

## Clackmannanshire Council

### Why we are engaging with Clackmannanshire Council (Clackmannanshire)

We are engaging with Clackmannanshire about its **services for people who are homeless**.

To assess the risks to people who are homeless we have reviewed and compared the data for all councils from the Scottish Government's 2017/18 national homelessness statistics and the Annual Returns on the Charter. From this we identified areas where we require further information from Clackmannanshire:

- Clackmannanshire's assessment of homelessness applications:
  - the percentage where contact was lost before assessment is above the Scottish average;
  - the percentage withdrawn before assessment is above the Scottish average; and
  - the percentage assessed within 28 days is below the Scottish average.
- temporary accommodation: the percentage of offers of temporary or emergency accommodation refused is above the Scottish average; and
- outcomes for people who are homeless: the percentage of unintentionally homeless people with whom Clackmannanshire lost contact is above the Scottish average.

### What Clackmannanshire must do

Clackmannanshire must provide us the information we require in relation to its homelessness service.

### What we will do

We will review:

- review the information we require from Clackmannanshire and determine what more we may require it to do;
- review our engagement with Clackmannanshire when it has finalised its Rapid Rehousing Transition Plan; and
- progress with homes not meeting Scottish Housing Quality Standard (SHQS) when we receive its Annual Return on the Charter in June 2019. At the end of the 2017/18, 115 of its homes did not meet SHQS.

### Regulatory returns

Clackmannanshire must provide us with the following annual regulatory returns:

- Annual Assurance Statement;
- Annual Return on the Charter; and
- the return on the Energy Efficiency Standard for Social Housing.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.



**[Read more about Clackmannanshire Council >](#)**

**Our lead officer for Clackmannanshire Council is:**

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