

### **EILDON HOUSING ASSOCIATION LIMITED**



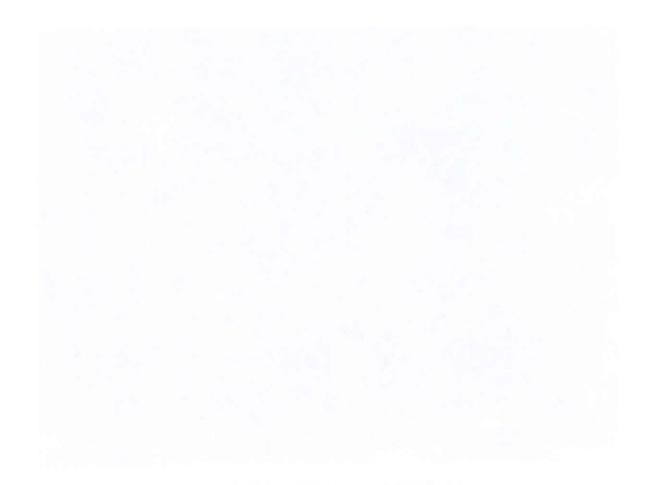
New Development: Queen Elizabeth Square

### FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2014

Industrial and Provident Society No 1757 R(S) 1965 Scottish Charity No SCO15026 The Scottish Housing Regulator No HEP107 Website <a href="https://www.eildon.org.uk">www.eildon.org.uk</a>



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### **Board, Executive Officers and Appointees**

### **Board Members**

Name	EHA	EEL
	Parent	Subsidiary
Mrs H J Cuckow, FRICS, FCIArb	Chairman - Independent Member	Director
Mr T W Burrows, BA(Hons), MBA, RIAS (Ret), RTPI (Ret)	Vice Chairman - Independent Member	Chairman
Professor D L Brydon, BSc PhD, CChem, FRSC	Independent Member	
Mr M Clark	Tenant Member	
Mr H S Coyle BA(Hons), PG Dip Housing, FCIH	Independent Member	
Mrs C E Lang, DCE, DPSE	Independent Member	Director
Mrs M S Turnbull, MBE	Independent Member	
Mr Robin Lewis-Thomas	Tenant Member (Ret – Nov 2013)	
Ewen Swinton ACIBS	Independent Member	
Mr W Wilkie, MBE, BSc, MRICS	Independent Member	Director
Mr David Killean	Independent Member (A – Sep 2013)	
Mr David Alexander	Independent Member (A – Sep 2013)	
Mr Chad Dawtry	Independent Member (A – Sep 2013)	
Mr I Jarvie , MBE		Director

<sup>(</sup>A) = Appointed in the year. (R) = Resigned in the year.

### **Executive Officers**

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✓	
✓	
✓	
✓	
	✓ ✓ ✓



### **Registered Particulars**

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Registered Office	Registered No's
	EHA – Parent
Eildon Housing Association Ltd - EHA Eildon Enterprise Ltd - EEL	Industrial and Provident Society - 1757 R(S) 1965 Scottish Charity - SCO15026 The Scottish Housing Regulator - HEP107
The Weaving Shed Dunsdale Road	EEL – Subsidiary
Selkirk TD7 5EB	Company Registration Number - 273461 (Scotland)

### Appointed Banker, Solicitor and Auditors

	EHA Parent	EEL Subsidiary
Banker Bank of Scotland 3 Channel Street Galashiels, TD1 1BE	1	-
Solicitor Pike & Chapman 36 Bank Street Galashiels, TD1 1ER	~	<b>*</b>
Auditor (External) Baker Tilly UK Audit LLP Chartered Accountants First Floor, Quay 2	· ·	<b>v</b>
139 Fountainbridge Edinburgh EH3 9QG		
Auditor (Internal) Findlay & Co. Chartered Accountants 11 Dudhope Terrace Dundee DD3 6TS	<b>*</b>	



### OPERATING AND FINANCIAL REVIEW AND BOARD OF MANAGEMENT REPORT

### A - CONTEXT - STRUCTURE, ACTIVITIES, GOVERNANCE AND MANAGEMENT

### 1. STRUCTURE

Eildon Housing Association is registered under the Industrial and Provident Societies Act 1965 and is a Scottish Charity with a Board of Management (hereinafter referred to as the Board) as governing body. It is the parent to a subsidiary Eildon Enterprise Limited. The legal relationship between these companies is that the Board of Eildon Housing Association make up the majority of the Eildon Enterprise Board (four out of the five).

Eildon Enterprise Limited is incorporated as a company limited by guarantee and as per the articles is treated as a subsidiary of the Housing Association. Consolidation has been carried out using the full consolidation method.

The Eildon Trust also exists. The Trustees hold the positions of Chairman, Vice Chairman, Secretary and Assistant Secretary of Eildon Housing Association. The Eildon Trust has not been included in the consolidated financial statements as it is not material to the group financial statements.

### 2. PRINCIPAL ACTIVITIES

### Parent - Eildon Housing Association

The principal activities of Eildon Housing Association are:

- Management and maintenance of its housing property.
- Development of housing projects, at affordable rents, for people in need and low cost home ownership initiatives.
- The provision of care and support services for vulnerable client groups.
- Operating the Care and Repair programme contract as Agents for Scottish Borders Council.
- The provision of corporate, administrative, IT and financial services for all members of the Eildon Group.

### Subsidiary - Eildon Enterprise Limited

Eildon Enterprise Limited's principal activities are:

- · Involvement in wider action activity and working with Key New Ways Partners.
- · Provision of consultancy services to other organisations and private developers.
- Provision of houses at intermediate rents.

### 3. STATEMENT OF THE BOARD'S RESPONSIBILITIES

Housing Association legislation requires the Board to prepare financial statements for each financial year which give a true and fair view of the state of the affairs and the income and expenditure of the Association for the year ended on that date. In preparing those financial statements the Board are required to:

- Select suitable accounting policies and then apply them consistently.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable accounting standards have been followed subject to any material departures disclosed and explained in the financial statements.
- Prepare them on a 'going concern' basis unless it is inappropriate to presume that the Association will continue in business.
- Ensure financial statements are prepared in accordance with satisfactory internal controls.

The Board is also responsible for:

- Keeping proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the Association and the Group.
- Ensuring that the financial statements comply with the requirements of the Industrial and Provident Societies Acts 1965 to 2002, Section 26 of the Housing Scotland Act 2010 and the Determination of the Accounting Requirements April 2012.
- Maintaining a satisfactory system of control over accounting records and transactions, and for safeguarding all assets of the Association and, hence, take reasonable steps to prevent and detect fraud and other irregularities.

### 4. COMPLIANCE AND THE STATUS OF THIS REPORT

Accounting for the Association's financial affairs is governed by the Statement of Recommended Accounting Practice (SORP), Accounting by Registered Social Housing Providers (2010).

Under the SORP the Association is not required to publish a Board Report that includes a full Operating and Financial Review (OFR) as it has fewer than 5,000 houses in management. However, the exemption means that as a registered Scottish Charity the Association must publish an Annual Report as outlined in the SORP, entitled Accounting and Reporting for Charities. Given the differences in accounting methods dictated by the two SORP's, the Annual Report can only be followed where it is relevant and practicable.



### 5. STATEMENT AS TO DISCLOSURE OF INFORMATION TO AUDITORS

So far as the Board is aware, there is no relevant audit information of which the Association's auditors are unaware, and each member of the Board has taken all the steps that they ought to have taken, as a member of that body, in order to make themselves aware of any relevant audit information and to establish that auditors are aware of this information.

### 6. CORPORATE RULES AND THE REGULATOR

The governing document of the Association is the Rules, which are based on the 2009 SFHA standard set of Charitable Rules and adapted through time by properly constituted meetings of the members of the Association. The Rules are the equivalent of a company's Articles and Memorandum of Association. A copy of the Rules can be obtained on request to the Registered Office.

As part of its monitoring process the Association's regulating body, The Scottish Housing Regulator, monitors the activities of the Association, to ensure that they are in line with the Rules. The Association has never been found to be in breach of its Rules.

### 7. MEMBERSHIP OF THE ASSOCIATION

Paragraphs 6 to 13 in the Rules lay out, in detail, the criteria for being a member of the Association.

The Board may, at their discretion, admit to membership any individual persons (including the nominees of unincorporated bodies), Societies, Companies and Local Authorities (being bodies incorporated). There are two categories of Membership, Tenant and Independent Members. No one can be a member in more than one category at any one time. Every member on the register holds one share in the Association.

Shares cost £1 but do not entitle the holder to any interest, dividend or bonus. In the event of the withdrawal, death or expulsion of the member, the £1 becomes the property of the Association.

There are currently no Body Corporate Members. There are 63 Tenant Members and 32 Independent Members.

### 8. MEMBERSHIP OF THE BOARD

Paragraphs 37 to 44 in the Rules lay out, in detail, the recruitment and appointment of the Board of the Association. The pertinent points are:

- There has to be a minimum of 7 Board Members and a maximum of 15.
- There are two constituencies of Board Members, Tenant (maximum of 3) and Independent (maximum of 12).
- Only Shareholders over the age of 18 of the Association can become Board Members.
- Board Members are voted on at General Meetings but only by those members who are part of the relevant constituency e.g. Tenant Members vote for Tenant Board Members.

Each year, one third of each constituency of Board Members must retire and stand for re-election if they wish to remain on the Board.

The present Board Members and the Executive Officers of the Association are set out in page 2.

