houses were completed during the year.

Future New Build Projects

Our Board have agreed a 5 Year Development Plan which is aligned with the Comhairle's Strategic Housing Investment Plan (SHIP). We have carried out feasibility studies on over 30 sites and are working with communities and the construction sector to identify and progress sites for the future. Our Board committed to carry out a Housing Needs and Demand Study to inform our future development plans. This study is expected to be completed during 2021.

Completed Developments



Trosaraidh



DYNAMICS OF THE SOCIAL LANDLORD

The Partnership is focused on providing housing within the Outer Hebrides. The population decline of the last 30 years is continuing and the proportion of young people and children is worryingly low. The proportion of elderly people is forecast to increase significantly. Demand is higher in Stornoway and to a lesser extent in Tarbert, Balivanich and Castlebay. However, there is weakening demand in many areas, particularly South Lochs, Bernera & Uig and South Uist. The introduction of the Rapid Rehousing Transition Plan will also shape future strategy for new build programmes.

KEY RISKS IMPACTING ON THE FUTURE

HHP's 30 year Business Plan is extremely sensitive to changes in the operating environment and in an effort to minimise that risk, a risk strategy and risk register is maintained. The strategy is updated annually and the register is reviewed quarterly and updated as necessary.

Any risk, which materially jeopardises the Partnership's ability to achieve our vision and goals or conduct our business is not accepted. HHP's risk appetite is assessed annually at Board Business Planning days.

The number one risk on our risk register is the impact of COVID-19. The negative impact the pandemic has had on society and the national and local economies will take many years to recover from. Furlough and the extension of the £20 a week uplift on Universal Credit has helped many families through this difficult time. Our arrears increased in September 2020 due to a large rise in UC claimants as furlough was due to come to an end. It is anticipated that there will be another increase in tenants claiming UC when the latest furlough scheme ends in September 2021. Efficiencies in the timing of the receipt of UC monies has resulted in a reduction in current arrears at 31 March 2021.

GOVERNANCE & MANAGEMENT

HHP is a registered Co-operative and Communities Benefit Society and is governed by a set of Rules appropriate for a Registered Social Landlord. The Partnership is governed by a voluntary Board of Management, which is supported by a Chief Executive, Executive Team and staff. A full list of Board Members is at page 2.

All Board Members and staff are required to operate within a set of Standing Orders, policies and financial regulations.

The composition of the Board includes four tenant representatives. The Board's skill mix is regularly reviewed, and where gaps are identified, Board Members seek to identify individuals from within the Partnership's existing membership and wider environment to strengthen the range of expertise on the Board. The Governance structure is shown in Figure 1.

Figure 1 Board of Management



New Board Members undergo induction training which includes a "buddy" system where an experienced Board Member will make themselves available to assist a new Board Member.

The Partnership's Standing Orders allow for two Standing Committees and four Community Liaison Groups.

The Board comprises up to 15 members - 4 tenant members, 3 Comhairle Nan Eilean Siar nominees, 5 community representatives and up to 3 co-optees. The Board may use two of the three co-opted Board Member places to appoint an Appointed Board Member whom the Board considers will enhance the skills, knowledge, diversity and/or objectivity of the Board and its decision-making. There are currently 10 Board members.

HHP's Rules require that two community and two tenant members step down each year. There will be elections for the vacant positions at the Annual General Meeting in August 2021.

Tenant and Community members of the Board hold one fully paid $\pounds 1$ share.

During 2020/21 two shares were issued to new members.

The Board is responsible for the overall strategic direction and objectives of HHP. Key responsibilities include overseeing:

- Approval of Business Plan;
- Delivery of Business Plan;
- Publishing an annual Assurance Statement;
- Ensuring compliance with our values and key objectives;
- Establishing strategic plans to achieve objectives;
- Appraising the annual financial statements;

- Establishing a framework of delegation and system of internal control; and
- Achieving the highest standards of governance.

Currently, HHP's Board has delegated responsibility to the following Standing Committees:

<u>Audit & Risk</u>

The Audit & Risk Committee is responsible for ensuring that the activities of the Board are within the law and regulations which govern the Board, and that an effective internal control system is maintained. Specifically this Committee:

- Reviews HHP's systems of internal control and risk management;
- Provides an overview of the internal and external audit functions;
- Scrutinises the financial statements;
- Monitors the implementation of internal audit recommendations, external audit reports and management letters;
- Reviews the internal audit plan and scope of work; and
- Reviews the effectiveness of the overall risk strategy.

Joint Consultative Committee

To establish workable and effective arrangements for good industrial relations, for the avoidance of any misunderstanding and for the promotion of joint participation in all matters of common interest and concern on a genuine consultative and negotiating basis at Organisation level.

Tenant Participation

The COVID-19 restrictions inevitably seriously hampered the opportunities for tenant participation and in particular prevented any face to face meetings and community based work. Our partnership with TPAS continued but with a change of personnel during the year. We have sought to engage with tenants online where possible and TPAS are working to strengthen a tenants panel which will act as a consultative forum and sounding board. We seek to strengthen opportunities for tenants to engage with HHP and to actively participate in a way that suits them. We have also supported the tenants Forum but again their activities have been constrained, although they have worked to maintain networks on line.

Our community grant fund was available through the year and one application was received and approved during the year.

Our Housing teams have supported community groups where possible and a number of initiatives are being progressed.

<u>Health & Safety</u>

The Board places the highest priority on the Health and Safety of tenants, staff and contractors. There was obviously a very strong focus on COVID-19 precautions throughout the year to ensure the safety of our tenants, staff and contractors. Our offices remained closed in accordance with Government guidance with staff only attending for essential reasons on a controlled basis. A Health and Safety group chaired by the Director of Operations meets regularly with a remit to ensure the Health and Safety requirements are being met. Our Health & Safety policies and procedures are regularly reviewed and a third party audit was performed during the year.

Political & Charitable Donations

- a) There were no political donations made by HHP during the financial year.
- b) A total of £5,000 was donated during the year to the following local charities:
 - £1,000 Western Isles Association for Mental Health
 - £1,000 Western Isles Hospital League of Friends
 - £1,000 Western Isles Cancer Care Initiative
 - £1,000 Hebridean Mountain Rescue Team
 - £1,000 Volunteer Centre Western Isles

<u>Auditors</u>

A resolution to appoint CIB Audit as auditors for the next financial year will be proposed at the Annual General Meeting in August 2021.

Employee Policies

The 30 year Business Plan recognises that the well-being of staff is critical to successful service delivery. A core objective is to be a good, flexible employer that attracts and retains high quality staff. We will ensure that there is sufficient and well trained staff to deliver high quality services.

<u>Recruitment</u>

We want staff to feel safe in their working environment and that they are treated fairly irrespective of colour, age, disability, religion or sexual orientation. A Recruitment Policy has been developed which aims to:

- Recruit and select the best candidate for every vacancy;
- Ensure that access to employment opportunities is based on fair, objective and consistent criteria.

<u>Training</u>

We are committed to the training and development of all our employees and Board Members. Regular training needs assessments are carried out for Board Members which feed into Training Plans and a training programme for staff has been compiled from training needs highlighted during the staff appraisal process. We have delivered a comprehensive training plan for staff and Board Members over the last year utilising remote training through webinars and online training platforms.

INTERNAL FINANCIAL CONTROL

The Board of HHP is responsible for establishing and maintaining systems of internal financial control within the organisation. By their nature these systems can provide reasonable, but not absolute, assurance against material mis-statement or loss. The internal control framework is supported by organisational control measures including, financial and business planning, performance monitoring and reporting, project management and communication systems. The internal control framework also relies on formal governance measures including a structure of corporate policies, authorities and responsibilities delegated from the Board to the Executive Team.

Framework of Internal Control

The key methods by which the Board establishes the framework for providing effective internal financial controls are dealt with in the next part of this report.

