

Atrium Homes

Annual Assurance Statement 2022

As an organisation committed to continuous improvement, Atrium Homes has embraced the self-assurance process, and the Board has continually monitored organisational performance and compliance.

It is the judgement of the Board of Atrium Homes that we have appropriate assurance we continue to materially comply with:

- all relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- all relevant standards and outcomes in the Scottish Social Housing Charter
- all relevant legislative duties

This judgement extends to our wholly owned subsidiary Atrium Initiatives.

In making our judgement, the Board has taken account of the impact of the Covid-19 pandemic for part of the year under review, together with recent national and international political and economic developments, and the consequent business, economic and social impacts. We are also updating our Business Plan to take account of delayed major improvement expenditure to date and the potential impact of any extended rent controls on the organisation's plans, and will share this with our key stakeholders.

We made stakeholders aware of the limitations placed on our core services by the pandemic for part of the year and we communicated changes clearly to our tenants. We are confident that we have successfully resumed normal service levels, subject only to external supply constraints.

In reviewing our compliance with the Regulatory Framework, we are assured that we are working towards having appropriate systems in place for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We currently have 7 properties which do not have a valid EICR and where tenants have refused access to our contractor. This is largely as a direct result of the pandemic and understandable tenant concerns about potential transmission of Covid-19 by inspecting contractors, who require access to every room in a property to carry out these inspections. We have appointed a contractor and are working with the tenants concerned to reassure them that all necessary precautions continue to be employed and we continue to work with tenants to complete outstanding inspections as soon as we are able. Properties are currently categorised as 'in abeyance' for the purposes of the SHQS and reporting in the ARC.

The judgement expressed in this statement is to the best of the Board's knowledge and belief, based on factors including internal review of background information and reports presented to the Boards of Atrium Homes and Atrium Initiatives on an ongoing basis, supplemented by independent reviews conducted by internal and external auditors.

This statement was considered and agreed by the Board of Directors of Atrium Homes at its meeting on 25 October 2022.

Signed on behalf of the Board

Joe Keen
Chair of Atrium Homes