At the reporting date 31st March 2014 there is one Tenant Members and eleven Independent Board Members. The Independent Board Members are drawn from a wide background bringing together professional, commercial and local experience. Board Members are unpaid.

The Executive Officers are the Chief Executive and the other members of the Executive Team and are all employed by the Association. The Executive Officers hold no interest in the Association's shares and act as executives within the authority delegated by the Board. Executive Officers are employed on the same terms as other staff, however their notice period is three months.

### 9. BOARD TRAINING

Prior to formally joining the Board, prospective members are invited to attend meetings to familiarise themselves with the way in which business is conducted. Following appointment to the Board, there is an opportunity to participate in an initial induction training programme for new members, carried out by Executive Officers, which includes the following:

- What is a Housing Association?
- The Role of a Board Member.
- Eildon's 5 Year Strategic Plan.
- Key Issues for Eildon.
- Site Visits.
- Board Members are encouraged to take the Governance Standards Initiative qualification for Board Members.

The process is ongoing whereby internal and external training sessions are delivered by senior staff and invited guest speakers as part of an annual schedule of meetings and events.

During the year in conjunction with an external consultant the Board completed a comprehensive review of the skills, training needs, succession planning and recruitment needs of the governing body.



### 10. DELEGATION, MEETINGS AND PERFORMANCE MONITORING

Through their election by the Shareholders at a General Meeting, the Board are delegated via Standing Orders (updated June 2009) to:

- Appoint a Chairman.
- · Appoint Sub-Committees and Working Groups.
- · Formulate and implement policies and strategies.
- · Delegate to the Executive Officers.
- Make decisions based on the information received from the Executive Officers.

The Board gives delegated authority to the Audit and Risk Sub-Committee who meet to monitor all audit, risk and compliance issues of the Association and the impact that these issues have on each other. Internal Audit Reports and Care Commission Reports, which provide an independent view on the organisation's efficiency, effectiveness and performance, are received by this Sub-Committee.

Delegated Authority has also been given to the Remunerations Sub-Committee on the remuneration of staff, the pension provision, the appraisal of the CEO and the Boards appraisal.

The Board has the authority to set up single task Working Parties to address specific issues that are usually time limited and make specific recommendations back to the Board for consideration. These Working Parties have the ability to second specialists to assist them or, with Board approval, recruit consultants to assist them in a particular piece of work.

The Standing Orders also detail the level of delegated powers that can be given to the Executive Officers.

The Board meets 8 times annually, the Audit & Risk Sub-Committee 4 times and the Remunerations Sub-committee at least once. At these meetings the Executive Officers present papers from which decisions are made by the Board. The Executive Officers also present performance papers, such as Management Accounts, Key Performance Indicators and other relevant papers relating to performance issues.

The Board account for their actions and decisions in the year by presenting to the members the Annual Financial Statements and the Annual Report at the AGM.

### 11. STRATEGIC MANAGEMENT

The Board are responsible for agreeing the Strategic Objectives of the organisation, the policies required to achieve those objectives and the monitoring mechanisms required to ensure targets and programmes are being met.

Each year the Board Members and Executive Officers have a two day event to look at the Strategic Objectives of the organisation and to consider what events and objectives are likely to affect our overall business performance and activities. This year the Board concentrated on environmental factors that involved reviewing the:

- Current Strategy and Objectives.
- · Future of the provision of care
- Sustainability and fuel poverty measures
- · Board succession, training and recruitment
- Scottish Social Housing Charter Performance Indicator

From this exercise the new five year strategy evolved which was then quantified and stress tested and presented to the Regulator.

### 12. ACCOUNTING POLICIES

The group's principal accounting policies are set out in pages 21 to 23 of the financial statements. The policies that are most critical to the financial results relate to accounting for housing properties and include capitalisation of costs; deduction of capital grant from the cost of assets; housing property depreciation and the treatment of shared ownership properties.

There are no changes to the policies used in last year's Annual Financial Statements. However the following should be noted.

### 13. GOING CONCERN

The Annual Financial Statements are prepared under the going concern basis. The use of the going concern basis of accounting is appropriate because there are no material uncertainties related to events or conditions that may cast significant doubt about the ability of the Association to continue as a going concern. See section C, (page 14) Statement of Going Concern.

### 14. CREDIT PAYMENT POLICY

The Group's policy concerning the payment of its trade creditors complies with the Confederation of British Industry guidelines. The average payment period is within thirty days (2013: thirty days).



### 15. EMPLOYEE INVOLVEMENT AND HEALTH AND SAFETY

The Association takes seriously its responsibilities to employees and, as a policy, provides employees with information on matters of concern to them. It is also the policy of the Association to consult, where practical, employees or their representatives so that their views may be taken into account in making decisions likely to affect their interests.

During the year 2010-11 a Sub-Committee of the Health and Safety Working Group worked with a consultant to develop a Health & Environmental Management System (HEMS). HEMS brings a more structured approach to the management of health & safety which clearly establishes roles & responsibilities and defines the areas of significant risk that are controlled by safe systems of work and procedures.

An Intranet site has been developed to manage HEMS documentation and information.

### 16. DISABLED EMPLOYEES

Applications for employment by disabled persons are given full and fair consideration for all vacancies in accordance with their particular aptitudes and abilities. In the event of employees becoming disabled, every effort is made to retrain them in order that their employment with the Association may continue.

It is the policy of the Association that training, career development and promotion opportunities should be available to all employees.

### 17. BOARD AND EXECUTIVE OFFICERS' INSURANCE

The Group has purchased and maintains insurance to cover its Board and Executive Officers against liabilities in relation to their duties on behalf of the Association and its subsidiaries, as authorised by the Association's Rules.

### 18. AGM

The annual general meeting will be held on Wednesday 10 September 2014, at the Weaving Shed, Dunsdale Road, Selkirk.



### **B - YEAR'S BUSINESS AND PERFORMANCE REVIEW**

### CORPORATE VALUES

- Caring We care about what we do, the people we work with and the customers we serve.
- . Committed We all work together to provide affordable, high quality homes, care and support services.
- Connected We are part of the communities we serve and believe we can make a real difference.
- Creative We are ready to meet the challenges of the future with enthusiasm and new ideas.

### 2. OBJECTIVES & STRATEGY

The Group's five year strategy is reviewed and approved by the Board each year. The Strategic Objectives in the update for 2014/15 to 2018/19 are the following, the Eildon Group will:

- Ensure the highest standards of governance and partnership working are adhered to, including compliance with our regulatory frameworks.
- Ensure it operates within a sound financial framework, protecting our long term viability whilst prudently utilising the inherent financial strength of the organisation in order to meet existing commitments and potential new opportunities.
- · Ensure the delivery of high quality, responsive and affordable housing and support services.
- · Ensure the delivery of high quality, responsive and affordable care services.
- · Ensure the delivery of high quality new homes and property asset management services.
- Further develop its organisational capacity by reviewing existing practices and investing in the human and technical infrastructure of the organisation.



### 3. RISKS AND UNCERTAINTIES

Like all businesses the Association faces a wide variety of business related risks. During the year the Risk Management process was audited by the outsourced internal auditors. The main recommendation was the integration of the risk process into the Board Papers which has been implemented. The process was given substantial assurance. The impact of the Welfare Reforms on the business has been reflected in both the operational and strategic risks. In both exercises there were no residual risks that were severe. Those that were Inherent Severe and Residual Maior can be summarised thus:

Business Area	Summarised Risks	Summarised Action to Mitigate Risks
Strategic	Component Replacement planning, lack of	Property Management Strategy
	clarity for the sector going forward, activities of other organisations and customer aspirations.	Pay & Conditions Review
	Welfare benefit reform and the pension liability.	Customer Profiling
		Proactive Internal Communication
		External Communication & Lobbying
Corporate Services	Inter systems dependency, confidential issues,	Use of external expertise
	resource planning, skills gap to meet ever changing needs and inappropriate staff	Audit tracking system and project planning
	conditions.	Staff training and policies & procedures
		Staff consultation process
		External scrutiny and auditing
Finance	Unsustainable losses, unexpected interest rises,	Financial planning system
	external & internal fraud and inability to react to changing environment.	Financial reporting system
		Internal control system
		Treasury Management and Hedging
		Agreed change plan
		External scrutiny and auditing
Housing and Care &	Arrears, voids and anti-social complaints	Preventative monitoring & profiling
Support	increase, tenancy sustainment issues, impact of the welfare reforms, lack of revenue to meet support needs and inability to compete on care	Needs identification, use of the financial inclusion teams and a multi-agency approach
	tenders.	Training and clear procedures
		Tenancy Support intervention and pre tenancy work
		Flexible service delivery
Housing Development	Cost of Development becomes unaffordable,	Financial planning system
	funding regime is uncertain and agency contracts problematic.	Programme Management Review
	Contracts problematic.	Assess other funding models
		Project Management
		Treasury Management
		Engagement with the Regulator

### 4. FINANCE

The Association made a surplus of £324k during the year, transferred £2,835k from revenue reserves to designated reserves and the Net Assets base rose to £14.5m.

The Group made a surplus of £319k, after tax, during the year, transferred £2,835k from revenue reserves to designated reserves and the Net Assets base rose to £14.5m.

The financial performance over the past five years is analysed in Table 1, on page 13.

### Rent loss from voids

The target for the year was to keep voids below 1.04% of rental income receivable, and the actual is 1.16%.

### Rent loss from bad debts

The target for the year was to keep bad debts below 1.05% of rental income receivable, and the actual is 0.68%.

