COPPERWORKS HOUSING ASSOCIATION LIMITED REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

Registered Housing Association Number: HAC 233

Charity Registration Number: SC045357 FCA Reference Number: 2379R (S)

COPPERWORKS HOUSING ASSOCIATION LIMITED

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COPPERWORKS HOUSING ASSOCIATION LIMITED THE MANAGEMENT COMMITTEE, EXECUTIVES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2021

MEMBERS OF THE MANAGEMENT COMMITTEE

Jim Laing(Chairperson)Maureen Flynn(Vice Chair)Rosemary Gallagher(Secretary)

Geraldine McLaughlin (Treasurer)

Rose McLaughlin (Committee Member) (Resigned 25/08/2020)

Luis Paulino (Committee Member)
Stephen Penrice (Committee Member)
Peter Kane (Committee Member)
Catherine Collins (Committee Member)
Florence Dioka (Committee Member)
Nick Brown (Committee Member)

Alan Shute (Committee Member)

Osman Lamin Sidique (Committee Member) (Co-opted 26/01/2021)

EXECUTIVE OFFICERS

Margaret Brownlie (Deputy Director)

REGISTERED OFFICE

43 Tharsis Street Roystonhill Glasgow G21 2JF

AUDITOR

French Duncan LLP Chartered Accountants Statutory Auditor 133 Finnieston Street Glasgow G3 8HB

BANKERS

Clydesdale Bank plc Head Office 30 St Vincent Street Glasgow G1 2EU

SOLICITORS

TC Young BTO Solicitors
7 West George Street 40 St Vincent Street

Glasgow Glasgow G2 1BA G2 5HS

The Management Committee presents their report and the audited Financial Statements for the year ended 31 March 2021.

Legal Status

The Association is a registered non-profit making organisation under the Co-operative and Community Benefit Societies Act 2014 No. 2379R (s). The Association is governed under its Rule Book. The Association is a Registered Scottish Charity with the charity number SC045357.

Principal Activities

The principal activity of the Association is the provision and management of affordable rented accommodation.

1. Strategy and Objectives

The Association's mission is to provide locally based, high quality, affordable housing and services which will contribute to the well-being of the community we serve. The vision for Copperworks is to be the landlord of choice in our neighbourhood, working with our customers, community and local stakeholders to create an area where people choose and are happy to live. Great service and value for money are at our core and we strive relentlessly to balance both. The achievement of our mission, vision and strategic objectives is underpinned our values of Excellence, Accountability and Partnership Working, which shape how we do business. During 2020/2021, we agreed a completely new 3-year Business Plan. As part of this process, we reviewed and updated our Strategic Objectives to state that we will;

- Maintain and enhance strong strategic governance
- Ensure that customers receive the highest possible standard of service at all times
- Provide quality homes in an attractive environment
- Seek to improve our financial strength and deliver value for money
- Develop our leadership and staff
- Continue our role as a community anchor by providing services and improving our commitment to grow and thrive

This comprehensive review of our strategy and objectives took account of tenant views and priorities and was prepared following a series of joint strategy events with our partners at Spire View Housing Association. As well as clarifying our purpose, potential and priorities, the new plan reaffirmed the strategic direction of the Association.

2. Review of Business

Our progress during the year was excellent and included;

- Completion of a comprehensive exercise in order to self-assess our compliance with the Scottish Housing Regulators 'Regulatory Standards of Governance and Financial Management'. An action plan was devised and followed through to completion to ensure continued compliance with the standards.
- Continued to progress the Roystonhill masterplan in conjunction with local partners to consider options for the development of the Millburn Centre and adjacent site.
- Fully revised and updated our 5-year investment plan.
- Running a successful Management Committee recruitment campaign and attracting new members and co-optees with a wide range of relevant skills, thus further strengthening our Governance arrangements.
- A Comprehensive review of our 30-year projections, including sensitivity analysis. This is to ensure the Association continues to remain financially viable in the short, medium and long-term. The updated Business Plan incorporates all these changes.

- A further review, through a workshop-based session, of all the risks facing the Association and systems in place for monitoring, reporting and mitigation.
- Continued our programme of independent internal audit.
- Commenced a comprehensive review of our Tenant Participation Strategy.
- A continuation of our Wider Role programme to include the provision of various services including; Money Advice, Financial Capability and Tenancy Support. We also secured significant funding, in partnership with other local agencies, from the Lottery and Scottish Government to provide a comprehensive COVID response across the local community.
- A thorough programme of appraisals and training for staff and management committee.
- Conclusion of a comprehensive review of our staff service sharing arrangements with Spire View Housing Association, including information / discussion sessions with Management Committee members and consultation with staff. Thereafter, commenced a review of the joint staffing structure.
- Continued membership and an active, leading role in the Royston Strategy Group which includes all RSL's, MP, Councillors, MSP, Rosemount Development Trust, GHA, Rosemount Lifelong Learning, Police, Fire Service, Royston Youth Action, North Glasgow Community Food Initiative and local schools.

3. Future Developments

Future developments as clearly defined within our new Business Plan include;

Objective 1 – Maintain and enhance strong strategic governance.

In summary we will;

- Strengthen our Committee through an ongoing recruitment campaign to bolster both numbers and the range of skills on our Committee. This will also be an important part of succession planning to make sure the governing body is shaped for the future.
- Continue to deliver a training programme to develop our Management Committee to ensure that
 individually and collectively, they demonstrate high levels of effective governance over the organisation.
 This will include a comprehensive programme of induction and development for new Committee members.
 Where sensible, we will develop our approach to delivery along with other local RSLs to share costs and
 learning.
- Continue to review our governance, finance, corporate and service policy suite. All staff and tenants will be
 encouraged to actively participate in the development of key policies to ensure all policies and related
 procedures are up to date, reflect law and regulatory requirements and good practice and are embedded
 in our operations. Regular in-house training will be carried out on new policies and procedures as they are
 introduced for staff and committee.
- Complete required actions on recent internal audits and agree and deliver our annual Internal Audit Programme to test the resilience of key areas of our business against policy and best practice.
- Conduct a Self-Assessment review to continue to test our compliance with SHR Regulatory Standards of Governance and Financial Management.
- Review our Risk Management Policy to ensure the continued active consideration of risk management in
 our strategic and operational activity. We will continue to run regular refresher training sessions and
 workshops on risk for Committee and staff team to understand our operating environment, key financial
 assumptions and to test our ability to respond if risks materialise.

Objective 2 - We will ensure that customers receive the highest possible standard of service at all times.

