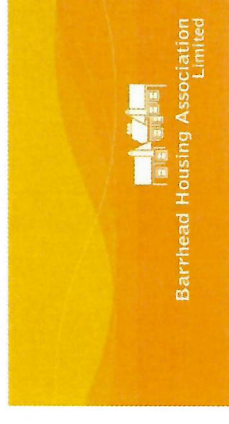


ANNUAL ASSURANCE STATEMENT



Barrhead Housing Group (BHG) consists of Barrhead Housing Association a registered social landlord (HCB 70), a registered society under the Co-operative and Community Benefit Societies Act 2014, registered with the Financial Conduct Authority (Reg. No. 229R(S)) and a registered Scottish Charity (SC 036265), and Levern Property Services, a wholly owned subsidiary and Company Limited by Share, and Property factor (Reg. No 0000096).

Statement from the Governing Board:

1. Barrhead Housing Group complies with the regulatory requirements set out in Chapter 3 of the Regulatory framework. This compliance has been validated over the period 2017-2019 by internal audit, external audit, external governance reviews including facilitated business planning review, external report on our stock condition, external audit for health and safety including our sheltered housing, external review by Care Inspectorate, external report on tenant satisfaction, external re-assessment of our Investors in People Silver accreditation, and an external review of the application of our new Brixx financial model.
2. BHG achieve the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services:
 - a. Areas for continuous improvement relate to meeting SHQS for mixed tenure stock and smoke/heat alarms, meeting EESSH by 2020 and reporting on exemptions required where necessary.
 - b. Areas for improvement relate to working towards the requirements to meet equalities and human rights legislation in relation to gathering information on protected characteristics, reviewing new SHR equality guidance, and updating GDPR Fair Processing Notices to confirm any changes for tenants, staff, board members and other services users.
 - c. We plan to prioritise the updating of our business continuity plan and completion of our Asset Management Strategy
3. There are no areas of material non-compliance.

4. Barrhead Housing Group confirm that we have seen and considered appropriate evidence to support the level of assurance we have as stated above.

5. Barrhead Housing Group confirm the date of the meeting the governing Board considered and agreed the statement to be :
26th September 2019

6. Signed by: _____
David McCready, Chairperson, Barrhead Housing Group

