

## Falkirk Council

### Why we are engaging with Falkirk Council (Falkirk)

We are engaging with Falkirk about its **services for people who are homeless**.

To assess the risks to people who are homeless we have reviewed and compared the data for all councils from the Scottish Government's 2017/18 national homelessness statistics, the Annual Returns on the Charter, and information from our previous engagement with Falkirk. From this we identified areas where we require further information and assurance from Falkirk:

- how people access the service: in Housing Options cases, the low percentage of people Falkirk recorded as presenting for homelessness reasons for whom the council completed a homelessness application;
- Falkirk's assessment of homelessness applications:
  - the percentage it assessed as intentionally homeless is above the Scottish average; and
  - the percentage withdrawn before assessment is above the Scottish average;
- outcomes for people who are homeless:
  - the percentage of its lets Falkirk makes to people who are unintentionally homeless is below the Scottish average; and
  - the relatively high number of people waiting for more than one year for an outcome.

### What Falkirk must do

Falkirk must provide us with the information we require in relation to its homelessness service.

### What we will do

We will:

- review the information we require Falkirk to provide and meet with it in quarter one and quarter three to discuss its homelessness service; and
- review our engagement with Falkirk when it has finalised its Rapid Rehousing Transition Plan.

### Regulatory returns

Falkirk must provide us with the following annual regulatory returns:

- Annual Assurance Statement;
- Annual Return on the Charter; and
- the return on the Energy Efficiency Standard for Social Housing.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.



**[Read more about Falkirk Council >](#)**

**Our lead officer for Falkirk Council is:**

**Name:** Kirsty Porter, Regulation Manager  
**Address:** Buchanan House, 58 Port Dundas Road, Glasgow, G4 0HF  
**Telephone:** 0141 242 5578  
**Email:** [Kirsty.porter@scottishhousingregulator.gsi.gov.uk](mailto:Kirsty.porter@scottishhousingregulator.gsi.gov.uk)