Management Structure

The organisation for which the Board has overall responsibility is governed by a set of Standing Orders, which reserves specific powers to the Board and delegates functions and powers to its Officers, Committees and Working Groups.

Audit & Risk Committee

The Audit & Risk Committee consists of six members. Meetings are normally held four times a year to review and approve annual internal and external audit plans, reports and the action taken on issues raised by audit. In addition, the Audit and Risk Committee reviews the corporate risk management arrangements including the Risk Register.

System of Internal Control

The key elements of the system of internal control are as follows:

- Regular meetings of the Board, which has a schedule of matters specifically reserved for its approval and which are the subject of regular standard reports as required;
- Appointment of Internal Auditors who work to the standards of the Institute of Internal Auditors and produce an annual internal audit plan and regular internal audit reports;
- The review of reports prepared by Internal Auditors by the Audit and Risk Committee on a regular basis;
- A corporate financial plan with a detailed annual budget, regularly revised forecasts, a comparison of actual with budget and key performance indicators all of which are reviewed by the Board.

Identification of Business Risk

Risk management lies with the Board supported by the Executive Team. Key risks have been identified as part of the business planning process and scored to reflect the likelihood of this occurring. Mitigation strategies are put in place to minimise the impact of identified risk on the organisation.

The three most significant risks identified during 2020/21 were the implications of the COVID-19 pandemic, climate change and the changing demographics and reducing population. Other significant risk factors include the impact of BREXIT and Universal Credit and the potential impact from a severe weather event.

Increased costs are also being experienced by local contractors on supplies which will inevitably lead to increased costs in maintenance and new build. These are continually reviewed to ensure value for money to our tenants.

Corporate Risk

The Risk Register, which is updated and reviewed at each Audit & Risk Committee, is organisation wide and shows each risk, the significance of the risk and the probability of these risks occurring. The Register also details the impact of the risks should they occur and who will have responsibility for devising and implementing suitable controls and mitigating actions.

Management Information Systems

Management Information Systems have been established which provide monthly information on key aspects of the business. Management accounts comparing actual results against budget are presented to the Board along with performance against key financial and non-financial indicators.

Internal Audit

On 1 October 2019 the Board appointed Wylie & Bisset as their Internal Auditors. The Internal Auditors report directly to the Audit and Risk Committee.

Our External Auditors have placed reliance on the work carried out by the Internal Auditors on the accounting systems.

Investment Appraisal

The Financial Regulations provide the framework and procedures for investment appraisal. Expenditure beyond certain levels requires to be approved by the Board. A Fixed Asset Register is in place which details all the assets owned by the Partnership.

<u>Investment</u>

On 1 June 2010 HHP Community Housing Limited was formed as a non-charitable subsidiary of the Partnership. During 2020/21 there was no activity. The Board during its business planning sessions have asked officers to explore potential new areas of business activity.

BOARD STATEMENT ON INTERNAL FINANCIAL CONTROL

The Board acknowledges its ultimate responsibility for ensuring that the RSL has in place a system of controls that is appropriate for the business environment in which it operates. These controls are designed to give reasonable assurance with respect to the:

- reliability of financial information used within the Partnership, or for publication;
- maintenance of proper accounting records;
- safeguarding of assets against unauthorised use or disposition.

STATEMENT OF BOARD RESPONSIBILITES

It is the Board's responsibility to establish and maintain the systems of internal financial control. Such systems can only provide reasonable and not absolute assurance against material financial mis-statement or loss. Key elements of the Association's systems include ensuring that:

- formal policies and procedures are in place, including the ongoing documentation of key system and rules in relation to the delegation of authority, which allow the monitoring of controls and restrict the unauthorised use of the Partnership's assets;
- experienced and suitably qualified staff take responsibility for important business functions and annual appraisal procedures have been established to maintain standards of performance;
- forecasts and budgets are prepared which allow the Management Team and the Board to monitor the key business risks, financial objectives and progress being made towards achieving the financial plans set for the year and for the medium term;
- monthly financial management reports are prepared promptly, providing relevant, reliable and up to date financial and other information, with significant variances from budget being investigated as appropriate;
- regulatory returns are prepared, authorised and submitted promptly to the relevant regulatory bodies;
- all significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through the Board;
- the Audit Committee/Board received reports from management and from external and internal auditors to provide reasonable assurance that control procedures are in place and are being followed and that a general review of the major risks facing the Partnership is undertaken;
- formal procedures have been established for instituting appropriate action to correct any weaknesses identified through internal or external audit reports.

The Board has reviewed the effectiveness of the system of internal financial control in existence in the Partnership for the year end 31 March 2021. No weaknesses were found in internal financial controls which results in material losses, contingencies or uncertainties which require disclosure in the financial statements or in the auditor's report on the financial statements.

The Board of Management is responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the Partnership and to enable them to ensure the Financial Statements comply with the Co-operative & Community Benefits Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019. It is also responsible for safeguarding the assets of the Partnership and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. It is also responsible for ensuring the Partnership's suppliers are paid promptly.

STATEMENT OF DISCLOSURE TO AUDITORS

In so far as the Board of Management are aware:

- There is no relevant audit information (information needed by the Partnership's auditors in connection with preparing their report) of which the Partnership's auditors are unaware, and
- The Board of Management have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the Partnership's auditors are aware of that information.

On behalf of the Board Iain Macmillan Chair



OPERATING AND FINANCIAL REVIEW

PERFORMANCE AND FINANCIAL REVIEW

A summary of the key performance areas for the year are detailed in the following paragraphs.

Housing Services

Our Housing Services team worked throughout the year to reach out to tenants to check on their welfare and support needs as lockdown and ongoing restrictions posed huge challenges for many. Emotional and practical support was provided with food parcels being delivered, fuel vouchers being provided, laptops and tablets sourced and for many just a friendly sympathetic ear.

There was a significant rise in Universal Credit claims throughout the year as a result of COVID-19 related job losses and the furlough scheme. Officers have worked to support tenants with claims and to support them in achieving sustainable payment arrangements. This has presented significant challenges as numbers increased and claimants have struggled to adapt to the new system. We have continued to work closely with our tenants and partners to help with the transition. Our 'trusted partner' status with DWP has assisted in this and the very good relationship with the local DWP team has been very useful to enable us to provide some additional help to tenants.

The 'bedroom tax' has been mitigated in full again this year through Discretionary Housing Payments (DHP) and we acknowledge the role of the Scottish Government and the Comhairle with this.

Restrictions in letting and in the letting process meant that void rent loss increased significantly as did the average number of days taken to let properties. As restrictions eased officers have worked to deal with backlogs and to assist the Comhairle in complying with guidance from the government to address the needs of homeless applicants and those suffering domestic abuse. Low demand continues to impact on performance in many of our most rural areas.

This weak demand for housing across most areas remains a concern and one which the Board monitors closely. We are continuing to explore options to address this and are reviewing all our stock to identify any houses or groups of houses which do not deliver good solutions for tenants and which impact negatively on the business. We will then consider the best options for any such stock.

Partnership working is critical if we are to address the demographic challenges which are a concern for the future of our islands and which contribute to this weakening demand. We continue to seek to encourage and develop this debate and promote action to address it. Our Housing Needs and Demand study will seek to inform this.

The level of anti-social behavior remained low during the year but there were a number of cases which were exacerbated by the restrictions which people were living under and which were time consuming for officers. Our partnership working with Police Scotland and the Comhairle is strong.

Partnership working is very important to us and never more so than during 2020/21. We worked with Partners to deliver an emergency response and ongoing support throughout the pandemic including through the Care for People Group and Food Distribution Group. This was coupled with our contribution to the Community Planning Partnership and other multi-agency partnerships including Domestic Abuse Forum and Poverty Action Group to deliver good outcomes for our tenants and communities.

