



## ANNUAL ASSURANCE STATEMENT 2020

Standard	Level of Compliance
1. The governing body leads and directs the RSL to achieve good outcomes for its tenants and other service users.	Compliant
2. The RSL is open and accountable for what it does. It understands and takes account of the needs and priorities of its tenants, service users and stakeholders. And its primary focus is the sustainable achievement of these priorities.	Compliant
3. The RSL manages its resources to ensure its financial well-being, while maintaining rents at a level that tenants can afford to pay.	Compliant
4. The governing body bases its decisions on good quality information and advice and identifies and mitigates risk to the organisation's purpose.	Compliant
5. The RSL conducts its affairs with honesty and integrity.	Compliant
6. The governing body and senior officers have the skills and knowledge they need to be effective.	Compliant
7. The RSL ensures that any organisational changes or disposals it makes safeguard the interests of, and benefit, current and future tenants.	Compliant

We, the Committee of Management of Angus Housing Association met on the Wednesday 25<sup>th</sup> of November 2020 and having considered the standards noted above, state that we comply with the regulatory requirements set out in Chapter 3 of the Regulatory Framework and that there are no areas of material non compliance in the operation or service delivery of the work of the Association. We continue to identify areas of review and improvement to ensure that the Committee of Management and staff are driving improvements for our customers.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the COVID19 pandemic and consequent business, economic

and social disruption. We have complied fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measure that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulator and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining records to ensure a smooth resumption of normal service levels when possible.

We continue to monitor our business plan, budget and financial assumptions in the context of the ongoing emergency situation and associated business interruption. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation and we will take account of the updated regulatory advice as we monitor and review our Business Plan in the context of the changed situation.