- We always seek to improve the performance that we currently achieve against the performance indicators
 of the Annual Return of the Charter (ARC). We are currently in low engagement with the Scottish Housing
 Regulator and our aim is to continue to be a well performing RSL. We aim to achieve our Key Performance
 Targets in 2021/22 set out in Appendix 3 of the Business Plan to drive this level of high performance,
 continuous improvement and excellent customer service.
- Our firm focus will always be on finding and delivering the right solutions, at the right time and in the right manner to suit the needs of individual customers.
- Our tenants are at the heart of the service. We enjoy high levels of tenant satisfaction with our service, however we cannot be complacent and will continue to conduct our 3 yearly Tenant Satisfaction Survey which is next due during 2021/2022. We will also continue to conduct our repairs service satisfaction surveys on a daily basis. This will allow us to review our strategic and operational plans and adjust them where appropriate to reflect tenant feedback.
- We will review our Tenant Participation Strategy at least every 3 years to reflect current sector best practice. The review is currently underway and will conclude early in 2022/23.
- In this computer age, we will to continue to play our part in supporting digital engagement in the community. In 2021/22, we will continue to support digital engagement in the community informed by our customer surveys and other data to help improve access and opportunity for tenants to do business with us and others online, as well as access jobs, training and to help build social networks via the internet. This will be delivered in part through the Aspire Digital Space programme running from Roystonhill Community Hub until August 2021.

Objective 3 - Provide Quality Homes in an Attractive Environment

Effective management of our physical assets will always be a top strategic objective and part of our core business. In 2021/22, we will:

- Build on the existing knowledge on the condition of our stock by undertaking a further Stock Condition Survey, supplemented by operational knowledge to create a full and accurate picture of investment needs and stock performance.
- Review and update our 30-year investment plan and Investment Strategy so that we can identify any financial risks to the Association when preparing budgets.
- Increase our stock and the provision of additional homes where possible through New Build Development.
- Continue to investigate and improve the environmental surroundings within our area of operation.

Objective 4 – Seek to Improve our Financial Strength and Deliver Value for Money

Section 8 of the Business Plan sets out our financial position over the short, medium and long term. We have run a host of sensitivities to stress test our financial plans against the key risks that could affect us. The results indicate a business capable of withstanding challenges.

- We will maintain the solid financial base of the organisation now and in the future. We have updated our budgets and long-term financial assumptions to ensure they fully reflect our long term stock investment needs and will ensure that we manage our service in line with or better than budget assumptions.
- We remain conscious that we want to keep our management costs as low as possible, yet ensure that we
 maintain and improve the standards of service to customers. We can do this by continuing to share services
 with Spire View Housing Association and other local RSLs/ partners. We will conclude the ongoing review
 of the Service Sharing Arrangements with Spire View to evaluate the ongoing efficiency and effectiveness
 of the model as well as allowing an opportunity to consider any development opportunities.
- Our Rent Policy demonstrates that we fully understand the need to consider affordability and comparability
 of rent charges whilst supporting the financial well-being of the Association and our investment
 requirements. Following a comprehensive review of our rent charges during 2018/19 and 2019/20 we
 applied a 2.5% increase on our rents for 2020/21 and 1.7% in 2021/22 to reflect our current and future
 costs and to ensure we will continue to meet all tenant and business requirements.

Objective 5 - Develop our Leadership and Staff

We recognise the vital importance of strong and visionary leadership from the Committee and senior team to develop our staff to be the best they can be.

In 2021/22, we will help achieve this by-:

- Conducting annual Committee and staff performance evaluations to ensure all parties understand the vision, values, strategic direction and delivery commitments of the organisation and their part in achieving same.
- From this, we will create learning and development plans to ensure Committee and staff members are trained and developed to deliver on expectations and to reach their full potential.
- We will ensure new members undergo comprehensive induction and future development and training.
- We will ensure Succession Planning is discussed at regular intervals for both staff and committee.

Objective 6 – Continue our Role as a Community Anchor by providing services and improving our communities to grow and thrive.

In 2021/22 we will help achieve this by:

- Safeguarding our culture of innovation, customer/business and excellence
- Partnering on delivery of the Aspire Digital Space project with Spire View Housing Association to enable the local community to get online, improve digital skills and confidence, access economic benefits and improve employability.

- In partnership with Blochairn Housing Association and Rosemount Development Trust, continue to progress
 the potential development of the Millburn Centre and surrounding / adjacent sites, and decide on the next
 steps.
- Continuing to support wider role activities which benefit the local community through our partnerships with numerous local agencies including Royston Youth Action, Rosemount Lifelong Learning, Rosemount Development Trust, North Glasgow Community Food Initiative, North Glasgow Healthy Living Community, GEMAP and the Simon Community.

Principal Risks and Uncertainties Faced

The comprehensive review during 2019/20 identified and analysed several risks facing the Association including those relating to;

- COVID-19
- Welfare reform
- Potential IT Systems Failures
- Tenant Expectations
- EESSH Compliance
- Interest Rates
- Changing Regulatory Landscape
- Rent Levels
- Effective Governance

Using a robust scoring matrix, the Association considered the level of risk presented to the organisations and the control measures required in order to mitigate the risk. The residual risk level was then calculated, an action plan developed, and risk 'owner' identified. The risk register is overseen by the Management Committee quarterly through business planning and reporting.

Financial / Non-Financial KPI's

Performance Indicators and Targets were reviewed during the business planning process. These aim to maintain and further improve our positive performance across a number of key areas including arrears, voids, complaints, tenant satisfaction, repairs, gas safety, SHQS, EESSH, anti-social behaviour and staff absence.

Governance

The members of the Management Committee and Executive Officers are listed on page 1.

Each member of the Management Committee holds one fully paid share of £1 in the Association. The Executive Officers hold no interest in the association's share capital and, although not having the legal status of Directors, they act as Executives within the authority delegated by the Management Committee.

The members of the Management Committee are also Trustees of the Charity. Members of the Management Committee are appointed by the members at the Association's Annual General Meeting.

Going Concern

The management committee has reviewed the results for the year and the projections for the next five years including the impact of the Covid pandemic. The management committee has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future. For this reason,

the going concern basis has been adopted in these financial statements. Further details are provided in the accounting policies note 1.

COVID - 19

COVID-19 presents significant uncertainty and risks for the Association. There are risks around governance, finance, service delivery, legislation, vulnerable tenants, home working, cyber security, financial institutions, recovery and recurrence. Each of these risks has been fully assessed by the Association, included in the Risk Register and appropriate mitigation and control measures implemented, along with intensive monitoring.