Tenant Participation

Tenant Participation activity was significantly reduced during the year. However we continued to aspire to provide opportunities for tenants to take part in ways that suit them. We have sought to develop links with interested tenants across the islands and to encourage and support existing tenant groups and encouraging new ones. The Western Isles Housing Association Communities Forum is trying to establish itself as a focus for participation across the islands and is supported by our partnership with TPAS. Providing a choice in participation is important in a large and sparsely populated area such as the Outer Hebrides where there is a high number of small schemes consisting of less than 20 houses which makes participation challenging. We were not able to hold any of our normal tenant events during the year.

We have supported tenant participation through other informal tenant and resident groups as in Tarbert, Howmore, Daliburgh and Lochboisdale. Staff promote and encourage such engagement and actively work with groups to improve neighbourhoods and build relationships. We will seek to build on these opportunities as communities and individuals regain ability and confidence to engage in group activities.

OPERATIONAL REVIEW

Planned & Cyclical Maintenance

We were able to deliver our 5 year Planned Maintenance Programme during the year. This programme seeks to protect homes and their wider environment. The benefits of this can be seen as we reach the mid-point of a third cycle of this approach. The large amount of fencing within housing areas does continue to pose a challenge in terms of maintenance. Work to these has been limited as priority is given to the fabric of the houses themselves. However, our Investment Programme of environmental works is addressing this and improving the appearance of our housing areas.

Cyclical maintenance programmes were completed during the year ensuring that gas, air source and oil heating systems were serviced within a 12-month period, or as close to that period as restrictions and individual tenants circumstances allowed. Servicing of fire alarms, stair lighting, door entry systems and stair-lifts was also carried out. Additional landlord safety inspections were undertaken for electrical works, anti-scald valves and legionella.

Investment Programme

This was the second year of our new 4 year framework contract and $\pounds 2.545M$ was invested in tenant's homes delivering the following improvements during 2020/21:

	Units		Units
Heating Systems	105	Kitchens	1
Bathrooms	28	Windows	4
Doors	1	Fire Doors	5
Fencing/ Environmentals	34	Smoke Detectors	1271

Addressing the challenge of fuel poverty is a key priority and this is demonstrated by our investment in new heating systems and our commitment to replacing Total Heating Total Control systems. We installed further 72 Air Source Heat Pumps in off-gas areas which delivers a more controllable and affordable solution for our tenants. We also replaced 28 gas heating systems with new high efficiency boilers.

Aids & Adaptations

We were awarded £313K of funding from the Scottish Government which delivered 299 different measures benefiting 109 tenants with health and mobility problems. We worked closely with the Occupational Therapy Service in assessing need and determining priorities and waiting time was kept to a minimum for those requiring assistance despite the COVID-19 restrictions.

Fuel Poverty & EESSH

Levels of fuel poverty in the Outer Hebrides are amongst the highest in the UK. As noted previously we invest heavily in tenants homes to meet the requirements of EESSH and improve energy efficiency. In particular we have replaced almost all our solid fuel heating systems with Air Source Heating and are making good progress on replacing storage systems which are on restricted tariffs such as THTC.

We jointly work with TIG and CAB to provide impartial advice and assistance to tenants on switching energy suppliers.

Work also continues with other Highland RSL's and Councils on lobbying MSPs, the Government, OFGEM and SSE on prices within the Highlands & Islands, which are the highest in the UK. This has included making representations on the Scottish Government's Fuel Poverty approach.

FINANCIAL REVIEW

Comprehensive Income



There were 12 Shared Equity properties sold during the year (2020: 8).

Funds are being transferred into designated reserves for:

- a) Future Repairs and Renewals on new build properties;
- b) Funding costs for removing asbestos from transferred properties which may be incurred as a result of the investment programme.

Financial Position

HHP's Financial Position is shown on Page 32. The key factors affecting the balance sheet are:

- a) The value of housing properties under construction has increased as a result of the increase in the Partnership's development plan;
- b) The addition of 26 new units for rent funded largely from Affordable Housing Supply Programme (AHSP) Grant from the Scottish Government;
- c) An Increase in Trade and Other Debtors due to an increase in accrued grant income on our development programme;
- d) An increase in Deferred Capital Grants reflecting the continued investment in new homes.

<u>Cash Flow</u>

The Cash Flow is shown on page 33. The net change in cash equivalents was $\pounds 0.221$ million (2020: $\pounds 1.546m$). The principal cash outflows were operating, development

costs and investment in assets with cash inflow boosted by proceeds from sales and grants received.

Current Liquidity

At 31 March 2021 HHP had cash and short-term deposits of £4.977 million (2020: \pm 4.757m). It is anticipated that there will be a requirement to draw down funds from our borrowing facility during 2021/22.

Capital Structure & Treasury Management Policy

HHP's activities are funded on the basis of a Business Plan, which is updated annually. The main elements of HHP's long term funding are a loan facility arranged with the Royal Bank of Scotland (RBS) and grant provided by The Scottish Government. The RBS loan facility which has been re-structured in June 2021, allows us to borrow up to $\pounds 25$ million. In broad terms, the current Business Plan assumes that borrowing will increase each year until the maximum of $\pounds 25$ million is reached in 2025 reflecting the significant investment in improving our current stock and building new homes in the first ten years of the plan. Debt is progressively paid off in subsequent years and is projected to be fully paid off by 2046.

The Board receives updates each quarter which detail the debt, cash and interest received. All proposed changes to banking arrangements and bank signatories are approved by the Board.

Our Treasury Management Policy sets down the framework for investing and managing cash, raising loans, interest rate management and the use of financial derivatives by the Group. A key objective of the Policy is to ensure that the Partnership's loan portfolio represents the optimum balance of risk in interest rate, loan maturity and fixed rate exposure.

PLANS FOR THE FUTURE

HHP plans to invest £14.408 million over the next 4 years ensuring the Scottish Housing Quality Standard is maintained in all its properties. £23.971 million of private finance has been earmarked for the new build projects due for completion in the next 4 years. 2020/21 was a record year for HHP in terms of investment in new build homes with over £11M drawn from the Affordable Housing Supply Programme.

INDEPENDENT AUDITORS REPORT

<u>Opinion</u>

We have audited the financial statements of Hebridean Housing Partnership (the 'Partnership') for the year ended 31 March 2021 which comprise the Statement of Comprehensive Income, the Statement of Financial Position, the Statement of Changes in Reserves, the Cashflow statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102, the Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Partnership's affairs as at 31 March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Co-operative and Communities Benefit Societies Act 2014, the Housing (Scotland) Act 2010, the Determination of Accounting Requirements 2019.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Partnership in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the committee of management's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the society's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the committee of management with respect to going concern are described in the relevant sections of this report.

Other Information

The Board of Management are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to Report by Exception

In the light of the knowledge and understanding of the Partnership and its environment obtained in the course of the audit, we have not identified material misstatements in the Board of Managements' Report.

We have nothing to report in respect of the following matters where The Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- The information given in the Report of the Board of Management is inconsistent with the Financial Statements;
- Proper books of accounts have not been kept by the Partnership in accordance with the requirements of the legislation;
- A satisfactory system of control over transactions has not been maintained by the Partnership in accordance with the requirement of the legislation;
- The financial statements are not in agreement with the books of accounts; or
- We have not received all the information and explanations necessary for the purposes of our audit.

We have nothing to report in respect of these matters.

Responsibilities of the Board of Management

As explained more fully in the Boards' Responsibilities Statement set out on page 16, the Board of Management are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board of Management determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Management are responsible for assessing the Partnership's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Management either intend to liquidate the Partnership or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud.

As part of the audit engagement, we:

- gain an understanding of the legal and regulatory framework applicable to the Partnership and assess compliance with that framework;
- enquire of management and those charged with governance around actual and potential litigation and claims;
- review the financial statements disclosures and test to supporting documentation to assess compliance with applicable laws and regulations;
- consider the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud, through discussion with management and those charged with governance;
- perform audit work to ensure the transactions included within the financial statements are properly recorded and authorised;
- consider whether the assumptions and judgements applied by management within significant accounting estimates are reasonable.

