



HOUSING ASSOCIATION LIMITED
Making You Feel At Home

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Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
GLASGOW
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Dear Sirs

**ANNUAL ASSURANCE STATEMENT 2019 ON BEHALF OF
BRIDGEWATER HOUSING ASSOCIATION LTD BOARD**

As a result of robust timely and regular evidence based reporting to the Board and its Sub Committees, along with ongoing self-assessment and internal audit, we can confirm that we are assured of compliance with:

- The regulatory requirements set out in section 3 of the Regulatory Framework.
- The relevant standards and outcomes in the Scottish Social Housing Charter
- The relevant legislative duties
- The SHR's Standards of Governance and Financial Management

There are no areas of material or significant non-compliance that require to be disclosed in this statement. However through our self-assessment mapping, an independent audit of our Governance arrangements and audit of our evidence base, we have identified areas where we feel improvements can be achieved and an action plan has been prepared to address these

We undertake to notify the SHR should there be any supplementary information or changes to the assurances reported in this statement and will make this statement available to our tenants and other stakeholders by publishing it on our Web Site.

We approved our Annual Assurance Statement at our Board Meeting on 16 October 2019 and the Board authorised me as chair to sign the statement on their behalf.

Yours faithfully

Alastair Morris
Chair

Core Values of
Bridgewater Housing
Association Ltd

Doing what
matters most
with and for our
customers

◆
Putting
customers first

◆
Getting it right
first time



If you are dissatisfied with any of the services provided by the Association, please ask to see a copy of our Complaints Leaflet