### Overall rent collection

Net arrears (arrears less prepayments) at 31 March 2014 have increased by £76k since 31 March 2013. When combined with the variances from the above, produces a rent collected in the year of 97.21% which is slightly lower than the target of 97.59%. Outstanding net arrears at the year end represents 1.3% of the total rent roll (2013 – 1.5%).



### 5. HOUSING PROPERTIES

At 31 March 2014, the Association owned 2,219 housing units. The properties are carried at the historic cost of £153m (2013 - £146m) which nets off to £38m (2013 - £35m) after depreciation and capital grants. Housing units are funded by Social Housing Grant, loans and working capital.

During the year, a valuation for 580 units was carried out for the purpose of securing loan finance. When this professional valuation is extrapolated across the whole stock, a value in use of £57m is indicated (market value £207m). A similar valuation over 373 units in 2013, gave an extrapolated value in use of £50m (market value £209m).

### 6. CAPITAL STRUCTURE AND TREASURY POLICY

During the year the Association borrowed no additional monies having borrowed the previous year £10m from the bond market through The Housing Finance Corporation (THFC). The THFC facility is a fixed 30 year bullet point loan. The total loans outstanding at the end of the year is £32.7m.

The Association borrows from banks and building societies in accordance with the Treasury Policy approved by the Board. MURJA Structured Finance & Risk Management is used to ensure that all the products in the market are considered and to assist in the torturous administration process of securing loans. In this way Eildon manages its borrowing arrangements to ensure that it is always in a position to meet its financial obligations as they fall due, whilst minimising excess cash and liquid resources held.

The Association, as a matter of policy, does not enter into transactions of a speculative nature and fixes rates of interest through embedded rates within loans and swaps using an ISDA MTM instrument. At 31 March 2014, the mix of variable and fixed ratio was 29%:71% which is out of kilter with what traditionally is thought to be the good Treasury Management practice of 50%:50%. In the current market the best opportunities for long term finance is in the bond market which has fixed rates.

### 7. CASH FLOWS

Cash inflows and outflows during the year are shown in the Consolidated Cash Flow Statement (page 19).

The group cash inflow from operating activities decreased this year to £2,947k (2013 - £2,742k), a net £4,308k (2013 - £5,343k) was spent acquiring assets. There was an outflow from repaying loans of £787k (2013 - £582k) however there was no inflow from borrowing (2013 - £12m). The cost of financing was £1,479k (2013 - £1,204k) and the Net debt moved from £24,064k in 2013, to £26,904k in 2014.

### 8. GENERAL RESERVES POLICY

The Board has reviewed the reserves of the Association. This review encompassed the nature of the income and expenditure streams, the need to match variable income with fixed commitments, and the nature of the reserves.

The reserves, of £14.5m, are made up of two different types:

- Designated Reserves, which represent a commitment to expenditure in the future.
- The Revenue Reserves, which represent the amount of the Net Asset Base which is not encumbered by either future commitments or the likelihood of an adverse event.

The Board are satisfied that the levels of all the various reserves are commensurate with the purposes for which they exist.

Details of the actual reserves and the associated amounts are in Notes 1, 19, 20.

### 9. DONATIONS

The Group donated £1k (2013 - £1k) to the Lintel Trust and made no political donations.

### 10. DEVELOPMENT AND SALE OF PROPERTIES

During the reporting year the Association spent £5.6m (2013 - £6.7m) on building houses, (Note 12), of which £2.5m (2013 - £2.0m) was funded by grants received from the Housing Investment Division East of the Scottish Government. At the reporting date there are no Shared Equity units remaining unsold.

The Association sold outright 1 shared ownership unit in the year, thereby allowing the tenants to achieve their aspiration of becoming home owners.

The Association also sold two difficult to let properties not meeting SHQS standards.

In the year ending 31 March 2015, it is expected that the Association will spend £8.0m on the development of new properties funded by £4.4m HAG. This represents 78 units coming into management, 32 starting on site and the purchase of a land to build a further 50 units in the future.



### 11. ASSET MANAGEMENT (PROPERTY MAINTENANCE)

The Association seeks to maintain its properties to the highest standard. To this end it carries out repairs in three distinct time frames:

- Routine Maintenance, which is carried out within days of notification, expenditure in the year was £641k (2013 £738k).
- A programme of Planned Repairs carried out in the medium term to deal with the gradual and predictable deterioration of building attributes. Expenditure in the year was £613k (2013 - £585k).
- A long-term programme of major repairs for the replacement components which have come to the end of their economic lives. Direct
  expenditure in the year was £835k (2013 £588k) and it was capitalised along with a 15% (2013 15%) overhead charge.

The reactive maintenance completed first was 87.8% and customer satisfaction returns gave a 93.4% expression of satisfaction. Both these measures are as per guidance on the housing charter return and therefore have no comparable figures.

The Board is confident that the necessary funds will be available in the future to cover the Association's commitments under the Scottish Housing Quality Standards.

### 12. CUSTOMER SERVICES

### Housing

During the year the Association sought tenants' views on the rent and services uplift for 2014/15.

The Association's Rent Policy is a points system based on the size, type and facilities of the accommodation which ensures that the rent structure is easy to administer and covers the wide variations within the properties. This policy follows the generally accepted practice/principles of the Housing Movement. Through time, driven by the building regulations, the variations within the properties has increased and is going to increase further in the near future. As such it was time to reflect these characteristic changes in the rent setting. The new characteristics are:

- Flats with their own individual access
- · Shower areas with a shower in addition to a bathroom
- An additional W.C.
- A separate dining room
- Driveway parking
- Lifts
- · The lack of external drying facilities
- Sunspaces
- Homes covered by the 2010 building regulations
- Homes covered by the 2013 building regulations
- Homes covered by the 2016 building regulations

Work continues in keeping the period of time taken to re-let or let new properties as low as possible to ensure that we maximise our effectiveness in housing people in need and reduce our costs. The average time taken to re-let properties this year has decreased to 28 days (2013 – 31 days).

Tenant involvement plays an important part in formulating and agreeing the Association's aims and objectives. Eildon Tenants' Organisation (ETO), the representative body for all our tenants, is recognised by our Board and The Scottish Housing Regulator. Through our Tenant Participation Officer, local groups of tenants are encouraged to become Registered Tenant Organisations.

Tenant's general views are obtained through regular internal surveys carried out to gain feedback on the services they receive and the houses they live in. Overall, the results from our surveys show very high levels of tenant satisfaction and where there are criticisms we identify them and draw up an action plan to improve our service for all of our customers.

The most recent independent Tenant Satisfaction Survey was carried out in year 2010/11. A further one is planned for year 2014/15.

All tenants receive a regular newsletter, called Eildon News. This gives them details of the activities carried out by the Association that are of most relevance to them.

The introduction of the Scottish Social Housing Charter (effective from 1<sup>st</sup> April 2012) replaces the performance standards set out in the guidance that the Scottish Ministers issued under section 79 of the Housing (Scotland) Act 2001. During the year tenants were consulted over the pertinent parts of the Charter. The systems needed to provide the necessary information to the regulator as of 31<sup>st</sup> March 2014.

### Care and Support

During the year the Care Inspectorate undertook inspections of our care services. The Inspection reports were very favourable and where recommendations have been made, these have been adopted. In the case of the dementia unit in Tweedbank the cost of maintaining the standard required by the inspectorate was not matched by the level of the required funding by those commissioning the service and therefore consultation has started to close the service in 2014/15. The Regulator has been informed of this Notifiable Event.



### 12. CUSTOMER SERVICES (continued)

### Wider & Agency Services

During the year the Group has provided:

- · Modernisation services to Scottish Borders HA.
- An adaptations service to the Borders Housing Network
- Procurement Services to the Borders Housing Network and Berwickshire HA.

As agents for the Scottish Borders Council, the Group has run a comprehensive Care & Repair Service.

### 13. STAFF PERFORMANCE MANAGEMENT

High quality personnel are seen as an essential part of the control environment and the ethical standards expected are communicated through the Chief Executive Officer. Service delivery is underpinned by staff performance and continues to be a high priority.

In the past year the following education achievements have been made:

- One member of staff achieved SVQ 4 Health & Social Care.
- Three members of staff achieved SVQ 3 Health & Social Care
- One member of staff passed the Prince2 Foundation level
- One member of Staff passed the General Certificate in Occupational Health & Safety.
- Six members of staff passed the IOSH Managing Safely course.
- One member of staff became a Tenancy Award assessor.

This year a leadership training programme was started with the Senior Management level completed and the manager and team leader programme on-going.

Specific training sessions were run on a wide variety of subjects associated with changing legislation and standards and with wider professional development. Examples of the former are Welfare Reform, Complaint Handling and Self-Directed Support and the later included Presentation Skills, Conducting Tenant's Surveys and Counter Terrorist Awareness.

Training associated with mandatory requirements included:

- Food Hygiene
- Emergency First Aid
- Infection Control
- Adult Protection
- Person-Centred Care
- Dementia Awareness
- Medication Awareness & Administration
- Accident & Falls Prevention & Recording
- Values and Recording
- Feeding Techniques
- Mental Health Awareness
- De-escalation of Violence and Physical Intervention
- Fire Safety Awareness
- Manual handling
- Moving & Handling People

A staff computer club, Lunchbytes, was launched in September 2013. This runs monthly in the lunch hour. It is voluntary and provides peer-to-peer learning in IT skills. Topics covered in 2013-4 included Excel spreadsheets, Power Point and Outlook. On average 12 people attend each hourly session.

