

31 October 2023

## ANNUAL ASSURANCE STATEMENT

We, the Harbour Homes Board of Management, confirm that we comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes:

- The relevant standards and outcomes of the Scottish Social Housing Charter
- All relevant statutory and legal obligations and
- The Regulatory Standards of Governance and Financial Management

## Supporting Evidence

The evidence bank combines reports, policies, advice and information which the Board monitors and oversees on an ongoing basis throughout the year to provide continuous evidence that Harbour Homes is compliant. This includes:

- Regular reports about key performance information
- Internal and External Audit reports
- Outcomes of tenant consultation exercises
- Benchmarking
- Reports, advice and information from senior staff

## Tenant and Resident Safety

We confirm that we meet all duties in relation to tenant and resident safety with the exception of Electrical Safety.

## Areas for Improvement

As at 31 March we had 313 properties which do not have valid Electrical Installation Condition Reports (EICRs). We have consulted our solicitors and are in the process of updating our policy to allow for forced entries for EICRs and LD2 installations to begin in Autumn 2023. We continue to synchronise access with other safety inspections, planned and responsive works wherever possible. We anticipate a significant improvement in the performance against both Element 11: Electrical installations and Element 45: Safe electrical systems in 2024/25.



We believe these issues are material as they relate to tenant safety, however we are confident that these issues are being addressed as a matter of urgency.

### **Equality Data Collection and Approach to Human Rights**

We are currently reviewing our Equality and Diversity Policy and this includes our approach to adopting a human rights approach in our work.

We can confirm we have a plan in place to collect equalities data and this is being implemented. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

Harbour Homes confirms that this Assurance Statement will be published on its website on the same date that it is being submitted to the Scottish Housing Regulator.

We acknowledge that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the year and we are assured that we have effective arrangements in place to enable us to do so.

As Vice Chair, I was authorised by the Board at a meeting held on 24 August 2023 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

**Campbell Whyte**  
**Vice Chair**  
**Harbour Homes Scotland Ltd**

**Date: 31 October 2023**