The impact of this global pandemic has been wide ranging and has required the association to adapt accordingly to new ways of working and new means of service delivery. The main impacts of COVID-19 on the Association are outlined below;

- Changes to governance arrangements were required to allow for 'remote' committee meetings via Zoom. The programmed schedule of meetings since the first lockdown in March 2020, has been fully achieved.
- There was a significant increase in home working during 2020/21 and this emphasised the requirement to
 ensure all staff remain vigilant to the risks associated with cyber security. Relevant training and advice
 continue to be provided to mitigate risk. The health and safety issues associated with home working have
 also been considered within the risk assessments.
- Remote service delivery for large periods of time during 2020/21 including management of rent arrears, repairs, void management, allocations, gas servicing, estate management, money advice, tenancy support and financial capability. Each of these areas has been managed well and service delivery maintained to the highest possible standard in the circumstances.
- Void turnaround times increased quite significantly as allocations were not permitted for a period of time
 and there were subsequent difficulties in securing contractors to carry out works. However, allocations
 resumed during the year with appropriate measures in place to ensure the safety of staff, customers and
 contractors.
- Intensive management of rent collection and arrears control has seen arrears levels remain fairly static however, the Association is well aware that this may change over the course of 21/22 as the UK Government's Job Retention Scheme comes to an end and unemployment rises.
- Gas safety checks were unable to be carried out for a period of time during 2020/21 as the Association's
 contractor stopped providing the service. Whilst we were able to source an alternative contractor
 temporarily, there were a number of instances where the gas safety certificate expired due to COVID
 restrictions. However, all 'failures' were subsequently addressed.
- For a period of around 3-4 months, we were unable to progress planned and cyclical works. However, steady progress is now being made and works have recommenced.
- There has been a requirement to prepare and regularly update several Risk Assessments to facilitate the
 return of staff to the workplace (office and hub) and to implement the necessary control measures, training
 and induction to ensure all staff are comfortable with the arrangements in place.
- Services and activities at the Roystonhill Community Hub ceased at the end of March 2020. However, the building was used as a hub to prepare and deliver over 200 food parcels and 175 hot meals each week to the local community, between April and October 2020. These services were delivered in partnership with other members of the Royston Covid Response Group and managed predominantly by Copperworks and Spire View Housing Associations. The group secured funding from the National Lottery and Scottish Government to facilitate delivery of these services as well as activity and care packs to those who were isolated, along with hot lunches for local children supported by Royston Youth Action.

BREXIT

Whilst the impact of Brexit has been somewhat overshadowed by the impact of COVID-19, there is evidence to suggest that the UK's departure from the EU has affected some areas of our work. In particular, the availability of certain materials is proving more difficult and this is turn is driving up costs and extending completion times. This is apparent from both our planned and day to day works.

Statement of Management Committee's responsibilities

The Co-operative and Community Benefit Societies Act 2014 require The Management Committee to prepare Financial Statements for each financial year which give a true and fair view of the state of affairs of the Association and of the surplus or deficit of the Association for that year. In preparing those Financial Statements, the Management Committee is required to:-

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the Financial Statements;
- Prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business;
- Prepare a statement on Internal Financial Control.

The Management Committee is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Association and to enable them to ensure that the Financial Statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements - 2019. They are also responsible for safeguarding the assets of the Association and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. It is also responsible for ensuring the Association's suppliers are paid promptly.

The Management Committee must in determining how amounts are presented within items in the income and expenditure account and balance sheet, have regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting practices.

In so far as the Management Committee are aware:

- There is no relevant audit information (information needed by the Housing Association's auditor in connection with preparing their report) of which the Association's auditor is unaware, and
- The Management Committee have taken all steps that they ought to have taken to make themselves aware
 of any relevant audit information and to establish that the Housing Association's auditor is aware of that
 information.

Auditor

A resolution to re-appoint the auditor, French Duncan LLP, Chartered Accountants, will be proposed at the Annual General Meeting.

By order of Management Committee

Rosemary Gallagher,

Secretary

Date: 14 September 2021

Statement on Internal Financial Control

The Management Committee acknowledges its ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate for the business environment in which it operates. These controls are designed to give reasonable assurance with respect to:

- The reliability of financial information used within the Association, or for publication;
- The maintenance of proper accounting records; and
- The safeguarding of assets against unauthorised use or disposition.

It is the Management Committee's responsibility to establish and maintain systems of Internal Financial Control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements of the Association's systems include ensuring that:

- Formal policies and procedures are in place, including the ongoing documentation of key systems and rules relating to the delegation of authority, which allow the monitoring of controls and restrict the unauthorised use of Association's assets;
- Experienced and suitably qualified staff take responsibility for important business functions and annual appraisal procedures have been established to maintain standards of performance;
- Forecasts and budgets are prepared which allow the management team and the Management Committee
 to monitor key business risks, financial objectives and the progress being made towards achieving the
 financial plans set for the year and for the medium term;
- Quarterly financial management reports are prepared promptly, providing relevant, reliable and up to date financial and other information, with significant variances from budget being investigated as appropriate;
- Regulatory returns are prepared, authorised and submitted promptly to the relevant regulatory bodies;
- All significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through the Management Committee;
- The Management Committee receive reports from management and from the external and internal
 auditors to provide reasonable assurance that control procedures are in place and are being followed and
 that a general review of the major risks facing the Association is undertaken; and
- Formal procedures have been established for instituting appropriate action to correct any weaknesses identified through internal or external audit reports.

The Management Committee has reviewed the effectiveness of the system of internal financial control in existence in the Association for the year ended 31 March 2021. No weaknesses were found in the internal financial controls which resulted in material losses, contingencies or uncertainties which require disclosure in the financial statements or in the auditor's report on the financial statements.

By order of Management Committee

Rosemary Gallagher,

Secretary

Date: 14 September 2021

COPPERWORKS HOUSING ASSOCIATION LIMITED

REPORT BY THE AUDITOR TO THE MEMBERS OF COPPERWORKS HOUSING ASSOCIATION LIMITED ON CORPORATE GOVERNANCE MATTERS FOR THE YEAR ENDED 31 MARCH 2021

In addition to our audit of the Financial Statements, we have reviewed your statement on pages 10 and 11 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial controls contained in the publication "Our Regulatory Framework" and associated Regulatory Advice Notes which are issued by the Scottish Housing Regulator - United Kingdom Generally Accepted Accounting Practice

Basis of Opinion

We carried out our review having regard to the requirements relating to corporate governance matters within Bulletin 2006/5 issued by the Financial Reporting Council. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reasons given for non-compliance.