There are inherent limitations in the audit procedures described above that result in an unavoidable risk that some material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with International Standards on Auditing (UK). The further removed noncompliance with laws and regulations is from the events and financial transactions in the financial statements, the less likely the auditor is to become aware of it or recognise non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment through forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at:

http://www.frc.org.uk/auditorsresponsibilities.

This description forms part of our auditor's report.

<u>Use of our report</u>

This report is made solely to the Partnership's members, as a body, in accordance with the Co-operative and Communities Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Partnership's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Partnership and the Partnership's members as a body, for our audit work, for this report, or for the opinions we have formed.

CIB Audit Chartered Accountants Statutory Auditor Stornoway

Date: 23 June 2021

REPORT BY THE AUDITORS TO THE MEMBERS OF HEBRIDEAN HOUSING PARTNERSHIP LIMITED ON CORPORATE GOVERNANCE MATTERS

Corporate Governance

In addition to our audit of the Financial Statements, we have reviewed your statement on page 14 concerning the Partnership's compliance with the information required by the Regulatory Standards (for systemically important RSLs) in respect of internal financial controls contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes which are issued by the Scottish Housing Regulator.

Basis of Opinion

We carried out our review having regard to the requirements to corporate governance matters within Bulletin 2006/5 issued by the Financial Reporting Council. The Bulletin does not require us to review the effectiveness of the Partnership's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for non-compliance.

<u>Opinion</u>

In our opinion the Statement on Internal Financial Control on page 14 has provided the disclosures required by the relevant Regulatory Standards (for systemically important RSLs) within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as the result of our audit work on the Financial Statements.

Through enquiry of certain members of the Board and Officers of the Partnership and examination of relevant documents, we have satisfied ourselves that the Board's Statement on Internal Financial Control appropriately reflects the Partnership's compliance with the information required by the relevant Regulatory Standards (for systemically important RSLs) in respect of internal financial controls contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial controls.

CIB Audit Chartered Accountants Statutory Auditors Stornoway

Date: 23 June 2021



FINANCIAL STATEMENTS

STATEMENT OF COMPREHENSIVE INCOME AS AT YEAR 31 MARCH 2021

		31 March 2021	31 March 2020
		£	£
	Notes		
Turnover	3	13,762,124	12,610,198
Operating expenditure	3	(11,519,491)	(9,872,590)
Other Income			
Operating surplus	3	2,242,633	2,737,609
Loss on disposal of property, plant & equipment		(206,411)	(416,801)
Interest receivable	6	5,438	23,51
Interest payable and financing costs	7	(333,753)	(344,865
Decrease in valuation of housing properties		(75,821)	
Surplus before tax		1,632,086	1,999,45
Actuarial (loss)/gain in respect of pension scheme	22	(1,275,000)	1,216,00
Total comprehensive income for the year		357,086	3,215,45

The results for the year relate wholly to continuing activities.

These financial statements were approved by the Board on 23 June 2021 and were signed on its behalf by:

lain Macmillan	Dena Macleod	Calum Mackay
Chair	Secretary	Board Member

The notes on pages 34 to 57 form part of these financial statements

STATEMENT OF CHANGES IN RESERVES AS AT YEAR 31 MARCH 2021

	Share Capital	Unrestricted Fund	Total Reserves
Current Year	£	£	£
Balance at 1 April 2020	20	8 35,832,228	35,832,436
Movement in Share Capital		2	2
Surplus from statement of comprehensive income		357,086	357,086
Balance at 31 March 2021	21	0 36,189,315	36,189,525
	Share Capital	Unrestricted Fund	Total Reserves
Prior Year	£	£	£
Balance at 1 April 2019	200	32,356,579	32,356,785
Movement in Share Capital	2	2	2
Surplus from statement of comprehensive income		3,122,232	3,122,232
		353,416	353,416
Prior Year adjustment		555,410	555,110

The notes on pages 34 to 57 form part of these financial statements

STATEMENT OF FINANCIAL POSITION AS AT YEAR 31 MARCH 2021

		31 March 2021 3 £	£
	Notes	2	L
Fixed Assets			
Tangible Assets-Social Housing	8	104,289,489	94,160,115
Tangible Assets-Property, plant & equipment	9	1,893,124	1,844,031
Investments	10	2	2
		106,182,615	96,004,148
Current Assets			
Stock		516,555	1,127,058
Trade and other debtors	11	2,535,926	1,364,580
Investments		3,122,269	3,109,329
Cash and cash equivalents		1,855,004	1,647,257
		8,029,754	7,248,223
Less: Creditors amounts falling due within one year	12	(2,277,357)	(2,373,355)
Net current assets		5,752,397	4,874,869
Total assets less current liabilities		111,935,013	100,879,017
Creditors: amounts falling due after more than one			
year	13	(10,491,996)	(10,491,996)
Deferred Capital Grants	14	(62,316,492)	(53,201,585)
Pension Liability	15	(2,937,000)	(1,353,000)
Net Assets		36,189,525	35,832,436
Reserves			
Share Capital	16	210	208
Income & Expenditure reserve		36,189,315	35,832,228
		36,189,525	35,832,436

These financial statements were approved by the Board on 23 June 2021 and were signed on its behalf by:

lain Macmillan	Dena Macleod	Calum Mackay
Chair	Secretary	Board Member
The notes on pages 3	4 to 57 form part of these fi	nancial statements.

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2021

		31 March 2021	31 March 2020
		£	£
	Note		
Net Cash inflow from operating activities	1	3,246,804	3,243,689
Cashflow from investing activities			
Purchase of tangible assets		(13,370,179)	(13,119,283
Proceeds from sale of tangible fixed assets		1,217,530	970,280
Grants received		9,372,077	7,576,858
Interest received		5,438	23,511
Cashflow from financing activities			
Interest paid		(250,982)	(240,798
Net change in cash equivalents		220,687	(1,545,744
Cash and cash equivalents at the beginning of the year		4,756,586	6,302,330
Cash and cash equivalents at the end of the year		4,977,273	4,756,586
		220,687	(1,545,744

The notes on pages 34 to 57 form part of these financial statements.

NOTES TO THE STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2021

Cashflow from Operating Activities

	2021	2020
	£	£
Surplus for the year	2,242,633	2,737,609
Adjustments for non-cash items:		
Depreciation of tangible fixed assets	3,352,206	3,119,041
Decrease/(Increase) in stock	626,292	(454,408)
(Increase)/Decrease in trade and other debtors	(1,034,377)	834,007
(Decrease)/Increase in trade and other creditors	(370,998)	(1,135,311
Pension costs less contributions payable	275,000	460,000
Carrying amount of tangible fixed asset disposed	(337,380)	(678,351)
Adjustments for investing or financing activities:		
Proceeds from the sale of tangible fixed assets	(206,411)	(416,801
Government grants utlised in the year	(1,382,934)	(1,326,165
Interest payable	82,771	104,068
Interest receivable		
	3,246,804	3,243,689

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

NOTE 1 - ACCOUNTING POLICIES

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the Financial Statements, except where noted below.

Base of Accounting

The Financial Statements of the Partnership are prepared in accordance with FRS 102 as issued by the Financial Reporting Council and comply with the requirements of the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010, the Determination of Accounting Requirements 2019 issued by the Scottish Housing Regulator and the Statement of Recommended Practice (SORP) for social housing providers issued in 2018.

The financial statements have been prepared on the historical cost basis, except for the revaluation of certain properties and financial instruments. The principal accounting policies that have been applied consistently to all periods presented in these financial statements are set out below.

The preparation of financial statements in conformity with FRS102 requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the accounting policies selected for use by the Partnership. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in Note 3. Use of available information and application of judgement are inherent in the formation of estimates. Actual outcomes in the future could differ from such estimates. Hebridean Housing Partnership Ltd is a public benefit entity (PBE).