The usual monthly Lunch and Learn sessions took place and this year the subjects covered included Youth Borders, the Borders Independent Advocacy Service, the Borders Drug and Alcohol Advocacy Service and a lecture on the movement from a residential home to an extra care home.

Overall staff attended training 466 times undertaking 3,219 hours of training and development (excluding conference and seminar bookings) at a cost of approximately £39k. This equates to approximately 20 hours of training per employee at a cost of £245 per head.

In the main, staff are consulted through the medium of the Staff Association, although, for specific issues questionnaires are used.

The staff attendance target is 97% and actual attendance for the year is 96.0% (2013 - 96.5%). If extreme long term sickness periods are discounted the attendance figure rises to 98.1%.

As of the 1<sup>st</sup> April 2013, the Association ceased to offer a defined benefits options within the Scottish Housing Associations Pension Scheme (SHAPS) and now offers a defined contribution option through SHAPS.

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Table 1 - Group Highlights - Five Year Historical Summary For the Year Ended 31 March 2014 2013 2012 2011\* 2010\* £'000 £'000 £'000 £'000 £'000 Income & Expenditure Account **Total Turnover** 10,412 10,220 10,102 10,998 9,690 6,180 Social Lettings Income 8,320 7,892 7,177 6,583 Operating Surplus 1,718 1,410 1,871 1,810 1,450 906 750 Surplus for the year after tax 319 265 971 **Balance Sheet Net Housing Properties** 37,797 34,797 30,402 29,623 25,120 3,879 4,406 5,017 5,103 5,386 Other Fixed Assets 42,395 35,419 34,726 30,506 **Fixed Assets** 39,647 **Net Current Assets** 4,144 7,303 174 412 1,211 Total Assets less current liabilities 46,539 46,950 35,593 35,138 31,717 Long Term Liabilities 32,030 32,760 21,668 22,118 19,668 14,509 14,190 13,925 13,020 12,049 **Net Assets** Reserves 8,016 5,181 1,592 1,577 1,527 **Designated Reserves** 350 700 Risk Reserves Accumulated Surplus 6,493 9,009 12,333 11,093 9,822 12,049 14,509 14,190 13,925 13,020 2,202 2,122 1,987 Housing Stock (units) 2,219 2,121 **Statistics** 2.6% 8.9% 8.8% 7.7% Surplus for year as % of turnover 3.1% 3.4% 12.6% 14.8% 12.1% Surplus for year as % of Social Lettings income 3.7% 0.8% 0.9% 0.9% 1.16% 1.1% Rent loss from Voids in the year 99.0% 99.1% 99.0% Rent Collected in terms of rent collectable in the year 97.4% 97.3% 1.2/1 1.4/1 3.5/1 3.9/1 1.1/1 Liquidity (current assets/current liabilities) 27.3% 28.5% 19.2% 20.4% 18.9% Gearing (total loans as % of capital grants plus reserves)

<sup>\*</sup> These years contain the bookkeeping entries that would have occurred if component accounting had been implemented. However it must be recognised that if component accounting had been live in these years the business decisions taken may have been different and, subsequently, the results.



### C - STATEMENT OF GOING CONCERN

Through the Executive Officers the Board has reviewed and discussed the various aspects of the Association as a Going Concern and its liquidity. The review covered the following items:

- The Annual Budget including Cashflow to 31 March 2015
- The 5 Year Viability Plan including Cashflow to 31 March 2019 that is scrutinised by the Regulator
- The 60 Year Plan including Cashflow to 2073

Based on these documents and the following facts:

- There is no sign of impairment of the housing stock through increased voids,
- 80% of the turnover is rent related,
- 11% of the turnover is Care or Support Income from the Local Authority,
- 3% of the turnover is Grants from the Scottish Ministers,
- There is a development programme backed by the Scottish Government,
- The Association does not trade abroad,
- The loan portfolio is more than 70% fixed mostly at very favourable rates,
- The Association has, at the 31 March 2014, 741 unencumbered properties,
- The Association has at the 31 March 2014 £5.8m in cash,
- The Reserves of the Association are over £14.5m.

The Board has no reason to believe that the Association will not still be a Going Concern well beyond 12 months from the signing date of these Annual Financial Statements.



### D - STATEMENT OF INTERNAL FINANCIAL CONTROLS

The Board acknowledges its ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate to the various business environments in which it operates. These controls are designed to give reasonable assurance with respect to:

- · Reliability of financial information used within the Group or for publication.
- Maintenance of proper accounting records.
- Safeguarding of assets against unauthorised use or disposition.

It is the Board's responsibility to establish and maintain systems of internal financial control. Such systems can only provide reasonable, and not absolute, assurance against material, financial mis-statement or loss. Key elements include ensuring that:

- The Association's range of internal control activities comply with requirements contained in the Scottish Housing Regulator's Guidance.
- Formal policies and procedures are in place, including the documentation of key systems and rules relating to the delegation of authorities, which allow the monitoring of controls and restrict the unauthorised use of the Association's assets.
- Experienced and suitably qualified staff to take responsibility for important business functions. Annual appraisal procedures have been
  established to maintain standards of performance.
- Forecasts and budgets are prepared which allow the Board and Management to monitor the key business risks and financial objectives
  and progress towards financial plans set for the year and the medium term. Regular management accounts are prepared promptly,
  providing relevant, reliable and up-to-date financial and other information and significant variances from budgets are investigated as
  appropriate.
- All significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through relevant Sub-Committees.
- The Board reviews reports from Management, from the internal auditors and from the external auditors to provide reasonable
  assurance that control procedures are in place and are being followed. This includes a general review of the major risks facing the
  Association.

Formal procedures have been established for instituting appropriate action to correct weaknesses identified from the above reports.

The Board has reviewed the effectiveness of the system of internal financial controls that exist in the Association for the year ended 31 March 2014 and until the date of signing of the financial statements. No weaknesses were found in internal financial controls which resulted in material losses, contingencies, or uncertainties which require disclosure in the financial statements or in the auditors' report on the financial statements.

### E - AUDITOR

Baker Tilly UK Audit LLP has indicated its willingness to continue in office. A resolution proposing their re-appointment for 2014/15 will be submitted at the Annual General Meeting.

By order of the Board

Mr N J Istephan Secretary 4106 anuz 81



### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF EILDON HOUSING ASSOCIATION LIMITED

We have audited the group and parent association financial statements of Eildon Housing Association Limited for the year ended 31 March 2014 (the "financial statements") on pages 17 to 37 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the Association's members as a body, in accordance with section 9 of the Friendly and Industrial and Provident Societies Act 1968. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Board and auditor

As explained more fully in the Board's Responsibilities Statement set out on pages 4, the Board are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at www.frc.org.uk/auditscopeukprivate

### Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the Group's and Association's affairs as at 31 March 2014 and of the income and expenditure
  of the Group and the income and expenditure of the Association for the year then ended;
- have been prepared in accordance with the requirements of the Industrial and Provident Societies Acts 1965 to 2002, the Industrial and Provident Societies (Group Accounts) Regulations 1969, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements – April 2012.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Industrial and Provident Societies Acts 1965 to 2002 requires us to report to you if, in our opinion:

- A satisfactory system of control over transactions has not been maintained; or
- the Association has not kept proper accounting records; or
- the financial statements are not in agreement with the books of account of the Association; or
- we have not received all the information and explanations we require for our audit.

Baker Tilly 4K Anche LLP

BAKER TILLY UK AUDIT LLP Statutory Auditor First Floor, Quay 2 139 Fountainbridge Edinburgh EH3 9QG

Date 20 Sure 2014



### INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2014

		GROUP		GROUP ASSOCIA		OCIATION
	Notes	2014 £'000	2013 £'000	2014 £'000	2013 £'000	
Turnover Less: Operating Costs	2 2	10,412 8,694	10,220 8,810	10,413 8,690	10,207 <u>8,803</u>	
Operating Surplus	6	1,718	1,410	1,723	1,404	
Gain on Sale of Fixed Assets Interest Receivable and Other Income Interest Payable and Similar Charges	15 7 8	55 22 (1,476)	32 80 (1,259)	55 22 <u>(1,476)</u>	32 80 (1,259)	
Surplus for Year before tax	6	319	263	324	257	
Corporation tax	9	-	2			
Surplus for Year	19	319	<u>265</u>	324	257	

There is no difference between the surplus on ordinary activities for the year and the retained surplus for the year stated in Note 19 and their historical cost equivalents.