Opinion

In our opinion the Statement on Internal Financial Control on pages 10 and 11 has provided the disclosures required by the relevant Regulatory Standards within the publication "Our Regulatory Framework" and associated Regulatory Advice Notes by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

Through enquiry of certain members of The Management Committee and Officers of the Association, and examination of relevant documents, we have satisfied ourselves that The Management Committee's Statement on Internal Financial Control appropriately reflects the Association's compliance with the information required by the relevant Regulatory Standards in respect of internal financial controls within the publication "Our Regulatory Framework" and associated Regulatory Advice Notes issued by the Scottish Housing Regulator in respect of internal financial controls.

French Duncan LLP

Chartered Accountants Statutory Auditor 133 Finnieston Street Glasgow G3 8HB

Date: 14/09/2021

OPINION

We have audited the financial statements of Copperworks Housing Association Limited for the year ended 31 March 2021 which comprise a statement of comprehensive income, statement of financial position, statement of cash flows, statement of changes in capital and reserves and related notes including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 - The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the Financial Statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice:
- have been properly prepared in accordance with the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs UK) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the housing association in accordance with the ethical requirements that are relevant to our audit of financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the management committee members' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the management committee members with respect to going concern are described in the relevant sections of this report.

OTHER INFORMATION

The other information comprises the information contained in the Annual Report, other than the financial statements and our auditor's report thereon. The Management Committee are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such

material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you, if in our opinion:

- a satisfactory system of control over transactions has not been maintained; or,
- the Association has not kept proper accounting records; or,
- the financial statements are not in agreement with the books of account of the Association; or
- we have not received all the information and explanations we require for our audit.

RESPONSIBILITIES OF COMMITTEE MEMBERS

As explained more fully in the management committee's responsibilities statement set out on page 8, the committee members are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the committee members determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the management committee are responsible for assessing the housing association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee members either intend to liquidate the housing association or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

We have been appointed as auditor under the Co-operative and Community Benefit Societies Act 2014 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

• Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is

sufficient and appropriate to provide the basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
 are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness
 of the housing association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee members.
- Conclude on the appropriateness of the committee members' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the housing association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the
 disclosures, and whether the financial statements represent the underlying transactions and events in a
 manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The Extent to Which the Audit Was Considered Capable of Detecting Irregularities Including Fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the responsible individual ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the association through discussions with management and management committee members and from our sector knowledge;
- we focused on specific laws and regulations, including those specified by the Scottish Housing Regulator, which we considered may have a direct material effect on the financial statements or the operations of the association, including the Co-operative and Community Benefit Societies Act 2014, Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', the Statement of Recommended Practice for Social Housing Providers 2018 and Determination of Housing Requirements 2019, and data protection, anti-bribery, employment, and health and safety legislation;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and committee members and inspecting legal invoices; and

• identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the association's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management and management committee members as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- · performed high level analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- reviewing internal audit reports prepared during the year;
- enquiring of management and management committee members as to actual and potential litigation and claims;
- · inspecting any legal invoices; and
- reviewing correspondence with Scottish Housing Regulator.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance.

Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the management committee and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

USE OF OUR REPORT

This report is made solely to the Association's members, as a body, in accordance with Section 87 of the Cooperative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

French Duncan LLP

Chartered Accountants and Statutory Auditor 133 Finnieston Street GLASGOW G3 8HB

Date:

14/09/2021

COPPERWORKS HOUSING ASSOCIATION LIMITED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2021

		202	1	2020
	Notes		£	£
REVENUE	2	1,172,48	33	1,158,569
Operating costs	2	(1,092,364	<u>1)</u>	(971,507)
OPERATING SURPLUS	8	80,11	.9	187,062
Loss on disposal of component replacements		(1,190)	-	·
Interest receivable and other similar income		1,927	3,841	
Interest payable and other similar charges	7	(5,654)	(10,420)	
Other Finance Charges	10	(3,000)	(6,000)	
		(7,91	7)	(12,579)
SURPLUS FOR THE YEAR		72,20)2	174,483
OTHER COMPREHENSIVE INCOME				
Actuarial (losses)/gains in respect of pension scheme	22	(197,000	0)	138,000
TOTAL COMPREHENSIVE INCOME		(124,798		312,483

The results for the year relate wholly to continuing activities.

The notes on page 22 to 42 form part of these financial statements.

COPPERWORKS HOUSING ASSOCIATION LIMITED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2021

		Notes		2021 £		2020 £
NON-CURREN	IT ASSETS					
Housing prop	erties - depreciated cost	11(a)		5,776,618		5,922,488
Other tangibl	e fixed assets	11(b)		1	_	1
				5,776,619		5,922,489
CURRENT ASS	SETS					
Debtors		12	181,171		136,774	
Cash at bank a	and in hand		1,895,981		1,726,435	
			2,077,152		1,863,209	
CREDITORS:	amounts falling due within					
	one year	13	(325,506)		(233,744)	
NET CURRENT	ASSETS			1,751,646		1,629,465
TOTAL ASSETS	LESS CURRENT LIABILITIES			7,528,265		7,551,954
CREDITORS:	amounts falling due after more than one year housing property loans	14		(758,094)		(815,821)
PROVISIONS F	OR LIABILITIES					
	Pension - deficit funding liability	22		(204,000)		(54,000)
DEFERRED INC	COME					
Social Housing	g Grants	17		(71,383)		(72,135)
Restricted Gra	ant	17		(825,751)	_	(816,156)
			=	5,669,037		5,793,842
EQUITY						
Share capital		18		111		118
Revenue rese	rve	18		5,668,926 5,669,037	-	5,793,724 5,793,842

The financial statements were approved by the Management Committee, authorised for issue, and signed on its behalf on 14 September 2021.

Jim Laing	Maureen Flynn	Rosemary Gallagher	
Chairperson	Vice Chairperson	Secretary	

The notes on page 22 to 42 form part of these financial statements.

