



Annual Assurance Statement 2021

The Board of Hanover Scotland Housing Association, having made all reasonable enquiries and based on sufficient and reliable information provided by the Assurance Framework Management Team, can confirm that they believe Hanover is compliant with the Regulatory Standards of Governance and Financial Management and the requirements of Chapter Three of the Regulatory Framework. We confirm that, as part of our review, we have considered:

- The standards and outcomes in the Scottish Social Housing Charter;
- Legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety;
- The Standards of Governance and Financial Management for RSLs.

We, as the governing body, have reviewed the Hanover Assurance Framework which incorporates the evidence bank which combines reports, policies and information, and which is monitored and reviewed on an ongoing basis throughout the year. In addition, the evidence bank incorporates other key documents and information that contribute to our assurance, and which form the structure of Hanover's business and governance activities.

In reviewing our evidence and assessing compliance, we have identified some areas where we intend to further improve and develop. We have developed a Gap Analysis but do not consider the gaps to be material or significant, and these will be taken forward as part of Hanover's Assurance Framework Action Plan.

Within the Action Plan are plans to implement appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equalities and human rights issues in our decisions, policy making and all other services that Hanover delivers.

We will publish this Annual Assurance Statement on our website once it has been submitted to the Scottish Housing Regulator.

This Annual Assurance Statement was approved by Hanover's Board of Management on 23 September 2021.

Signed:

Chair