Preparation of Consolidated Financial Statements

The Financial Statements contain information about Hebridean Housing Partnership as an individual company and do not contain consolidated financial information as the parent of a group. The Partnership has taken the option not to prepare consolidated Financial Statements due to the immateriality of the results of its subsidiary, HHP Community Housing Limited as detailed in Note 10.

Turnover

Turnover, which is stated net of Value Added Tax, represents income receivable from lettings and service charges, fees receivable, revenue grants and other income.

Grant Income

Grant Income received is matched with the expenditure to which it relates. Social Housing Grant received as a contribution towards the capital cost of a housing development is recognised in line with the accrual model. The accrual model results in the grant being recognised over the expected useful life of the housing property structure and its individual components. Where grant is paid as a contribution towards revenue expenditure, it is included in turnover.

Deposit and Liquid Resources

Cash, for the purpose of the cash flow statement comprises cash in hand and deposits repayable on demand, less overdrafts repayable on demand. Liquid resources are current asset investments that are disposable without curtailing or disrupting the
business and are readily convertible into known amounts of cash at, or close to, their carrying value.

Pension Costs

The Partnership participates in the Highland Superannuation Scheme and contributions to the pension scheme are calculated as a percentage of pensionable salaries of the employees, determined in accordance with actuarial advice. The actual pension cost is charged to the income and expenditure account based on contributions to the fund. In accordance with FRS102 the future payments in respect of the past service deficit plan have been discounted and recognised as a provision within the financial statements.

Housing Properties

Housing properties are stated at cost less accumulated depreciation. The cost of properties is their purchase price together with capitalised repairs. Housing properties in the course of construction are stated at cost and are not depreciated. Housing properties are transferred to completed properties when they are ready for letting and are stated at cost. The development cost of housing properties includes:-

- 1. Cost of acquiring land and buildings; and
- 2. Development expenditure including administration costs

Where it is considered that there has been any impairment in value this is provided for accordingly. Expenditure on schemes that are subsequently aborted is written off in the year in which it is recognised that the schemes will not be developed to completion.

Improvements to Housing Properties

The Partnership capitalises repairs and improvement expenditure on its housing properties which result in an enhancement of the economic benefit of the asset.

<u>Impairment</u>

Reviews for any impairment of housing properties are carried out on an annual basis where the estimated remaining economic life of those properties exceeds 50 years. Impairment is recognised where the carrying value of an income generating unit exceeds the higher of its net realisable value or its value in use. Value in use represents the net present value of expected future cash flows expected from the continued use of these assets. Any impairment of assets would be recognised in the Statement of Comprehensive Income.

Shared Ownership

Shared ownership properties are split proportionately between current and fixed assets based on the first tranche proportion.

First tranche proportions will be accounted for as current assets and the related sales proceeds shown in turnover; and

The remaining element of the share ownership property will be accounted for as a fixed asset and any subsequent sale will be treated as a part disposal of a fixed asset.

Commercial Properties

Commercial Properties are valued at existing use value.

Provisions

The Partnership only provide for contractual liabilities that exist at the balance sheet date.

<u>Taxation</u>

Income and capital gains are generally exempt from tax if applies for charitable purposes.

<u>Depreciation</u>

Depreciation is charged on a straight-line basis to write off the cost of each asset, less any estimated residual value, over its expected useful life, as set out below. Assets are depreciated in the year of acquisition, from the date of their acquisition, and in the year of disposal, up to the date of disposal. Land is not depreciated.

Housing Properties & Offices

All of the major components comprised within the Partnership's housing properties and offices are treated as separable assets and their costs (after the deduction of any related social housing grant) are depreciated by reference to the expected useful life of each component, on the following basis:

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	Years
Roofs	50
Kitchens	20
Bathrooms	30
Showers	10
Heating Boilers	15
Heating Systems	30
Window & Doors	25
Other External Components	15
Structure	60

Other Fixed Assets

All other Fixed Assets are depreciated by reference to the following expected useful lives:

	Years
Furniture, Fittings and Office Equipment	5
Computer Hardware and Software	4
Motor Vehicles	25% reducing balance

Sale of Housing Accommodation

Properties are disposed of under the appropriate legislation and guidance. All costs and grants relating to the share of property sold are removed from the Financial Statements at the date of sale. Any grants received that cannot be repaid from the proceeds of sale are abated and the grant removed from the Financial Statements.

Capitalisation of Development Overheads

Staff costs that are directly attributable to bringing housing properties into working condition for their intended use are capitalised.

Value Added Tax

The Partnership is registered for VAT. A large proportion of its income, including rental receipts, is exempt for VAT purposes, giving rise to a partial exemption calculation. Expenditure with recoverable VAT is shown net of VAT and expenditure with irrecoverable VAT is shown inclusive of VAT. VAT on refurbishment works expenditure included in the development works agreement with Comhairle Nan Eilean Siar is fully recoverable. Expenditure on these works is shown net of VAT.

Bad & Doubtful Debts

Provision is made against rent arrears for current and former tenants as well as other miscellaneous debts to the extent that they are considered potentially irrecoverable.

Leased Assets

Rentals payable under operating leases are charged to the income and expenditure account on a straight line basis over the lease term.

Designated Reserves

Designated reserves are unrestricted reserves earmarked by Directors for particular purposes.

Financial Instruments

Loans provided to HHP Community Housing Limited are classed as basic under the requirements of FRS102, and are measured at amortised cost. In the case of payment arrangements that exist with customers, these are deemed to constitute financing transactions and are measured at the present value of the future payments discounted at a market rate of interest applicable to similar debt instruments.

Change in accounting policy

The estimated useful life of heating distribution systems has been increased from 20 to 30 years. The depreciation policies detailed above have been amended to reflect this change in estimated useful life.

This change reflects the current guidance from the manufacturer with regard to the estimated useful lie of the equipment.

As the impact of these adjustments on prior years would be material, the financial statements have been restated.

The effect of the change in accounting policy is as follows:

	Reduction in depreciation	Reduction in grant amortisation	Net effect on Statement of Comprehensive Income
	£	£	£
Year ended 31 March 2021	120,869	13,933	106,935
Year ended 31 March 2020	123,217	29,996	93,221
Aggregate for previous periods	488,255	228,061	260,194

NOTE 2 – CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

In preparing the financial statements, management is required to make estimates and assumptions which affect reported income, expenses, assets, liabilities and disclosure of contingent assets and liabilities.

Use of available information and application of judgement are inherent in the formation of estimates, together with past experience and expectations of future events that are believed to be reasonable under the circumstances. Actual results in the future could differ from such estimates.

<u>Going Concern</u>

The Board has assessed the Partnership's ability to continue as a going concern and have reviewed the 30 year Business Plan and its exposure to key risks through detailed sensitivity analysis.

In the context of the COVID-19 pandemic the specific issues that may affect the Partnership are:

- Increased rent arrears when COVID-19 support schemes cease to operate;
- Delays to programmed works due to supply and labour shortages;
- Increased costs in delivering our development and investment programmes;
- Increased pension costs due to deteriorating stock market values;
- Increased insurance premiums being charged on housing stock.

Based on these projections and the wider information currently available, the Board consider that the Partnership has sufficient resources to meet any potential concerns and there are no material uncertainties about the Partnership's ability to continue as a going concern.