COPPERWORKS HOUSING ASSOCIATION LIMITED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2021

		2021		2020
	Notes	£		£
NET CASH INFLOW FROM OPERATING ACTIVITIES	15	237,804		292,332
INVESTING ACTIVITIES Acquisition and construction of housing	(47.240)		(274.227)	
properties	(17,340)		(354,085)	
Grants received	9,595		354,085	
NET CASH (OUTFLOW) FROM INVESTING ACTIVITIES	-	(7,745)	_	
NET CASH INFLOW BEFORE FINANCING		230,059		292,332
FINANCING ACTIVITIES				
Issue of ordinary share capital	5		11	
Interest received	1,927		3,841	
Interest paid	(5,654)		(10,420)	
Loan principal repayments	(56,791)		(54,792)	
NET CASH OUTFLOW FROM FINANCING	-	(60,513)		(61,360)
INCREASE IN CASH		169,546		230,972
OPENING CASH AND CASH EQUIVALENTS		1,726,435		1,495,463
CLOSING CASH AND CASH EQUIVALENTS	-	1,895,981		1,726,435

COPPERWORKS HOUSING ASSOCIATION LIMITED STATEMENT OF CHANGES IN CAPITAL AND RESERVES FOR THE YEAR ENDED 31 MARCH 2021

	Share	Revenue	
	Capital	Reserve	Total
	<u>£</u>	£	<u>£</u>
Balance as at 1 April 2020	118	5,793,724	5,793,842
Issue of Shares	5	-	5
Cancelled shares	(12)	-	(12)
Surplus for Year	-	72,202	72,202
Other comprehensive income		(197,000)	(197,000)
Balance as at 31 March 2021	111	5,668,926	5,669,037
	Share Capital	Revenue Reserve	Total
	<u>.</u>	£	£
Balance as at 1 April 2019	119	5,481,241	5,481,360
Issue of Shares	119 11	5,481,241 -	5,481,360 11
		5,481,241 - -	
Issue of Shares	11	5,481,241 - - 174,483	11
Issue of Shares Cancelled shares	11	-	11 (12)

1. PRINCIPAL ACCOUNTING POLICIES

Legal status

The Association is incorporated under the Co-operative and Community Benefit Societies Act 2014 and is registered by the Financial Conduct Authority. The Association is a Public Benefit Entity in terms of its compliance with Financial Reporting Standard 102.

Basis of Accounting

These financial statements have been prepared in accordance with Financial Reporting Standard 102 - 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Statement of Recommended Practice for Social Housing Providers 2018 and comply with the requirements of the Determination of Housing Requirements 2019 as issued by the Scottish Housing Regulator.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgement in applying the Association's accounting policies (see below).

The following principal accounting policies have been applied:

Going Concern

The financial statements have been prepared on a going concern basis after consideration of the future prospects of the Association, its long-term financial forecasts and the certainty of cash flow from rental of social housing stock. The Association has taken into account the Covid 19 pandemic in its consideration and updated budgets and forecasts accordingly and is satisfied that the Association has adequate resources to manage the impact of the pandemic on an ongoing basis. The Association has adequate resources to meets its liabilities as they fall due and for at least 12 months from when these accounts are approved.

Revenue

The Association recognises rent receivable net of losses from voids. Service Charge Income (net of voids) is recognised as expenditure is incurred as this is considered to be the point when the service has been performed and the revenue recognition criteria is met.

Government Grants are released to income over the expected useful life of the asset to which it relates.

Retirement Benefits

The Association participates in the Scottish Housing Association Defined Benefits Pension Scheme and retirement benefits to employees of the Association are funded by the contributions from all participating employers and employees in the Scheme. Payments are made in accordance with periodic calculations by consulting Actuaries and are based on pension costs applicable across the various participating Associations taken as a whole.

The Association accounts for the pension scheme on a defined benefit basis based on its share of scheme assets and liabilities as determined by the actuary. Defined benefit costs are recognised in the Statement of Comprehensive Income within operating costs. Actuarial gains and losses are recognised in Other Comprehensive Income. Further details are disclosed in the notes to the accounts.

1. PRINCIPAL ACCOUNTING POLICIES (Continued)

Valuation of Housing Properties

Housing Properties are stated at cost less accumulated depreciation and impairment. Housing under construction and Land are not depreciated. The Association depreciates housing properties by major component on a straight line basis over the estimated useful economic lives of each identified component. All components are categorised as Housing Properties within note 11(a). Impairment reviews are carried out if events or circumstances indicate that the carrying value of the components listed below is higher than the recoverable amount.

Component	Useful Economic Life
Land	Not depreciated
Building	100 years
Roof	50 years
Electrical Systems	30 years
Windows	30 years
Radiators	30 years
Boilers	15 years
Bathrooms	22 years
Kitchens	15 years

Depreciation and Impairment of Other Non-Current Assets

Non-Current Assets are stated at cost less accumulated depreciation. Depreciation is charged on a straight line basis over the expected economic useful lives of the assets at the following annual rates:-

Furniture and Fittings 20% Reducing balance Computer Equipment 33% Straight line

The carrying value of non-current assets is reviewed for impairment at the end of each reporting year.

Social Housing Grant and Other Grants in Advance/Arrears

Social Housing Grants and Other Capital Grants are accounted for using the Accrual Method as outlined in Section 24 of Financial Reporting Standard 102. Grants are treated as deferred income and recognised in income on a systematic basis over the expected useful life of the property and assets to which it relates.

Social Housing Grant attributed to individual components is written off to the Income and Expenditure Account when these components are replaced.

Social Housing Grant received in respect of revenue expenditure is credited to the Income and Expenditure Account in the same year as the expenditure to which it relates.

Although Social Housing Grant is treated as a grant for accounting purposes, it may nevertheless become repayable in certain circumstances, such as the disposal of certain assets. The amount repayable would be restricted to the net proceeds of sale.

Sales of Housing Properties

First tranche Shared Ownership disposals are credited to turnover on completion. The cost of construction of these sales is taken to operating cost. In accordance with the Statement of Recommended Practice, disposals of subsequent tranches are treated as non-current asset disposals with the gain or loss on disposal shown in the Statement of Comprehensive Income.

1. PRINCIPAL ACCOUNTING POLICIES (Continued)

Estimation Uncertainty

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Management Committee to exercise judgement in applying the Association's Accounting Policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements, is disclosed below:

Rent Arrears - Bad Debt Provision

The Association assesses the recoverability of rent arrears through a detailed assessment process which considers: tenant payment history, arrangements in place, and court action.

Life Cycle of Components

The Association estimates the useful lives of major components of its housing property with reference to surveys carried out by external qualified surveyors.

Useful Lives of Other Fixed Assets

The useful lives of other fixed Assets are based on the knowledge of senior management at the Association with reference to expected asset life cycles.

Pension Liabilities

This has relied on the actuarial assumptions of qualified actuaries which have been reviewed and are considered reasonable and appropriate. Assumptions in respect of discount rates and inflation will vary from year to year, as will the value of assets and will be dependent on circumstances at the date of valuation.

Costs of Shared Ownership

The Association allocates costs to shared ownership properties on a percentage basis split across the number of properties the Association owns.

Leases/Leased Assets

Costs in respect of operating leases are charged to the Statement of Comprehensive Income on a straight line basis over the lease term. Assets held under finance leases and hire purchase contracts are capitalised in the Statement of Financial Position and are depreciated over their useful lives.

Works to Existing Properties

The Association capitalises major repairs expenditure where these works result in an enhancement of economic benefits by increasing the net rental stream over the life of the property.

