

Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF

14 October 2020

Dear Sirs,

In considering our compliance with our legal and regulatory requirements in 2020, the Board have taken account of the impact of the Covid-19 pandemic and consequent business, economic and social disruption. Fife Housing Group (FHG) have complied and will continue to comply fully with the temporary changes to legislation and follow national and local policy requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, and application of Test and Protect requirements.

The Board are confident that the measures that have been put in place and the contingency planning that has been implemented have ensured that FHG are able to continue to meet the responsibilities to tenants, service users, regulators and funders. Where FHG have adopted revised standards of service delivery, these changes have been communicated clearly to our tenants.

FHG has implemented a programme of works that fully recovered the backlog of repairs and gas safety inspections that had been impacted upon as a result of Covid-19 such as self-isolation. The restrictions prevented our gas safety contractors being able to carry out the annual gas safety checks within the specified timescales, mainly due to tenants self-isolating. Currently FHG's level of compliance is 100% and we are prioritising properties in date order according to the expiry date of the previous certificate. FHG have kept tenants informed throughout and have provided safety advice to ensure that any emergency work is reported and actioned immediately.

FHG continue to monitor our Business Plan, budget and financial assumptions in the context of the ongoing situation and associated business interruption. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation and the Board will take account of updated regulatory advice as we monitor and review our Business Plan in the context of the ongoing situation.

Chair's signature

Date

On behalf of the Board of Management
Fife Housing Group

accountable - firm but fair - open and honest - versatile

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Fife Housing Group is a trading name of Fife Housing Association Ltd and PACT Enterprises Ltd.

Scottish Charity No. SC025647. Scottish Housing Regulator Registration No. 295. Registered Society under the Co-operative and Community Benefit Societies Act 2014. Registration No. 2476 R(S). Property Factor Registration No. PF000142.