### BALANCE SHEET AS AT 31 MARCH 2014

		GROUP		ASSOCIATION	
	Notes				
		2014	2013	2014	2013
		£'000	£'000	£'000	£'000
Tangible Fixed Assets		440.070	407.004	142.070	107.004
Housing Properties – Depreciated Cost Less Social Housing Grants and Other Grants		143,278 105,481	137,884 103,087	143,278 105,481	137,884 103,087
Less Social Housing Grants and Other Grants	12	37,797	34,797	37,797	34,797
	12				
Other Fixed Assets	13	3,879	4,406	3,879	4,406
Fixed Asset Investment Heritable Properties	14	719	444	719	444
Shared Equity Loan	14	2,207	2,242	2,207	2,242
Shared Equity Grant	14	(2,207)	(2,242)	(2,207)	(2,242)
		719	444	<u>719</u>	444
		40 205	20.647	42,395	39,647
		<u>42,395</u>	<u>39,647</u>	42,333	
Current Assets					
Debtors	16	532	368	622	361
Cash at bank and in hand		5,832	9,459	5,692	9,328
		6,364	9,827	6,314	9,689
Creditors: amounts falling due within one year	17	(2,220)	(2,524)	(2,217)	(2,438)
Net Current Assets	1.7	4,144	7,303	4,097	7,251
Hot Guilent Addition					
Total Assets less Current Liabilities		46,539	46,950	46,492	46,898
Creditors: amounts falling due more than one year	r 18	_(32,030)	(32,760)	(32,030)	(32,760)
Net Assets	10	14,509	14,190	14,462	14,138
Net Assets					
Capital and Reserves					
Share Capital	24		- 40:		
Designated Reserves	20	8,016	5,181	8,016	5,181
Revenue Reserves	19	6,493	9,009 14,190	6,446 14,462	8,957 14,138
		14,509	14,180	14,404	14,100

The financial statements on pages 17 to 37 were approved by the Board of Management and authorised for issue and were signed on its behalf by:

Mrs H J Cuckow	If I laculeon	(Chairman)
Mr T W Burrows	TW Bruss	(Vice Chairman)
Mr N J Istephan		(Secretary)
	18 JUNG 2014	(Date)



### CASH FLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2014

		GR	OUP	ASSO	CIATION
	Notes				
		2014 £'000	2013 £'000	2014 £'000	2013 £'000
Net Cash Inflow from Operating Activities Returns on Investment and Servicing of Finance	Α	2,947	2,742	2,938	2,817
Interest Received Interest Paid		22 _(1,501)	80 _(1,284)	22 (1,501)	80 (1,284)
Net Cash (Outflow) from Returns of Investment and Servicing of Finance Taxation		<u>(1,479)</u>	<u>(1,204)</u> 3	<u>(1,479)</u>	(1,204)
Capital Expenditure Acquisition and construction of properties Purchase of other fixed assets Capital grants received Sale of properties Sale of other fixed assets Capital grants repaid		(6,747) 13 2,335 155 - (64)	(7,363) (164) 2,136 48	(6,747) 13 2,335 155 - (64)	(7,363) (164) 2,136 48
Net Cash (Outflow) from Capital Expenditure		_(4,308)	_(5,343)	_(4,308)	_(5,343)
Net Cash (Outflow)/Inflow before use of liquid resources and financing		(2,840)	(3,802)	(2,849)	(3,730)
Financing  Loans Finance Received  Loans repaid  Shares Issued/(Redeemed)  Net Cash (Outflow)/Inflow from financing		(787) ———————————————————————————————————	12,000 (582) ————————————————————————————————————	(787) ———————————————————————————————————	12,000 (582) ————————————————————————————————————
(Decrease)/Increase in Cash in the Period	В	(3,627)	<u>7,616</u>	_(3,636)	<u>7,688</u>



### NOTES TO THE CASH FLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2014

### A Reconciliation of Operating surplus to Net Cash Inflow from Operating Activities

	G	GROUP		GROUP ASSOCIAT		CIATION
	2014 £'000	2013 £'000	2014 £'000	2013 £'000		
Operating Surplus for the Year	1,718	1,410	1,723	1,404		
Depreciation Increase in Debtors (Decrease)/Increase in Creditors Net Cash Inflow from Operating Activities	1,300 (24) 	1,214 (73) 191 2,742	1,300 (121) <u>36</u> <u>2,938</u>	1,214 (50) <u>249</u> <u>2,817</u>		

### **B** Reconciliation of Net Cashflow to Movement in Net Debt

	G	GROUP		GROUP ASSOCIATIO		CIATION
	2014 £'000	2013 £'000	2014 £'000	2013 £'000		
(Decrease)/Increase in cash in year Cash (Inflow) from financing Cash Outflow to financing Change in net debt Net debt at 1 April Net debt at 31 March	(3,627) 	7,616 (12,000) <u>582</u> (3,802) (20,262) (24,064)	(3,636) - 787 (2,849) (24,195) (27,044)	7,688 (12,000) <u>582</u> (3,730) (20,465) (24,195)		

### C Analysis of Changes in Net Debt

	G	GROUP		OCIATION
	2014	2013	2014	2013
	£'000	£'000	£'000	£'000
Cash in hand and at bank	5,832	9,459	5,692	9,328
Debts due within 1 year	(795)	(789)	(795)	(789)
Debts due after 1 year	<u>(31,941)</u>	(32,734)	(31,941)	_(32,734)
Total	<u>(26,904)</u>	(24,064)	(27,044)	_(24,195)



### 1. Principal Accounting Policies 2014

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting by Registered Social Landlords (2010), the Accounting Determination in terms of Section 68(1) Housing Act 2010 and with applicable Accounting Standards. A summary of the more important Accounting Policies is set out below:

### **Basis of Accounting**

The financial statements are prepared on the historical cost basis of accounting.

### Turnover

Turnover represents rental and service charge income, fees and revenue based grants receivable from local authorities and The Scottish Housing Regulator and Shared Equity Sales. Tenant service charges are levied on a basis intended to cover appropriate service costs each year.

Income from the sales of Shared Equity properties is recognised at the point of legal completion of the sale.

### **Liquid Resources**

Liquid resources include cash at bank and short term deposits.

### **Private Finance**

Private Finance loans are advanced by Private Lenders and Local Authorities under the terms of individual mortgage deeds in respect of each property. Advances are available only in respect of those developments which have been given approval for Social Housing Grant (SHG) by The Scottish Housing Regulator.

### Tangible Fixed Assets - Housing Properties (Note 12)

Housing properties for let are stated at cost. The cost of Shared Ownership properties is shown net of the income from the sales of first tranches. The development costs of housing properties funded with traditional SHG or under earlier funding arrangements include the following:

- · Cost of Acquiring Land and Buildings.
- Development Expenditure.
- Interest and Other Costs Charged on the Mortgage Loans Raised to Finance the Scheme.

Development expenditure includes development administration costs incurred directly in relation to construction or acquisition of the property up to the value of the revenue grant received. Costs in excess of this grant are included in the operational costs of the Association.

Development expenditure on completed properties also includes accruals for retentions, fees and other appropriate costs.

Expenditure on schemes which are subsequently aborted is written off in the year in which it is recognised that the schemes will not be developed to completion.

Works to existing properties will generally be capitalised under the following circumstances:

- (i) Where a component of the housing property that has been treated separately for depreciation purposes and depreciated over its useful economic life is replaced or restored; or
- (ii) Where the subsequent expenditure provides an enhancement of the economic benefits of the tangible fixed assets in excess of the previously assessed standard of performance. Such enhancement can occur if the improvements result in an increase in rental income, a material reduction in future maintenance costs or a significant extension of the life of the property.

Works to existing properties which fail to meet the above criteria are charged to the Income and Expenditure account.

The adoption of component accounting represents a change in accounting policy. Previously the major components of the Association's housing properties were deemed to be land and buildings. The major components are now deemed to be land, buildings, roofs, windows, wiring, bathrooms, heating systems, external doors, kitchens and heating boilers/electric heating systems.

Each component has a substantially different economic life and is depreciated over this individual life. Depreciation rates are shown below in the depreciation section. The new accounting policy is compliant with the SORP 2010 implemented in 2012.

### Donated Land (Note 12)

Land donated by local authorities is added to the cost at the market value of the land at the time of donation. An amount equivalent to the market value is added to other grants.



### Social Housing Grant (SHG) (Note 12)

For schemes developed under the terms of the 1988 Housing Act, SHG is paid directly to the Association as required, to meet its liabilities during the development process. SHG is repayable under certain circumstances primarily following the sale of property, but will normally be restricted to net proceeds of sale. SHG received is deducted from the cost of Housing Properties in the balance sheet. Where SHG has been received in respect of revenue expenditure, it is credited to the Income & Expenditure Account in the same period as the expenditure to which it relates. SHG relating to components which have been replaced, is shown as a contingent liability until 30 years from the date of grant receipt.

### Other Grants (Note 12)

Grants received from other bodies are included in the total of grants deducted from the cost of Housing Properties on the Balance Sheet.

### Depreciation (Notes 12 and 13)

Housing properties are deemed to consist of several components each with different life spans and therefore different rates of depreciation. Depreciation is charged so as to write down the cost to net realisable value (net of social housing and other grants) residual value on a straight line basis over their expected useful economic lives. Freehold land is not depreciated. The life spans and rates per component are:

Housing Property Assets (Components)	Life in Years	Rate as a %
Building	80	1.25%
Roofs	80	1.25%
Windows	60	1.67%
Wiring	60	1.67%
Bathrooms	30	3.33%
Heating Systems	30	3.33%
External Doors	30	3.33%
Kitchens	20	5.00%
Heating Boilers / Electric Heating	20	5.00%

It is expected that, from experience gained, in future years there may be a range of lifespans and rates for particular makes and types of particular components e.g. boilers.

The Association charges depreciation on its commercial property so as to write down the costs other than freehold land to their estimated residual value on a straight line basis over their expected economic lives at a rate of 2% per annum.