1. PRINCIPAL ACCOUNTING POLICIES (Continued)

Key Judgements made in the application of Accounting Policies

a) The Categorisation of Housing Properties

In the judgement of the Management Committee the entirety of the Association's housing stock is held for social benefit and is therefore classified as Property, Plant and Equipment in accordance with FRS 102.

b) Identification of cash generating units

The Association considers its cash-generating units to be the schemes in which it manages its housing property for asset management purposes.

c) Pension liability

The Association's pension provider has been able to calculate the Association's individual liability for the past pension deficit. Under accounting standard FRS102 where a pension provider is able to give an individual valuation the standard requires that these figures be accepted and shown in the Association's annual accounts.

As at 31 March 2021 the deficit for Copperworks Housing Association was estimated at £204,000. This has required an entry under the Other Comprehensive Income on page 18. The entry of £197,000 reflects the actuarial loss estimated on the scheme in the current year. This will vary year by year depending upon a range of factors including, but not exclusively, investment returns and actuarial assumptions.

Financial Instruments - Basic

The Association only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like rents, accounts receivable and payable, loans from banks and related parties.

These are recognised in accordance with Section 11 of Financial Reporting Standard 102.

The Association's debt instruments are measured at amortised cost using the effective interest rate method.

COPPERWORKS HOUSING ASSOCIATION LIMITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS

PARTICULARS OF REVENUE, OPERATING COSTS AND OPERATING SURPLUS

7

	Operating surplus/ (deficit) £	205,192	(18,130)
	Operating Costs £	(816,441)	(155,066)
2020	Revenue	1,021,633	136,936
	Operating surplus/ (deficit)	176,858	(96,739)
	Operating Costs £	(826,938)	(232,426)
2021	Revenue	1,036,796	135,687
	Note	m	4
		Social letting activities	Other activities Total

3. PARTICULARS OF INCOME AND EXPENDITURE FROM SOCIAL LETTINGS

5. PARTICULARS OF INCOME AND	General	Shared	L LL1711405	
	Needs	Ownership		
	Housing	Housing	2021 Total	2020 Total
	£	£	£	£
Revenue from lettings				
Rent receivable net of identifiable			4 000 577	4 004 554
service charges	1,039,577	-	1,039,577	1,021,554
Service charges receivable	-	-	-	-
Gross rents receivable	1,039,577	-	1,039,577	1,021,554
Less rent losses from voids	(3,533)	-	(3,533)	(673)
Net rents receivable	1,036,044	-	1,036,044	1,020,881
Amortisation of Social Housing & Other			750	750
Grants	752	-	752	752
Revenue grants from local authorities				
and other agencies	-	-	-	
Total income from social letting	1,036,796	-	1,036,796	1,021,633
Expenditure on social letting activities				
Management and maintenance				
administration costs	385,155	_	385,155	399,847
Planned and cyclical maintenance	505,155		303,133	333,017
including major repairs	134,745	-	134,745	129,733
Reactive maintenance	176,542	_	176,542	120,321
Bad debts - rents and service charges	1,476	-	1,476	4,014
Depreciation of social housing	162,020	-	162,020	162,526
Total operating costs of social letting	859,938	-	859,938	816,441
Operating surplus on social letting				
activities	176,858	_	176,858	205,192
				The second secon
2020	205,192	_	205,192	

COPPERWORKS HOUSING ASSOCIATION LIMITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 NOTES TO THE FINANCIAL STATEMENTS

PARTICULARS OF INCOME AND EXPENDITURE FROM OTHER ACTIVITIES

4.

	Other revenue grants £	Supporting people income	Other income	Total Turnover	Operating costs bad debts	Operating costs other	Operating surplus/ (deficit) 2021	Operating surplus/ (deficit) 2020
Factoring Services	•	•	9,240	9,240	•	(9,240)	1	9,240
Medical Adaptations	20,454	1	ı	20,454	ı	(19,618)	836	1,038
Wider Action	33,657	1	ı	33,657	ı	(46,082)	(12,425)	9,279
Contracted Services for RSL	ı	1	72,324	72,324	1	(157,486)	(85,162)	(32,699)
Other Income	1	1	12	12	1	1	12	12
TOTAL FROM OTHER								
ACTIVITIES	54,111	ł	81,576	135,687	1	(232,426)	(96,739)	(18,130)
TOTAL FROM OTHER								
ACTIVITIES FOR 2020	52,590		84,346	136,936		(155,066)	(18,130)	

5. BOARD MEMBERS AND OFFICERS EMOLUMENTS

The officers are defined in the Co-operative and Community Benefit Societies Act 2014 as the members of the Management Committee, managers and employees of the Association.

No emoluments have been paid to any member of the management committee.

No officers of the Association received emoluments greater than £60,000.

	2021	2020
	£	£
Total Emoluments paid to key management personnel:	69,969	65,176

Payments made to Board members during the year for reimbursement of expenses totalled £183 (2020 - £1,284).

6. EMPLOYEE INFORMATION

6. EMPLOYEE INFORMATION		
	2021	2020
	£	£
Staff costs during the year:		
Wages and salaries	193,153	198,301
Social security costs	19,652	16,620
Other pension costs	16,578	15,109
	229,383	230,030
The average number of full time equivalent persons employed	Number	Number
during the year was	6	6
7. INTEREST PAYABLE AND SIMILAR CHARGES		
	2021	2020
	£	£
Bank loans and overdrafts	5,654	10,420

8. OPERATING SURPLUS FOR THE YEAR

	2021 £	2020 £
Surplus is stated after charging/(crediting):		
Depreciation of tangible owned fixed assets	162,020	162,661
Auditors' remuneration - audit services	10,020	6,200
Operating lease rentals - land and buildings	12,000	12,000
- other	2,556	1,127
Amortisation of capital grants	(752)	(752)

9. TAX ON SURPLUS ON ORDINARY ACTIVITIES

The Association is a Registered Scottish Charity and is exempt from Corporation Tax on its charitable activities.

10. OTHER FINANCE INCOME/CHARGES

	2021	2020
	£	£
Net interest and other expenses on defined benefit pension scheme	3,000	6,000

11. NON-CURRENT ASSETS

a) Housing Properties	Housing		
	Properties	Land	
	Held for	Remediation	
	Letting	Works	Total
	£	£	£
COST			
At start of year	6,062,717	816,156	6,878,873
Additions	7,745	9,595	17,340
Disposals	(3,200)	-	(3,200)
Transfers of stock	-	-	-
At end of year	6,067,262	825,751	6,893,013
DEPRECIATION			
At start of year	956,385	-	956,385
Charged during year	162,020	-	162,020
Eliminated on disposal	(2,010)	-	(2,010)
At end of year	1,116,395	-	1,116,395
NET BOOK VALUE			
At end of year	4,950,867	825,751	5,776,618
At start of year	5,106,332	816,156	5,922,488

Additions to housing properties includes capitalised development administration costs of £Nil (2020 - £Nil) and new components capitalised during the year amounted to £7,745 (2020 - £Nil).

