

The Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF

26 October 2022

To Whom it May Concern,

Annual Assurance Statement, 2022

I am writing to confirm the outcome of Dalmuir Park Housing Association's (DPHA's) review of its compliance with the requirements of the Scottish Housing Regulator's (SHR) Regulatory Framework.

I am pleased to confirm that, following a detailed and comprehensive review process, the Board of Management is satisfied that DPHA is **compliant** with:

- All relevant requirements as set out in Chapter 3 of the Regulatory Framework.
- The Regulatory Standards of Governance and Financial Management.
- The relevant standards and outcomes in the Scottish Social Housing Charter.
- All relevant statutory obligations and duties.

The Board has reviewed and assessed a comprehensive bank of evidence to support the view that DPHA is compliant with the above requirements. The evidence bank combines reports, policies, advice, and information which the Board monitors and oversees on an ongoing basis throughout the year to provide continuous assurance that DPHA is compliant. Additionally, the evidence bank incorporates relevant documents and information that contribute to our assurance, and which form the structure of DPHA's business and governance activities. Our ongoing self-assessment and scrutiny processes, including Internal Audit, have also informed our view.

In reviewing our compliance with the Regulatory Framework, we are assured that we are working towards having appropriate systems in place for the collection of equalities data and

that we are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We currently have a number of properties which do not have a valid EICR. We have a programme of works in place and all outstanding inspections are scheduled to be completed by 31 March 2023.

As part of our review of compliance, we have adopted an improvement focus and have also identified a number of areas for improvement, which we will progress during the course of the year. These areas for improvement form an Improvement Plan, which will be monitored by the Board at agreed intervals to ensure successful achievement. We are satisfied that none of these areas for improvement represents a material area of non-compliance.

In considering our compliance with our legal and regulatory requirements in 2022, we have taken account of the ongoing impact of COVID-19; the Scottish Government's intervention in rent setting; the broader and ever-changing economic situation including rising interest rates and rising costs, and consequent business, economic and social disruption. We have and will continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements.

Where we adopted revised standards of service delivery, we communicated changes clearly to our tenants and our service users.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

As Chairperson, I was authorised by the Board at a meeting on 25 October 2022 to submit this Annual Assurance Statement to the SHR by the deadline date of 31 October 2022. We can confirm a copy of this Assurance Statement will be published on our website on the same date it is submitted to the SHR.

Yours sincerely,

Jordan Henderson
Chairperson



Promoting Equal Opportunities

Scottish Charity No. SC033471
Co-operative and Community Benefit
Societies Act 2014 Reg No. 1917 R(S)
Scottish Housing Regulator No. HAL 98
Scottish Property Factor No. PF000397