For the Association's registered office the basic building is written down at 2%. However for certain components the economic lives are believed to be less than 50 years and for these the following Straight Line rates are used:

Registered Office Components	Life in Years	Rate as a %
Building	50	2.00%
Lift	30	3.33%
Electrical Fittings	20	5.00%
Boilers and Chillers	20	5.00%
Carpets	15	6.66%

Other fixed assets are depreciated over their estimated useful lives, using the following Straight Line rates:

Other Fixed Assets	Life in Years	Rate as a %
Furniture & Fittings	10	10.00%
Other Equipment	5	20.00%
Information Technology	4	25.00%
Motor Vehicles	4	25.00%



### Shared Equity Home Ownership (Note 14)

Shared Equity transactions are grants received from HID (Scottish Government Housing and Investment Division) and passed on to an eligible beneficiary. The Scottish Government (HID) has the benefit of a fixed charge on the property entitling The Scottish Government (HID) to a share of the proceeds on the sale of the property by the beneficiary. These are classified as investments and are carried at historical cost with the linked finance cost (the grant received) being deducted from the gross amount of the Shared Equity asset.

Completed Shared Equity properties that are not sold or are work in progress are valued at the lower of cost and net realisable value. Cost comprises of cost of land and construction. Net realisable value is based on estimated sale price after allowing for all further costs of completion and disposal.

### **Investment Property (Notes 14)**

In 2012/13 the Investment property in Melrose was valued by Mr. K Hughes MRICS of Allied Surveyors Scotland plc. The market value was estimated to be £395k for existing use (office accommodation) and £500k for sale as private accommodation. Therefore the carrying value prior to the transfer to the investment property category of £444k was taken as the market value.

In 2013/14 the three commercial properties Galashiels, one in Peebles and one in Denholm were valued by Mr C Highton FRICS of Allied Surveyors Scotland plc. The market value was estimated to be £275k for existing use as office accommodation or shops. The carrying value prior to the transfer to the investment property category was £373k and therefore an impairment charge of £98k has been charged to the Income and Expenditure Account.

### Sale of Housing Properties (Notes 12 and 15)

Properties are disposed of under the appropriate legislation and guidance. Any grants received that cannot be repaid from the proceeds of sale are abated and the grants removed from the financial statements.

### Pensions (Note 22)

The Association participates in the Scottish Housing Associations' Pensions Scheme run by the Pensions Trust. The regular pension cost is charged to the Income and Expenditure account and is based on the expected pension costs over the service lives of the employees. The assets of the schemes are held separately from the Association in independently administered funds.

### Leasing

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Rentals paid and received under operating leases are charged and credited respectively to income and expenditure on a Straight Line basis over the term of the lease.

### Designated Reserves (Note 20)

Designated reserves will be transferred back in future periods to match expenditure charged to the Income and Expenditure Account.

### Housing Services

This fund represents the Association's commitment to provide service items including furniture and white goods funded through yearly income streams in periods in the future. In years where the expenditure is greater than the income, transfer will be made from this fund.

### Pension Deficit

This reserve represents the Association's commitment to fund the SHAPS past service deficit over the period of the plan. Each year the commitment will be reduced by the charge paid through the Income and Expenditure Account.

### VAI

The Association is VAT registered. However a large proportion of the income, namely rents, is exempt for VAT purposes and therefore gives rise to a partial exemption calculation. Expenditure as a result is shown inclusive of VAT. There is a group VAT registration scheme.

### Subsidiary

Eildon Enterprise Limited is incorporated as a company limited by guarantee.

### Tax (Note 9)

The Association is recognised by the Inland Revenue as a charity for taxation purposes. This results in no liability to corporation tax in the year.

The group incurs liability to pay Corporation Tax through its subsidiary Eildon Enterprise Ltd.

### **Shared Ownership Properties**

The first tranche of the Shared Ownership properties have not been disclosed separately in current assets as the amounts are not considered material.



### 2. Particulars of Turnover, Operating Costs and Operating Surplus or Deficit

### **GROUP**

			2014		2013
		Turnover	Operating Costs	Operating Surplus/ (Deficit)	Operating Surplus/ (Deficit)
	Notes	£'000	£'000	£'000	£'000
Social Lettings	3	8,320	5,382	2,938	2,488
Other Activities	4	2,092	_3,312	(1,220)	_(1,078)
Total 2014		10,412	<u>8,694</u>	<u>1,718</u>	1,410
Total 2013		10,220	<u>8.810</u>	1,410	

### **ASSOCIATION**

			2014		2013
		Turnover	Operating Costs	Operating Surplus/ (Deficit)	Operating Surplus/ (Deficit)
	Notes	£'000	£'000	£'000	£'000
Social Lettings	3	8,320	5,382	2,938	2,488
Other Activities	4	2,093	3,308	(1,215)	_(1,084)
Total 2014		<u>10,413</u>	<u>8,690</u>	<u>1,723</u>	1,404
Total 2013		10,207	8,803	1,404	



### 3. Particulars of Turnover, Operating Costs and Operating Surplus or Deficit from Social Letting Activities

### **GROUP AND ASSOCIATION**

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	General	Supported	Shared	2014	2013
	Needs Housing	Housing Accom	Ownership Housing	Total	Total
	£'000	£'000	£'000	£'000	£'000
Rent receivable net of service charges	7,103	424	223	7,750	7,190
Service charges	435	<u> 185</u>	5	8,375	<u>544</u> 7,734
Gross income from rents and service charges	7,538	609 10	228 0	95	
Less voids Net income from rents and service charges	<u>85</u> 7,453	599	228	8,280	92 7,642
Net income nom rents and service charges	1,400	_ 000		0,200	1,042
Grants from the Scottish Ministers	10	=	<u>*</u> )	10	5
Other	30			30	245
Subtotal – Non-rental income	40			40	250
Total turnover from social letting activities	<u>7,493</u>	<u>_599</u>	<u>_228</u>	<u>8,320</u>	<u>7,892</u>
Management and maintenance admin costs	2,208	199	56	2,463	2,380
Service costs	359	219	4	582	635
Planned & cyclical maintenance including major repairs	544	68	1	613	585
Reactive maintenance costs	604	37		641	738
Bad debts – rents and service charges	53			53	94
Depreciation of social housing	987	32		1,030	972
Total operating costs for social letting activities	<u>4,755</u>	555	72	5,382	5,404
Operating Surplus for social lettings	2,738	44	<u>_156</u>	2,938	2,488
Comparative Figures for 2013	2,388	(57)	<u>157</u>	2,488	





Financial Statements for Year ended 31 March 2014
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2014
4. Particulars Of Turnover, Operating Costs and Operating Surplus or Deficit from Other Activities
GROOP

2013 Total £'000	(302) (308) (308) (432) (83) (83)	(1,078)		2013 Total £'000	18 (303) (308) (432) (103)	(1,084)	
Operating Surplus/ (Deficit) £'000	(9) (202) (287) (586) (56) (78)	(1,220)	(1,078)	Operating Surplus/ (Deficit) £'000	(9) 3 (202) (287) (586) (56) (78)	(1,215)	(1,084)
Other Operating Costs £'000	257 12 278 1,305 1,096 194	3,312	3,406	Other Operating Costs £'000	257 8 278 1,305 1,096 194	3,308	3,399
Total Turnover £'000	248 10 76 1,018 510 138	2,092	2,328	Total Turnover	248 11 76 1,018 510 138	2,093	2,315
2014 Other Income £'000	31 10 682 473 138	1,426	1,700	2014 Other Income £'000	31 682 473 138 92	1,427	1,675
Supporting People Income £'000	336	373	356	Supporting People Income	336	373	356
Other Revenue Grants £'000	- 111111	1		Other Revenue Grants £'000	1111111	•	
Grants from Scottish Ministers	217	293	272	Grants from Scottish Ministers	217	293	284
	Wider role activities undertaken to support the community Care and Repair Factoring Development and construction of property activities Support activities Care activities Agency/management services for RSLs Other activities	Total from other activities	Total from other activities from 2013 ASSOCIATION		Wider role activities undertaken to support the community Care and Repair Factoring Development and construction of property activities Support activities Care activities Agency/management services for RSLs Other activities	Total from other activities	Total from other activities from 2013



### 5. Housing Stock

GROUP	& ASSO	CIATION
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	:014 nits)	2013 (Units)
General Needs	992	1,973
Shared Ownership	85	87
Supported Housing	142 219	142 2,202

### 6. Surplus for Year

	GROUP		ASSOCIATION		GROUP ASSOCIA		
Surplus for year is stated:	2014 £'000	2013 £'000	2014 £'000	2013 £'000			
After charging:  THFC Loan – Legal & Arrangement Fees Depreciation External auditors remuneration Internal auditors remuneration Remuneration to Baker Tilly UK Tax and Accounting Ltd	1,300 21 11 1	236 1,214 20 11	1,300 18 11 0	236 1,214 16 11			
And crediting: THFC Premium		315		315			
Gain on Disposal of Fixed Assets	55	32	55	32			

### 7. Interest Receivable and Similar Income

### **GROUP & ASSOCIATION**

	2014 £'000	2013 £'000
Bank Deposit Interest	22	80

### 8. Interest Payable and Similar Charges

### **GROUP & ASSOCIATION**

	2014 £'000	2013 £'000
Interest payable Release of premium	1,501 (25) 1,476	1,284 (25) 1,259



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### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2014

### 9. Taxation

### **ASSOCIATION**

The Association is recognised by the Inland Revenue as a charity for taxation purposes. This results in no liability to corporation tax in the year.

### **GROUP**

Analysis of the	tax charge	
The second secon		-

The tax charge on the profit on ordinary activities for the year was as follows:

	2014 £'000	2013 £'000
Tax charge in the year Current tax credit Tax credit on profit on ordinary activities		(3) (2)

In common with many other businesses of our size and nature we use a firm related to our Auditors, Baker Tilly Tax and Accounting Limited to prepare and submit returns to the tax authorities.

