

The Scottish Housing Regulator

To whom it may concern,

### **Annual Assurance Statement 2020**

I am writing to confirm the outcome of Dalmuir Park Housing Association's (DPHA's) review of its compliance with the requirements of the Regulatory Framework.

I am pleased to confirm that, following a detailed and comprehensive review process, the Board is satisfied that DPHA is **compliant** with:

- All relevant requirements as set out in Chapter 3 of the Regulatory Framework.
- The Regulatory Standards of Governance and Financial Management.
- The relevant standards and outcomes in the Scottish Social Housing Charter.
- All relevant statutory obligations and duties.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have complied and continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users and regulators. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible.

We continue to monitor our Business Plan, budget, and financial assumptions in the context of the ongoing emergency situation and associated business interruption. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation and we will take account of updated regulatory advice as we monitor and review our Business Plan in the context of the ongoing changing situation.

The Board has reviewed and assessed a comprehensive bank of evidence to support the view that DPHA is compliant with the above requirements. In addition to the assurance gained from this evidence bank, much of our work since December 2017 to date has been focussed on achieving compliance with regulatory requirements. Our ongoing oversight and scrutiny processes have therefore also informed our view.

In addition to the work of our Leadership Team and the Board, aspects of our approach to self-assurance have been reviewed by our internal auditors and other external consultants, thereby confirming the validity of those processes reviewed and the outcome.

Our continued focus on improvement and compliance has identified a number of actions which have been incorporated into an Action Plan which will be pursued over the coming year. We are satisfied that none of these actions represents a material area of non-compliance.

As Chairperson, I was authorised by the Board at a meeting on 18 November 2020 to submit this Annual Assurance Statement. A copy of this Statement will be published on our website before 30 November 2020.

Yours faithfully,

**Craig Edward**

**Chairperson**