The Association's lenders have standard securities over housing property with a carrying value of £4,932,564 (2020 - £5,087,454).

b) Other tangible assets	Computer Equipment £	Furniture & Fittings £	Total £
COST	_	_	_
At start of year	23,830	53,557	77,387
Additions	-	· -	-
Disposals	-	-	-
At end of year	23,830	53,557	77,387
DEPRECIATION			
At start of year	23,829	53,557	77,386
Charged during year	-	-	-
Disposals	-		-
At end of year	23,829	53,557	77,386
NET BOOK VALUE			
At end of year	1	_	1
At start of year	1		1
12. DEBTORS			
		2021	2020
		£	£
Arrears of Rent & Service Charges		20,605	18,151
Less: Provision for Doubtful Debts	•	1,652	3,894
		18,953	14,257
Other Debtors		129,919	95,261
Prepayments and accrued income		32,299	27,256
		<u>181,171</u>	136,774

13. CREDITORS AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Housing Loans	60,641	59,705
Trade Payables	38,824	32,239
Rent in Advance	43,120	38,092
Other Taxation and Social Security	40,807	4,897
Other Payables	107,876	80,506
Accruals and Deferred Income	34,238	18,305
	325,506	233,744

14. CREDITORS AMOUNTS FALLING DUE AFTER ONE YEAR

	2021	2020
	£	£
Housing loans	758,094	815,821

The Association has a number of long term housing loans, the terms and conditions of which are as follows:

All of the Association's bank borrowings are repayable on a monthly basis with the principal being amortised over the term of the loans. The loans will be repaid in full by 2034. The interest rate was 1.2% (variable) during the year.

The Bank loans are repayable as follows:	2021	2020
	£	£
Between one and two years	61,373	60,426
Between two and five years	188,599	185,687
In five years or more	508,122	569,708
	758,094	815,821

15. STATEMENT OF CASH FLOWS

Reconciliation of operating surplus to cash flow from operating activities	2021	2020
	£	£
Operating Surplus	80,119	187,062
Depreciation	162,020	162,661
Amortisation of Capital Grants	(752)	(752)
Change in debtors	(44,397)	(22,615)
Change in creditors	90,826	14,988
Past service pension deficit contributions	(50,000)	(49,000)
Cancelled Shares	(12)	(12)
Cash flow from operating activities	237,804	292,332

16. ANALYSIS OF CHANGES IN NET DEBT

	As at 1 April 2020	Cash-flows	Other changes	As at 31 March 2021
	£	£	£	£
Cash	1,726,435	169,546		1,895,981
Loans falling due within one year	(59,705)	56,791	(57,727)	(60,641)
Loans falling due after more than one year	(815,821)	_	57,727	(758,094)
TOTAL	850,909	226,337	-	1,077,246

17. DEFERRED INCOME

	2021	2020
	£	£
Social Housing Grants		404.050
Balance as at 1 April 2020	72,135	134,958
Additions in year	-	(50.074)
Reclassification	(*****)	(62,071)
Amortisation in Year	(752)	(752)
Balance as at 31 March 2021	71,383	72,135
Restricted Grant		
Balance as at 1 April 2020	816,156	400,000
Reclassification	-	62,071
Received in Year	9,595	354,085
Balance as at 31 March 2021	825,751	816,156
Total deferred grants	897,134	888,291
This is expected to be released to the Statement of Comprehensiv	e Income as follows:	
Amounts released within one year	752	752
Amounts released in one year or more	70,631	71,383
	71,383	72,135
18. SHARE CAPITAL AND RESERVES		
Share Capital	2021	2020
onard outplace	£	£
Shares of £1 each Issued and Fully Paid	_	
At 1 April 2020	118	119
Issued in year	5	11
Cancelled in year	(12)	(12)
At 31 March 2021	111	118
, 10 Car 11 Car 211 Marketin		

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividends or distributions on a winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at members' meetings.

18. SHARE CAPITAL AND RESERVES (Continued)

Reserves	2021	2020
	£	£
At 1 April 2020	5,793,724	5,481,241
Surplus for year	72,202	174,483
Other comprehensive income	(197,000)_	138,000
At 31 March 2021	5,668,926	5,793,724

19. HOUSING STOCK

The number of units of accommodation in management at the year end was:-	2021 No.	2020 No.
General Needs	270	270

20. RELATED PARTY TRANSACTIONS

Members of the Management Committee and their close family are related parties of the Association as defined by Financial Reporting Standard 102. The related party relationships of the members of the Management Committee are summarised as:

- Members are tenants of the Association
- Members are factored owners
- Management Committee members cannot use their position to their advantage. Any transactions between
 the Association and any entity with which a Management Committee member has a connection with is
 made at arm's length and is under normal commercial terms.

Transactions with Management Committee members and close family were as follows:

- Rent Received from Tenants on the Committee and their close family members £26,772
- Factoring income received from Owner Occupiers in the Committee £281
- At the year-end total rent arrears owed by the tenant members of the Committee were £385
- At the year-end total factoring arrears owed by Owner Occupiers of the Committee were £580

21. DETAILS OF ASSOCIATION

The Association is a Registered Society registered within the Financial Conduct Authority and is domiciled in Scotland.

The Association's principal place of business is 43 Tharsis Street, Roystonhill, Glasgow, G21 1JF.

The Association is a Registered Social Landlord and Scottish Charity that owns and manages social housing in Glasgow.

22. RETIREMENT BENEFIT OBLIGATIONS

SCHEME: TPT Retirement Solutions - Scottish Housing Associations' Pension Scheme

The association participates in the Scottish Housing Associations' Pension Scheme (the Scheme), a multi-employer scheme which provides benefits to some 150 non-associated employers. The Scheme is a defined benefit scheme in the UK.

The Scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The last triennial valuation of the scheme for funding purposes was carried out as at 30 September 2018. This valuation revealed a deficit of £121m. A Recovery Plan has been put in place to eliminate the deficit which will run to either 30 September 2022 or 31 March 2023 (depending on funding levels) for the majority of employers, although certain employers have different arrangements.

The Scheme is classified as a 'last-man standing arrangement'. Therefore, the association is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the Scheme. Participating employers are legally required to meet their share of the Scheme deficit on an annuity purchase basis on withdrawal from the Scheme.