NOTE 3 – TURNOVER, OPERATING COSTS AND OPERATING SURPLUS

	2021				2020	
	Operating	Operating	Operating	Operating	Operating	Operating
	Turnover	Costs	Surplus	Turnover	Costs	Surplus
	£	£	£	£	£	£
Income and Expenditure from Lettings						
Social Lettings (Note 4)	11,701,431	(9,433,205)	2,268,226	11,235,882	(8,528,823)	2,707,059
Other Activities (Note 5)	2,060,693	(2,086,286)	(25,593)	1,374,317	(1,343,767)	30,550
TOTAL	13,762,124	(11,519,491)	2,242,633	12,610,198	(9,872,590)	2,737,609

	General Needs	••	Shared		
	Housing	Accommodation	Ownership	Total	2020
	£	£	£	£	£
Income from rent and service charges					
Rent receivable net of service charges	9,521,449	9 72,856	3,842	9,598,146	9,316,088
Service charges	51,630) -	2,896	54,526	53,650
Gross Income from rents and service charges	9,573,078	8 72,856	6,738	9,652,672	9,369,74
Less voids	(97,247)) -	-	(97,247)	(60,266
Net Income from rents and service charges	9,475,831	72,856	6,738	9,555,426	9,309,478
Release of deferred capital grant	1,382,934	4 -	-	1,382,934	1,326,16
Other Revenue Grants	763,072		-	763,072	600,23
Total Turnover from social letting activities	11,621,837	72,856	6,738	11,701,431	11,235,882
Expenditure					
Management and Maintenance Administration costs	2,564,799	23,075	3,461	2,591,335	2,450,474
Planned and Cyclical Maintenance including major repairs	1,824,586	6 8,504	-	1,833,089	1,275,370
Reactive Maintenance	1,625,206	9,830	-	1,635,035	1,537,70
Bad Debts-rents and service charges	21,539) -	-	21,539	146,23
Depreciation of social housing	3,329,805	5 22,402	-	3,352,206	3,119,04
Operating costs for social letting activities	9,365,934	63,810	3,461	9,433,205	8,528,82
Operating surplus on letting activities for 31 March 2021	2,255,903	9,046	3,277	2,268,226	2,707,05
Operating surplus on letting activities for 31 March 2020	2,606,489	6,223	1,126	2,613,838	

NOTE 4 – PARTICULARS OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS FROM SOCIAL LETTING ACTIVITIES

NOTE 5 – PARTICULAR OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS FROM OTHER ACTIVITIES

	Grants from	Other Revenue	Other	Tot	al	Othe	er	Opera	ating
	Scottish Ministers	Grants	Income	Turn	over	Operating	g Costs	Surplus/	Deficit
				2021	2020	2021	2020	2021	2020
	£	£	£	£	£	£	£	£	£
Factoring	-	-	4,156	4,156	4,180	3,398	3,282	758	898
Development & construction of Property Activities	-	-	29,999	29,999	84,754	55,699	54,469	(25,700)	30,285
Sale of Developments	933,939	-	1,086,560	2,020,499	1,279,226	2,020,499	1,279,226		-
Management Services		-	6,038	6,038	6,157	6,690	6,790	(652)	(633)
Total from other activites					I				
2021	933,939	-	1,126,754	2,060,693	=	2,086,286		(25,593)	
Total for other activities 2020	570,496	-	803,821		1,374,317		1,343,767	-	30,550

NOTE 6 - INTEREST RECEIVABLE AND OTHER INCOME

2021	2020
£	£
5,186	22,503
252	1,008
5,438	23,511
	£ 5,186 252

NOTE 7 – INTEREST PAYABLE AND SIMILAR CHARGES

	2021	2020
	£	£
Interest Payable	215,848	222,944
Other Financing costs	83,905	67,921
Net Cost on pension	34,000	54,000
	333,753	344,865

Other financing costs include commitment, non-utilisation fees, the amortisation of transaction costs on the funding arrangements.

NOTE 8 – TANGIBLE FIXED ASSETS SOCIAL HOUSING

Tang	bla Eive	ad Accota
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Tang	ріе гіхе	ed Assets

Tangible Fixed Assets				
	Housing	Housing	Shared	
SOCIAL HOUSING	Properties	Properties	Ownership	
	held for	under	held for	Total
	letting	construction	letting	
	£	£	£	£
Current Year Cost				
At start of the year	106,991,877	11,095,781	127,643	118,215,30 [,]
Additions during the year	1,337,974	12,438,443	-	13,776,417
Transfers in year	5,653,648	(5,653,648)	-	
Impairment	(109,379)			(109,379
Disposals	(506,807)	(128,908)	-	(635,714
At end of year	113,367,312	17,751,669	127,643	131,246,625
Depreciation				
At start of year	(24,587,945)	-	(78,713)	(24,666,658
Provided in year	(2,629,355)	-	(2,127)	(2,631,483
Impairment	33,558			33,55
Eliminated on Disposal	307,448	-	-	307,448
At end of year	(26,876,295)	-	(80,840)	(26,957,135
Net Book Value				
At end of year	86,491,017	17,751,669	46,803	104,289,489
Prior Year				
At start of the year	100,596,509	5,363,147	127,643	106,087,299
Additions during the year	4,412,326	9,127,415	-	13,539,741
Transfers in year	3,377,132	(3,377,132)	-	
Disposals	(1,394,090)	(17,649)	-	(1,411,738)
At end of year	106,991,877	11,095,781	127,643	118,215,301
Depreciation				
At start of year	(22,185,939)	-	(76,586)	(22,262,525)
Transfers in year	611,473	-	-	611,473
Provided in year	(3,135,394)	-	(2,127)	(3,137,521)
Eliminated on Disposal	733,388	-	-	733,388
At end of year	(23,976,473)	-	(78,713)	(24,055,186)
Net Book Value				
At end of year	83,015,404	11,095,781	48,930	94,160,115

Development administration costs capitalised amounted to £137,823 (2020: £218,943) for which Social Housing Grants amounting to £nil (2020: £nil) were received in the year.

The loss on sale of property disposals in the year were £nil (2020: loss of £6,121).

The cost of new components capitalised in the year was £6,991,621 (2020: £7,789,458). Components with a cost of £506,807 (2020: £1,394,090), HAG of £80,309 (2020: £227,715) and accumulated depreciation of £307,448 (2020: £733,388) were disposed of in the year.

NOTE 9 – TANGIBLE FIXED ASSETS – PROPERTY, PLANT & EQUIPMENT

TANGIBLE FIXED ASSETS	lla sita bila	Commented	0.00	<u></u>	11-1	011	T . 4 . 1
	Heritable	Commerical	Office	Computer	Motor	Other	Total
Property, Plant & Equipment	Property	Property	•••	Equipment	Vans	Equipment	
	£	£	£	£	£	£	£
Current Year Cost							
At start of the year	879,915			516,952	38,950	95,112	2,562,69
Additions during the year	-	,,	-	23,613	-	-	40,89
Transfers in year	126,564		-	-	-	-	126,56
Disposals	-	(25,851)		(2,062)	-	-	(27,913
At end of year	1,006,479	930,708	92,486	538,504	38,950	95,112	2,702,23
Depreciation							
At start of year	-	(211,548)	(90,183)	(318,575)	(3,246)	(95,113)	(718,665
Transfers in year	-	-	(645)	645	-	-	
Provided in year	-	(22,173)	(1,444)	(76,706)	(8,926)	-	(109,249
Eliminated on Disposal	-	18,800	-	-	-	-	18,80
At end of year	-	(214,922)	(92,272)	(394,636)	(12,172)	(95,113)	(809,115
Net Book Value							
At end of year	1,006,479	715,786	214	143,867	26,778	(0)	1,893,12
Prior Year							
At start of the year	1,313,012	939,280	91,840	459,955	-	95,112	2,899,19
Additions during the year	27,905	,37,200	,0+0	57,644	38,950	-	124,49
Disposals	27,705	_	_		50,750	_	124,47
At end of year	879,915	939,280	92,486	516,952	38,950	95,112	2,562,69
Depreciation							
At start of year		(189,049)	(87,793)	(243,563)	-	(93,523)	(613,928
Provided in year		(107,047)	(2,390)	(245,503)	(3,246)	(1,590)	(104,737
Eliminated on Disposal		(22,777)	(2,370)	(15,015)	(3,240)	(1,570)	(104,757
At end of year	-	(211,548)	(90,183)	(318,575)	(3,246)	(95,113)	(718,665
Net Book Value							
At end of year	879,915	727,732	2,303	198,377	35,704	(0)	1,844,03