### 10. Directors' Emoluments

GROUP & ASSOCIATION	2014 £'000	2013 £'000
Aggregate amount of Officers emoluments in excess of £60k	226	205
Aggregate amount of Officers pensions, where emoluments exceed £60k	32	33
Emoluments (excluding pension contributions) of Chief Executive Officer	87	80
Total expenses reimbursed to Directors as not chargeable to UK income tax	2	2
The number of Directors whose emoluments (excluding pension contribution) paid were:		
	No.	No.

### 11. Employees

Project based Total

£70k- £80k £80k- £90k

Communication of Communication		
GROUP & ASSOCIATION		
	2014	2013
	£'000	£,000
Salaries	3,625	3,598
	294	237
Social Security Costs	474	538
Pension Costs	4,393	4,373
	No.	No.
Average monthly number of employees (Full Time Equivalent)		
Office based	73	76
Project based	69	75
Total	142	<u>151</u>



### 12. Tangible Fixed Assets - Housing Properties

### **GROUP & ASSOCIATION**

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	Comple	eted Properties	Under Construction	
	Held for Let	Shared Ownership	Held for Let	Total
	£'000	£'000	£'000	£'000
COST At 1 April 2013 Additions – new & existing stock	139,624 <b>243</b>	3,618	3,092 <b>5,340</b>	146,334 <b>5,583</b>
Additions – Component Replacement Transfers	965 2,831	(30)	(2,801)	965 - (64)
Disposal - existing stock Disposal – Component Replacement At 31 March 2014	(24) <u>(198)</u> <u>143,441</u>	3,548	5,631	(198) 152,620
DEPRECIATION At 1 April 2013	8,261	189	_ <del>x</del>	8,450
Charge Transfers	1,019 -	11		1,030
Disposal – Component Replacement At 31 March 2014	<u>(138)</u> 9,142	200		<u>(138)</u> 9,342
Depreciated Cost 31 March 2014	<u>134,299</u>	<u>3,348</u>	<u>5,631</u>	<u>143,278</u>
SHG At 1 April 2013 Received in year Transfers Repaid in year Disposal – Component Replacement At 31 March 2014	91,851 809 (24) (24) 92,612	2,584 (9) (32) 0 2,543	1,322 2,133 (800) - - 2,655	95,757 2,133 - (56) (24) 97,810
OTHER GRANTS At 1 April 2013	7,024	18	288	7,330
Received in year Transfers	295		341 (295)	341
Repaid in year At 31 March 2014	7,319	18	334	7,671
Total Grants 31 March 2014	99,931	<u>2,561</u>	<u>2,989</u>	<u>105,481</u>
Net Book Value at 31 March 2014	<u>34,368</u>	<u>787</u>	2,642	<u>37,797</u>
Net Book Value at 31 March 2013	<u>32,488</u>	<u>827</u>	1,482	34,797

Development administration costs capitalised amounted to £115k (2013 - £47k) for which Housing Association and Other Development Grants amounting to £115k (2013 - £47k) were received in the year.

During the year the amount of works to existing properties that were capitalised was £965k (2013 - £664k), out of total spend of £1,244k (2013 - £863k).





## 13. Tangible Fixed Assets – Other Fixed Assets

### GROUP & ASSOCIATION

Motor Heritable Let Property Vehicles Property Furnishing £'000 £'000	108 4,762 64 (8)	62 170 48 62 170 48	31 436 16 8 84 - (8) - - (96) - 31 424 16	7 3.699
Information Technology £'000	827 19 (49)	4 4	705 <b>56</b> (49)	8
Other Equipment £'000	E , , ,   E		ω m ·   <u>-</u>	
Furniture & Fittings £'000	227	1	113 20 (6) (6)	92
	Cost At 1 April 2013 Additions Disposal Transfer to Investment Property At 31 March 2014	Grants At 1 April 2013 At 31 March 2014	Depreciation At 1 April 2013 Charge for year Disposal Transfer to Investment Property At 31 March 2014	Net Book Value at 31 March 2014

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### 14. Fixed Asset Investment

### **GROUP & ASSOCIATION**

	2014 £'000	Movement in the year	2013 £'000
Heritable Investment Property – transferred from Other Fixed Assets	444		444
Shared Equity Loans made to the Shared Home Owner Shared Equity Grants	2,207	(35)	2,242
Shared Equity Grants	_(2,207)	35	(2,242)
Commercial Properties transferred from other fixed assets	444	<b>■</b> 7/	444
Allied Surveyors carried out a valuation of commercial properties previously	275	<u>275</u>	
held as fixed assets	<u>719</u>	<u> 275</u>	444

### 15. Gain on Disposal of Fixed Assets

### **GROUP & ASSOCIATION**

Housing Properties	Shared Ownership	Other Property	Total
	£'000	£'000	£'000
Net Proceeds Less: Asset Cost Accumulated Depreciation Net Gain on Sales of Housing Property	66 (42)	98 (269) 202 31	164 (311) 202 55

### 16. Debtors

	GROUP		ASSOC	CIATION
Amounts falling due within one year:	2014	2013	2014	2013
	£'000	£'000	£'000	£'000
Rental Debtors Provision for Bad Debts	506	421	506	421
	(204)	_(196)	(204)	_(196)
	302	225	302	225
SHG Receivable Other Debtors Owed by Group Undertakings Prepayments and Accrued Income	139 67 - - 24 - 532	127 - 16 368	139 67 90 24 622	108 12 16 361

### 17. Creditors – Amounts Falling Due Within One Year

	GROUP		ASSOCIATION	
	2014 £'000	2013 £'000	2014 £'000	2013 £'000
Housing Loans (Note 18) Accruals and Deferred Income Rent in Advance Trade Creditors Other Creditors Other Taxes and Social Security Care & Repair Client Bank Account	795 360 119 407 363 103	789 471 109 483 511 90 71 2,524	795 357 119 407 363 103 	789 466 109 483 511 80 



### 18. Creditors – Amounts Falling Due After More Than One Year

GROUP	& /	SSC	CIA	NOITA
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GROUP & ASSOCIATION	2014 €'000	2013 £'000
Bank and Building Society loans Local Authority and other loans	31,746 195 31,941	32,538 196 32,734
Other Creditors	$\frac{89}{32,030}$	26 32,760

### **Other Creditors**

Development Retentions due for properties currently under construction.

### Loans

Loans are secured by specific charges on the Association's properties and are repayable at varying rates of interest (2013/14 average 4.4%), in instalments due as follows:

GROUP & ASSOCIATION	2014 £'000	2013 £'000
Due within 1 year: (Note 17)  Bank and Building Society loans  Local Authority and other loans	794 1 795	788 1 789
Due within 1 to 2 years:  Bank and Building Society loans Local Authority and other loans	3,803 1 3,804	795 1 796
Due within 2 to 5 years: Bank and Building Society loans Local Authority and other loans	6,363 3 6,366	9,337 3 9,340
Due after 5 years: Bank and Building Society loans Local Authority and other loans	21,580 <u>191</u> 21,771	22,405 193 22,598
	32,736	<u>33,523</u>
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### **Financial Instruments**

Due to the nature of the Association's business, the only financial risk the Board consider relevant to the Association is credit, cash flow, interest rate and liquidity risk. The credit and cash flow risks are not considered significant.



### 18. Creditors - Amounts Falling Due After More Than One Year (cont)

### Interest Rate Risk

The financial risk management objectives of the Association are to ensure that financial risks are mitigated by the use of financial instruments where they cannot be addressed by means of contractual provisions. The Association uses interest rate swaps to reduce its exposure to interest rate movements. Financial instruments are not used for speculative purposes.

### Liquidity Risk

The Association's liquidity risk is principally managed through financing the Association by means of long term borrowings.

### Derivatives not included at fair value

Set out below is a comparison by category of carrying amounts and fair values of all of the Association's financial instruments that are carried in the financial statements at other than fair values:

	201	2014		13
Financial liabilities	Carrying Amount £'000	Fair Value £'000	Carrying Amount £'000	Fair Value £'000
Long term borrowing Interest rate swap	6,000 - 6,000	4,997 1,003 6,000	6,000 	4,587 1,413 6,000

The fair values of the fixed rate borrowing and the interest rate swap have been calculated by discounting the fixed cash flows at the prevailing interest rates at the year end.

### 19. Revenue Reserves

	GROUP		ASSOCIATION	
Revenue Reserve	2014	2013	2014	2013
	£'000	£'000	£'000	£'000
At 1 April Surplus for the year Transfer to Designated Reserves (Note 20) Transfer to/from Designated Risk Reserve (Note 20)	9,009	12,333	8,957	12,289
	319	265	324	257
	(2,824)	(3,693)	(2,824)	(3,693)
	(11)	104	(11)	104
At 31 March	6,493	9,009	6,446	8,9

<sup>\*</sup>The principle of component accounting is to account separately for each major component of a property asset with substantially different useful economic lives, and to depreciate them over their individual useful economic life. This change in accounting policy has resulted in major works expenditure written off in prior years being capitalised, and an additional depreciation charge now being recognised.



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### 20. Designated and Ordinary Reserves

### GROUP & ASSOCIATION

ROUP & ASSOCIATION	At 1 April 2013	Transfer From Designated Reserves	At 31 March 2014
	£'000	£'000	£'000
Designated Reserves Pension Deficit* Housing Services Total	3,693 1,488 5,181	2,824 11 2,835	6,517 1,499 8,016

The Housing Service Reserve reflects the need to collect yearly income for future expenditure that occurs periodically. Most of this occurs over a five year cycle. However, there are certain equipment and furnishings that have replacement cycles of 10 and 20 years.