For financial years ending on or before 28 February 2019, it was not possible for the association to obtain sufficient information to enable it to account for the Scheme as a defined benefit scheme, therefore the association has accounted for the Scheme as a defined contribution scheme.

For financial years ending on or after 31 March 2019, it is possible to obtain sufficient information to enable the association to account for the Scheme as a defined benefit scheme.

For accounting purposes, a valuation of the scheme was carried out with an effective date of 30 September 2018. The liability figures from this valuation were rolled forward for accounting year-ends from 31 March 2019 to 29 February 2020 inclusive.

Similarly, actuarial valuations of the scheme were carried out as at 30 September 2019 to inform the liabilities for accounting year ends from 31 March 2020 to 28 February 2021 inclusive, and as at 30 September 2020 to inform the liabilities for accounting year ends from 31 March 2021 to 28 February 2022 inclusive.

The liabilities are compared, at the relevant accounting date, with the company's fair share of the Scheme's total assets to calculate the company's net deficit or surplus.

22. RETIREMENT BENEFIT OBLIGATIONS (Continued)

Pension scheme liability movements	2021	2020
	£	£
As at 1 April 2020	54,000	235,000
Expenses	2,000	1,000
Net interest expense	1,000	5,000
Deficit contributions Paid	(50,000)	(49,000)
Impact of change in assumptions	197,000	(138,000)
As at 31 March 2021	204,000	54,000

PRESENT VALUES OF DEFINED BENEFIT OBLIGATION, FAIR VALUE OF ASSETS AND DEFINED BENEFIT ASSET (LIABILITY)

	31 March 2021 (£000s)	31 March 2020 (£000s)
Fair value of plan assets	1,576	1,505
Present value of defined benefit obligation	1,780	1,559
Surplus (deficit) in plan	(204)	(54)
Unrecognised surplus	-	-
Defined benefit asset (liability) to be recognised	(204)	(54)

RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE DEFINED BENEFIT OBLIGATION

	Period	Period
	ended 31	ended 31
	March 2021	March 2020
	(£000s)	(£000s)
Defined benefit obligation at start of period	1,559	1,760
Current service cost	-	-
Expenses	2	1
Interest expense	37	40
Contributions by plan participants	-	-
Actuarial losses (gains) due to scheme experience	(54)	-
Actuarial losses (gains) due to changes in demographic assumptions	-	(9)
Actuarial losses (gains) due to changes in financial assumptions	298	(171)
Benefits paid and expenses	(62)	(62)
Defined benefit obligation at end of period	1,780	1,559

22. RETIREMENT BENEFIT OBLIGATIONS (Continued)

RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE FAIR VALUE OF PLAN ASSETS

	Period	Period
	ended 31	ended 31
	March 2021	March 2020
	(£000s)	(£000s)
Fair value of plan assets at start of period	1,505	1,525
Interest income	36	35
Experience on plan assets (excluding amounts included in interest income) - gain (loss)	47	(42)
Contributions by the employer	50	49
Contributions by plan participants	-	-
Benefits paid and expenses	(62)	(62)
Fair value of plan assets at end of period	1,576	1,505

The actual return on the plan assets (including any changes in share of assets) over the period ended 31 March 2021 was £83,000.

DEFINED BENEFIT COSTS RECOGNISED IN STATEMENT OF COMPREHENSIVE INCOME (SOCI)

	Period from	Period from
	31 March	31 March
	2019 to 31	2018 to 31
	March 2021	March 2020
	(£000s)	(£000s)
Current service cost	-	-
Expenses	2	1
Net interest expense	1	5
Defined benefit costs recognised in statement of comprehensive income (SoCI)	3	6

22. RETIREMENT BENEFIT OBLIGATIONS (Continued)

DEFINED BENEFIT COSTS RECOGNISED IN OTHER COMPREHENSIVE INCOME

	Period	Period
	ended 31	ended 31
	March 2021	March 2020
	(£000s)	(£000s)
Experience on plan assets (excluding amounts included in net interest cost) - gain (loss)	47	(42)
Experience gains and losses arising on the plan liabilities - gain (loss)	54	alle a
Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligation - gain (loss)	-	9
Effects of changes in the financial assumptions underlying the present value of the defined benefit obligation - gain (loss)	(298)	171
Total actuarial gains and losses (before restriction due to some of the surplus not being recognisable) - gain (loss)	(197)	138
Total amount recognised in other comprehensive income - gain (loss)	(197)	138

22. RETIREMENT BENEFIT OBLIGATIONS (Continued)

ASSETS

	31 March	31 March
	2021	2020
	(£000s)	(£000s)
Global Equity	244	207
Absolute Return	78	92
Distressed Opportunities	54	27
Credit Relative Value	45	36
Alternative Risk Premia	63	121
Fund of Hedge Funds	-	-
Emerging Markets Debt	63	54
Risk Sharing	56	48
Insurance-Linked Securities	33	40
Property	28	28
Infrastructure	88	89
Private Debt	37	30
Opportunistic Illiquid Credit	40	37
High Yield	41	-
Opportunistic Credit	43	-
Cash	1	-
Corporate Bond Fund	119	110
Liquid Credit	27	39
Long Lease Property	37	37
Secured Income	87	84
Over 15 Year Gilts	1	19
Liability Driven Investment	379	396
Net Current Assets	12	11
Total assets	1,576	1,505

None of the fair values of the assets shown above include any direct investments in the employer's own financial instruments or any property occupied by, or other assets used by, the employer.

22. RETIREMENT BENEFIT OBLIGATIONS (Continued)

KEY ASSUMPTIONS

	31 March	31 March
	2021	2020
	% per	% per
	annum	annum
Discount Rate	2.14	2.39
Inflation (RPI)	3.30	2.65
Inflation (CPI)	2.85	1.65
Salary Growth	3.85	2.65
	75% of	75% of
Allowance for commutation of pension for cash at retirement	maximum	maximum
	allowance	allowance

The mortality assumptions adopted at 31 March 2021 imply the following life expectancies:

	Life
	expectancy
	at age 65
	(Years)
Male retiring in 2021	21.5
Female retiring in 2021	23.4
Male retiring in 2041	22.8
Female retiring in 2041	25.0

23. CONTINGENT LIABILITY

At 30 September 2020 the estimated debt on withdrawal from the Scottish Housing Associations' Pension Scheme was £1,075,246.

In addition, the Association is in the process of carrying out a review of its accounting for indirect taxes and is in the process of notifying HMRC of the corrections required. At the present time it is unable to quantify the amount of any potential adjustments required to the financial statements.