NOTE 10 – INVESTMENTS

Investments			
		2021	2020
		£	£
Investment in subsidiary under	taking	1	1
Investment in Hebrides Energy	CIC	1	1
		2	2
	<u>Activity</u>	<u>Registered</u> St	nareholding
HHP Community Housing Ltd	Dormant	Scotland	100%
Hebrides Energy	Offer competitive electricity tariffs	Scotland	11.1%

NOTE 11 – TRADE & OTHER RECEIVABLES

Trade and other receivables		
	2021	2020
	£	£
Rental Arrears	187,611	252,477
Less: provision for bad debts	(151,241)	(191,195)
	36,370	61,283
Amounts owed by subsidary undertaking (due within 1 year)	17,812	17,560
Amounts owed by related parties	-	-
Other debtors	1,932,391	722,141
Prepayments and accrued income	418,965	418,624
Amounts owed by subsidary undertaking (due in more than 1 year)	-	-
Other debtors (due in more than 1 year)	130,388	144,972
Total	2,535,926	1,364,580

NOTE 12 – CREDITORS AMOUNTS FALLING DUE WITHIN ONE YEAR

Creditors-Amounts falling due within one year		
	2021	2020
	£	£
Trade payables	688,781	629,755
Contract retentions	225,470	267,151
Accruals and deferred income	1,051,936	899,124
Rent in advance	85,679	55,905
HAG creditor	224,538	136,642
RTB Receipts Repayable on demand	954	384,778
Total	2,277,357	2,373,355

Outstanding retentions will be financed initially from cash balances.

Creditors-Amounts falling due after more than one y	ear	
	2021	2020
	£	£
Bank term loans	4,908,996	4,908,996
RTB Receipts due to the Scottish Government	5,583,000	5,583,000
Total	10,491,996	10,491,996
Bank Term loans are secured by specfic charges on the Partners repayable at varying rates of interest.	hip's properties and are	2
The above creditors are due are follows:		
	£	£
Between one and two years	-	-
Between two and five years	-	-
In five years or more	10,491,996	10,491,996
	10,491,996	10,491,996

NOTE 13 - CREDITORS - AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

At the year end the Partnership's outstanding loan balance was £4.908 million. A committed facility of £15 million was available from the Royal Bank of Scotland along with an uncommitted overdraft facility of £0.250 million. Loan arrangement fees incurred in setting up this facility are included in debtors and are being amortised over the period of the loan drawdown. The Partnership have refinanced their borrowing facility with RBS in June 2021 to increase the committed facility to £25M in line with our Business Plan. Security over the housing properties has been granted to the Royal Bank for the period of the lending facility.

NOTE 14 – DEFFERED CAPITAL GRANTS

	Housing	Housing	Shared		
	Properties	Properties	Ownership	Property	
	held for	under	held for	Plant &	Total
	letting	construction	letting	Equipment	
	£	£	£	£	£
Current Year Cost					
At start of the year	(42,838,890)	(9,543,041)	(47,378)	(772,276)	(53,201,585)
Additions during the year	(80,309)	(10,597,914)	-	-	(10,678,222)
Disposals during the year	80,309	84,283	-	-	164,592
Transfers in year	(3,408,973)	3,424,763	-	-	15,790
Amortised in year	1,380,495	-	2,060	379	1,382,934
At end of year	(44,867,368)	(16,631,908)	(45,318)	(771,897)	(62,316,492)
Prior Year					
At start of the year	(41,669,784)	(4,338,390)	(49,438)	(1,273,555)	(47,331,167)
Additions during the year	(114,320)	(7,163,712)	-	-	(7,278,032)
Disposals during the year	227,715	-	-	-	227,715
Transfers in year	(2,635,825)	1,959,062	-	500,502	(176,262)
Amortised in year	1,353,324	-	2,060	777	1,356,161
At end of year	(42,838,890)	(9,543,041)	(47,378)	(772,276)	(53,201,585)

NOTE 15 – PROVISIONS FOR LIABILITIES & CHARGES

Pension Fund		
	2021	2020
	£	£
At 1 April 2020	1,353,000	2,055,000
Created in Year	1,584,000	(702,000)
At 31 March 2021	2,937,000	1,353,000

NOTE 16 - SHARE CAPITAL

Share Capital		
	2021	2020
	£	£
Shares of £1 each issued and fully paid		
At 1 April 2020	208	206
issued during period	2	2
At 31 March 2021	210	208

Shares were held by the following Board members during the year:

Norman Macleod

Calum Mackay

Iain Macmillan

Alasdair Mackenzie

David Blaney

Alex Gardner

Fiona Macleod

Roddy Nicolson

Gordon Macleod

NOTE 17 – KEY MANAGEMENT EMOLUMENTS

	2021	2020
	£	£
enior Officers are defined as the Chief Executive, the Director of		
inance & Corporate Services and Director of Operations		
ggregate emoluments payable to Directors exceeding £60,000	220,899	212,02
excluding pension contributions and benefits in kind)		
moluments payable to the highest paid officer	89,281	87,07
excluding pension contributions)		
uring the period the Directors' emoluments		
excluding pension contributions) fell within		
ne following band distributions:		
ore than £60,000 but not more than £70,000	2	2
lore than £70,000 but not more than £80,000	-	-
ore than £80,000 but not more than £100,000	1	1
ension contributions	39,636	37,913
he directors are members of the Highland Superannuation Fund and employer's contributions are paid n the same basis as other members of staff.		
otal Expenses reimbursed in so far as not chargeable to UK Income Tax		

NOTE 18 – EMPLOYEE INFORMATION

The average number of persons employed during the year was: 51

At 31 March 2021 the number of employees of the Partnership, including Directors, was 44 (FTE), (2020 – 45 FTE).

EMPLOYEE INFORMATION		
	2021	2020
	£	£
Staff costs (for the above persons)		
Wages and Salaries	1,567,899	1,463,109
Social Security costs	155,889	139,443
Employers' pension costs	284,259	271,905
FRS102 Pension Adjustment (Note 22)	275,000	460,000
	2,283,047	2,334,457
Staff costs capitalised	(331,352)	(580,573)
	1,951,695	1,753,884

NOTE 19 – OPERATING SURPLUS

OPERATING SURPLUS		
	2021	2020
	£	£
Operating surplus is stated after charging:		
Depreciation	3,352,206	3,242,259
Amortised capital grants	(1,382,934)	(1,356,161)
Repairs:cyclical, major, day to day	3,468,125	2,813,075
Auditor's remuneration		
-in their capacity as auditors	11,340	11,340
-in respect of other services	<u> </u>	

NOTE 20 – TAXATION

The Partnership is a registered charity and is therefore exempt from Corporation Tax on its charitable activities. No corporation tax was due on the non-charitable activities in the year (2020: nil).

	2021	2020
	£	£
Capital expenditure which has been contracted for but		
has not been provided for in the financial statements	21,663,104	27,167,63
Capital expenditure which has been authorised by the		
Board but is not contracted	44,585,966	22,846,06
	66,249,070	50,013,700
This is to be funded by:		
Funding from the Scottish Government	8,377,200	16,317,50
Private Finance	57,871,870	33,696,200
-		-

NOTE 21 – CAPITAL COMMITMENTS

NOTE 22 – PENSIONS

The Partnership participates in the Highland Superannuation Fund (HSF) which, as part of the Local Government Pension Scheme is a defined benefit statutory scheme based. From 1 April 2011 the scheme has operated the career average revalued earnings with 1/120th accrual benefit rate. Contributions are charged to the Income and Expenditure Account so as to spread the cost of pension over employees' working lives. These contributions are determined by formal actuarial valuation which takes place every three years, the last valuation was to 31 March 2020. The main purpose of the valuation is to determine the financial position of the Scheme in order to determine the level of future contributions required so that the Scheme can meet its pension obligations as they fall due.

