



1986-2016. Celebrating 30 years working in the community

## ANNUAL ASSURANCE STATEMENT November 2020

Barrhead Housing Group (BHG) consists of Barrhead Housing Association a registered social landlord (HCB 70), a registered society under the Co-operative and Community Benefit Societies Act 2014, registered with the Financial Conduct Authority (Reg. No. 229R(S)) and a registered Scottish Charity (SC 036265), and Lavern Property Services, a wholly owned subsidiary and Company Limited by Share, and Property factor (Reg. No 0000096).

Statement from the Governing Board:

1. Barrhead Housing Group has conducted a second year review of the regulatory requirements set out in Chapter 3 of the Regulatory framework. Compliance against the 2020 Covid toolkit has been validated in November 2020 by our internal auditor, and an overview provided to our external auditor. This review has been undertaken and reviewed to consider the new Regulatory guidance produced by Scottish Housing Regulator in August 2020 and the updated SFHA covid toolkit in September 2020.
2. BHG achieve the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services:
  - a. Areas for continuous improvement relate to updating policy and procedures to reflect changes to covid health and safety guidance/regulations; continuing to meet SHQS; EESSH; fire safety; and improvements to equalities monitoring for those with protected characteristics to reflect new guidance when it becomes available.
  - b. Areas for improvement as we eventually emerge from COVID lockdown include Business plan/rent affordability/financial plan/full risk review; updating our business continuity plan to learn lessons from COVID; updating our tenant engagement strategy; and updating our subsidiary business plan and review of group structure.
  - c. We will continue to update our Asset Management Strategy which has been delayed during 2020.
3. There were COVID areas of non-compliance relating to gas legislation and right to repair regulations during the period March – November 2020 which have now been resolved. These may re-emerge over the winter as further covid restrictions take place with tenants needing to self-isolate and contractors restricted due to lockdown.
4. Barrhead Housing Group confirm that we have seen and considered appropriate evidence to support the level of assurance we have as stated above.
5. Barrhead Housing Group confirm the date of the meeting the governing Board considered and agreed the statement to be: 26<sup>th</sup> November 2020.

Signed by: \_\_\_\_\_  
David McCready, Chairperson,  
Barrhead Housing Group