

East Renfrewshire Council

Why we are engaging with East Renfrewshire Council (East Renfrewshire)

We are engaging with East Renfrewshire about its **services for people who are homeless**.

To assess the risks to people who are homeless we have reviewed and compared the data for all councils from the Scottish Government's 2017/18 national homelessness statistics, the Annual Returns on the Charter, and information from our previous engagement with East Renfrewshire. From this we identified areas where we require further information from East Renfrewshire:

- how people access the service: in Housing Options cases, the low percentage of people East Renfrewshire recorded as presenting for homelessness reasons for whom the council completed a homelessness application ;
- East Renfrewshire's assessment of homelessness applications:
 - the percentage it assessed as not homeless or threatened with homelessness is above the Scottish average;
 - the percentage it assessed as intentionally homeless is above the Scottish average; and
 - the percentage resolved before assessment is above the Scottish average.

What East Renfrewshire must do

East Renfrewshire must provide us with the information we require in relation to its homelessness service.

What we will do

We will:

- review the information we require East Renfrewshire to provide and meet with it in quarter one to discuss its homelessness service; and
- review our engagement with East Renfrewshire when it has finalised its Rapid Rehousing Transition Plan.

Regulatory returns

East Renfrewshire must provide us with the following annual regulatory returns:

- Annual Assurance Statement;
- Annual Return on the Charter; and
- the return on the Energy Efficiency Standard for Social Housing.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.



[Read more about East Renfrewshire Council >](#)

Our lead officer for East Renfrewshire Council is:

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