### 21. Commitments

GROUP & ASSOCIATION	2014 £'000	2013 £'000
Capital Commitments Capital expenditure authorised but not contracted for	_5,312	<u>5,507</u>
Capital expenditure that has been contracted for but has not been provided for in the financial statements	6,384	2,799

The amount contracted for at 31 March 2014 will be funded from grants approved by The Scottish Housing Regulator, financed from private loans or met from the Association's Reserves.

<sup>\*</sup> The Pension Deficit reserve reflects the need to set aside funds which will be required to pay for the past service deficit on the SHAPS pension scheme. The current recovery plan is based on 15 years, of which there are 13 years remaining. Therefore, the reserve is calculated to be the Association's commitment for those 13 years.



### 22. Pensions

### Scottish Housing Associations' Pension Scheme

Eildon Housing Association Limited participates in the Scottish Housing Associations' Pension Scheme ('the Scheme').

The Scheme is a multi-employer defined benefit scheme. The Scheme is funded and is contracted-out of the State Pension scheme.

The Scheme offers six benefit structures to employers, namely:

- · Final salary with a 1/60th accrual rate.
- · Career average revalued earnings with a 1/60th accrual rate.
- Career average revalued earnings with a 1/70th accrual rate.
- · Career average revalued earnings with a 1/80th accrual rate
- · Career average revalued earnings with a 1/120th accrual rate, contracted in,
- Defined Contributions Option

An employer can elect to operate different benefit structures for their active members (as at the first day of April in any given year) and their new entrants. The defined contribution option can be introduced by the employer on the first day of any month after giving a minimum of three months' prior notice.

The Association has elected to operate the Defined Contributions option as at 1st April 2013.

It is not possible in the normal course of events to identify the share of underlying assets and liabilities belonging to individual participating employers. Scottish Housing Associations' Pension Scheme is a multi-employer scheme where the scheme assets are co-mingled for investment purposes, benefits are paid from the total scheme assets, and the contribution rate for all employers is set by reference to the overall financial position of the scheme rather than by reference to individual employer experience. Accordingly, due to the nature of the Plan, the accounting charge for the period under FRS17 represents the employer contribution payable.

The Trustee commissions an actuarial valuation of the Scheme every three years. The main purpose of the valuation is to determine the financial position of the Scheme in order to determine the level of future contributions required, so that the Scheme can meet its pension obligations as they fall due.

The last formal valuation of the Scheme was performed as at 30 September 2012 by a professionally qualified Actuary using the Projected Unit Credit method. The market value of the Scheme's assets at the valuation date was £394m. The valuation revealed a shortfall of assets compared with the value of liabilities of £304m, equivalent to a past service funding level of 56.4%.

The Scheme Actuary has prepared an Actuarial Report that provides an approximate update on the funding position of the Scheme as at 30 September 2013. Such a report is required by legislation for years in which a full actuarial valuation is not carried out. The funding update revealed an increase in the assets of the Scheme to £470m and indicated an increase in the shortfall of assets compared to liabilities to approximately £272m, equivalent to a past service funding level of 63%.

During the accounting period Eildon Housing Association Ltd paid contributions at the rate of 4% to 8% of pensionable salaries. Member contributions varied between 1% and 12%

As at the balance sheet date, there were 90 active members of the Scheme employed by the Association. The annual pensionable payroll in respect of these members was £2,335k. The Association continues to offer membership of the Scheme to its employees.

Eildon Housing Association continues to offer membership of the scheme.

The financial assumptions underlying the valuation as at 30 September 2012 were as follows:

The initiality additions and onlying the valuation as at 50 deptember 2012 were as follows.	%pa
Investment return pre retirement	5.3
Investment return post retirement (non-pensioners)	3.4
Investment return post retirement (pensioners)	3.4
Rate of salary increases	4.1
Rate of pension increases pension accrued pre 6 April 2005 pension accrued from 6 April 2005 (for leavers before 1 October 1993 pension increases are 5.0%)	2.0 1.7
Rate of price inflation	2.6



### 22. Pensions (cont)

Non-pensioners 44% of S1PMA (males) and S1PFA (females) projected using CMI\_2011 with a

long term improvement of 1.50% p.a. for males and 1.25% p.a. for

females.

Pensioners 90% of S1PMA (males) and S1PFA (females) projected using CMI\_2011 with a

long term rate of improvement of 1.50% p.a. for males and 1.25% p.a. for

females

The long-term joint contribution rates required from employers and members to meet the cost of future benefit accrual were assessed

Benefit structure	Long-term joint contribution rate (% of pensionable salaries per annu	
Final salary 60ths	24.6	
Career average 1/60ths	17.1	
Career average 1/70ths	19.2	
Career average 1/80ths	16.9	
Career average 1/120ths	11.4	

Additional deficit contributions are payable from 1 April 2014 and will increasing by 3% per annum each 1 April thereafter. Technical Provisions liabilities as at 30 September 2012 will be used as the reference point for calculating the additional contributions.

### Point of Note:

FRC issued a new reporting standard early in 2013: FRS 102 is the Financial Reporting Standard (FRS) applicable in the UK and Republic of Ireland (known as new UK and Irish GAAP). The mandatory effective date for the new framework of reporting is for financial years beginning on or after 1 January 2015. Early adoption is available.

The standard directs that sponsoring employers should disclose the net present value of agreed deficit repayments on their balance sheets i.e. recognising the contingent liability. As a consequence the reader will see the immediate impact on the financial statements.

The total Scottish Housing Associations' Pension Scheme pension cost for the Association was £538,268 (2012 - £480,425). Retirement benefits are accruing under this scheme in respect of one Director. Best estimate of contributions to be paid to the scheme in the next accounting period are ordinary contributions of £202,850 and additional contributions for past service deficit of £284,095. There is a contingent liability of £3,693k (Note 20).

### Contingent Liability if Eildon ceases to participate in the Scheme

Following a change in legislation in September 2005 there is a potential debt on the employer that could be levied by the Trustee of the Scheme. The debt is due in the event of the employer ceasing to participate in the Scheme or the Scheme winding up.

The debt for the Scheme as a whole is calculated by comparing the liabilities for the Scheme (calculated on a buyout basis i.e. the cost of securing benefits by purchasing annuity policies from an insurer, plus an allowance for expenses) with the assets of the Scheme. If the liabilities exceed assets there is a buy-out debt.

The leaving employer's share of the buy-out debt is the proportion of the Scheme's liability attributable to employment with the leaving employer compared to the total amount of the Scheme's liabilities (relating to employment with all the employers). The leaving employer's debt therefore includes a share of any 'orphan' liabilities in respect of previously participating employers. The amount of the debt therefore depends on many factors including total Scheme liabilities, Scheme investment performance, the liabilities in respect of current and former employees of the employer, financial conditions at the time of the cessation event and the insurance buy-out market. The amounts of debt can therefore be volatile over time.

Eildon Housing Association Ltd has been notified by the Pensions Trust of the estimated employer debt on withdrawal from the Scottish Housing Associations' Pension Scheme based on the financial position of the Scheme as at 30 September 2013. As of this date the estimated employer debt for Eildon Housing Association Ltd was £11,768k. This includes past service deficit noted above.



### 23. Legislative Provisions

Eildon Housing Association is incorporated under the Industrial and Provident Societies Act 1965. Eildon Enterprise Ltd is a company limited by guarantee incorporated under the Companies Act 1985.

### 24. Called Up Share Capital

	GROUP		ASSOCIATION	
Allotted, Issued and Fully Paid: Ordinary Shares of £1 each	2014	2013	2014	2013
	£	£	£	£
At 1 April	175	201	175	194
Issued in year at par	17	5	17	5
Cancelled in year	<u>(97)</u>	<u>(31)</u>	(97)	(24)
At 31 March	<u>95</u>	<u>175</u>	95	175

The shares were allotted to individuals wishing to become members.

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividend or distribution in the event of winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at the members' meetings.

### 25. Related Party Transactions

### **Tenant Committee Members**

During the year ended 31 March 2014 Mr M Clark and Mr Robin Lewis-Thomas were members of the Board of Management and tenants of Eildon Housing Association Limited. Each were issued with standard tenancy agreements and were awarded tenancies in line with the Association's Allocation Policy. Mr Robin Lewis-Thomas retired from the Board in November 2013 as he left his Eildon property and could therefore no longer be a Tenant Representative. Under the Board of Management Code of Conduct, no tenant members can use their position on the Board of Management to their own advantage.

### **Board Members**

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Mr I Jarvie of Eildon Enterprise Limited Board of Management is also a Board member of BHA Group.

### **Eildon Enterprise Limited**

Eildon Enterprise Limited (EEL) is a subsidiary of Eildon Housing Association (EHA). All shares of EEL are held by EHA and the Board Members of EHA make up the majority on the EEL Board.

Mr Nile Istephan, the Secretary and Chief Executive of EHA is also Secretary of EEL.

During the year the following transactions took place between EHA and EEL:

	2014 £'000	2013 £'000
Consultancy services provided to EEL	5	244
Amount due from EEL at the year end	<u>90</u>	12
Amount due to EEL at the year end		

The EEL Balance Sheet and Income and Expenditure Account, along with Eildon Housing Association make up the Group accounts financial statements (pages 17 - 20).

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