The actuarial valuation assesses whether the Scheme's assets at the valuation date are likely to be sufficient to pay the pension benefits accrued by members as at the valuation date. Asset values are calculated by reference to market levels. Accrued pension benefits are valued by discounting expected future benefit payments using a discount rate calculated by reference to the expected future investment returns.

During the accounting period, the Partnership paid contributions at a rate of 18% of pensionable salaries.

As at the balance sheet date there were 52 active members of the Scheme employed by the Partnership. All new employees join the scheme and have the option to withdrawn after a short period if they so choose.

The fund is administered by Highland Council in accordance with the Local Government Pension Scheme (Scotland) Regulations 1998 as amended.

It is not possible in the normal course of events to identify the share of underlying assets and liabilities belonging to individual participating employers. As the Scheme is a multi-employer arrangement where the assets are co-mingled for investment purposes, benefits are paid from the total scheme assets, and the contribution rate for all employers is set by reference to the overall financial position of the scheme rather than by reference to individual employer experience. Accordingly, due to the nature of the Plan, the accounting charge for the period under FRS17 represents the employer contribution payable.

The Scheme Actuary has prepared an Actuarial Report that provides an approximate update on the funding position of the scheme as at 31 March 2021. The funding update revealed an increase in the assets of the Scheme to £12.386 million and indicated an increase in the shortfall of assets compared to liabilities to approximately $\pounds 2.937$ million.

Since the contribution rates payable to the Scheme have been determined by reference to the last full actuarial valuation the following notes relate to the formal actuarial valuation as at 31 March 2020.

Employer Membership Stati	stics		
	Ti	otal Salaries/Pensior	ns Average Age
	Number	£000's	
	31-Mar-20	31-Mar-20	31-Mar-20
Actives	52	1482	52
Deferred Pensionsers	28	63	51
Pensioners	18	172	66

Investment Returns

The return on the Fund in market value terms for the period to 31 March 2021 is estimated below based on actual Fund returns as provided by the Administering Authority and index returns where necessary. Details are below:

Actual returns from 1 April 2020 to 31 December 2020	24.40%
Total returns from 1 April 2020 to 31 March 2021	26.10%

Major Categories of Plan Assets as a % of Total Plan Assets

The bid value of the Fund's assets are estimated to be $\pounds 2,380,708,043$ based on information provided by the Administering Authority.

Period Ended	31-Mar-21	31-Mar-20	
Equities	70%	66%	
Bonds	12%	16%	
Property	10%	12%	
Property Cash	8%	6%	

Financial Assumptions

Period Ended	31-Mar-21	31-Mar-20
Pension increase Rate	2.85%	1.90%
Salary increase Rate	3.65%	2.80%
Discount Rate	2.00%	2.30%

Historic Mortality

Period Ended	Prospective Pensioners	Pensioners
	CMI 2018 model assuming an allowance	CMI 2018 model assuming an allowance
31-Mar-21	for smoothing of recent mortality	for smoothing of recent mortality
	experience and a long term-rate of	experience and a long term-rate of
	improvement of 1.25% p.a.	improvement of 1.25% p.a.

<u>Commutation</u>

An allowance is included for future retirements to elect to take 50% of the maximum additional tax-free cash up to HMRC limits for pre-April 2009 service and 75% of the maximum tax-free cash for post-April 2009 service.

	Assets	Obligations	Net Liability/
Period ended 31 March 2021			Asset
	£000's	£000's	£000's
Fair Value of Plan Assets	9,821	-	9,821
Present Value of liabilitites	-	11,145	(11,145)
Present value of unfunded liabilities	-	29	(29)
Opening Position at 31 March 2020	9,821	11,174	(1,353)
Service Cost	-	558	(558)
Net Interest			
Interest on income on plan assets	228	-	228
Interest cost on defined benefit obligation	-	262	(262)
Total Net interest	228	262	(34)
Total defined benefit cost recoginised in P & L	228	820	(592)
Cashflows			
Plan Participants contributions	103	103	-
Employers contributions	282	-	282
Contributions in respect of unfunded benefits	1	-	1
Benefits paid	(201)	(201)	-
Unfunded benefits paid	(1)	(1)	-
Expected closing position	10,233	11,895	(1,662)
Remeasurements			
Changes in demographic assumptions	-	(122)	122
Changes in financial assumptions	-	3,352	(3,352)
Other experience	(203)	198	(401)
Return on assets excluding amounts in net interest	2,356	-	2,356
Total remeasurements recognised in Other Comprehensive	2,153	3,428	(1,275)
Income (OCI)			
Fair Value of plan assets	12,386	-	12,386
Present value of funded liabilities	-	15,292	(15,292)

Present value of unfunded liabilities

Closing position at 31 March 2021

<u>Changes in Fair Value of Plan Assets Defined Obligation & Net Liability For The Year</u> <u>Ended 31 MARCH 2021</u>

31

15,323

12,386

(31) (2,937)

NOTE 23 – PROPERTY STOCK

The number of units of accommodation owned by the Partnership was as follows:

	rship was as follows:				
		Units in		Units under	
	Manage		2021	evelopment	
	2021	2020	2021	2020	
Unimproved					
New Build	462	440	158	158	
Improved	1,761	1,761		-	
General Needs Housing	2,223	2,201	158	158	
Shared Ownership Accommodation	3	3	-	-	
Supported Housing Accommodation	20	20	-	-	
Total Housing Stock	2,246	2,224	158	158	
Other Property					
Garages	42	42	-	-	
Commerical	6	6	-	-	
Heritable-Partnership's offices	3	3	-	-	
Total Other Property	51	51	-	-	

NOTE 24 – REVENUE COMMITMENTS

Operating Leases		
	2021	2020
At 31 March 2021 the Partnership had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:	£	£
Within one year In the second to fifth year inclusive	4,851 2,426	4,851 4,851
	7,277	9,702

NOTE 25 – RELATED PARTY TRANSACTIONS

Board Members

During the period the tenancies held by tenant Board Members were held on normal commercial terms and they are not able to use their position to their advantage.

The Partnership retains a register of Members' interests. There are no interests in related parties requiring to be declared.

Transactions entered into with members and rent arrear balances at 31 March 2021 are as follows:

Rent Charges	£9,009.25
Arrears	£666.24

Any transactions with the Comhairle are made an arm's length, on normal commercial terms and the Councillors cannot use their positions to their personal advantage.

HHP Community Housing Ltd

HHP Community Housing Ltd is a wholly owned subsidiary of Hebridean Housing Partnership, a company incorporated in Scotland. All of the directors are Board Members of HHP.

At the year-end HHP Community Housing Ltd owed Hebridean Housing Partnership $\pounds 17,812$ (2020: $\pounds 17,560$) which is included in other debtors Note 11.

NOTE 26 – LEGISLATIVE PROVISIONS

Hebridean Housing Partnership Limited ("HHP" or "The Partnership") is registered under the Co-operative and Community Benefit Societies Act 2014 (previously known as the Industrial and Provident Societies Act 1965) and is a Housing Association registered with Scottish Housing Regulator (previously Communities Scotland) under the Housing (Scotland) Act 2010. HHP has charitable status and is registered with OSCR.



HHP is a registered society under the Co-operative and Community Benefit Societies Act 2014, Registered Number: 2644R(S), Registered Office: Creed Court, Gleann Seileach Business Park, Willowglen Road, STORNOWAY, Isle of Lewis HS1 2QP. It is a charity registered in Scotland, Charity Number:SCO35767, registered as Registered Social Landlord with the Scottish Housing Regulator, Registration Number:359 and registered as a Property Factor, Registration Number PF000183

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